Metropolitan Police Department
MPD *(FA0)*

MISSION

The mission of the Metropolitan Police Department (MPD) is to safeguard the District of Columbia and protect its residents and visitors by providing the highest quality police service with integrity, compassion, and a commitment to innovation that integrates people, technology, and progressive business systems.

SUMMARY OF SERVICES

MPD provides crime prevention and response services through patrols, investigations, and homeland security services. The Patrol Services and School Security division delivers community policing to the District's neighborhoods through 46 police service areas in seven police districts and oversees the provision of security services to the District of Columbia Public Schools. The Investigative Services division investigates violent, property, and narcotic crimes and provides forensic support for those cases. The Homeland Security division coordinates domestic security and intelligence operations as well as traffic safety and for special events. The Internal Affairs Bureau investigates use of force, potential equal employment opportunity violators, and other complaints against MPD officers and employees. The Strategic Services, Professional Development and Corporate Support Bureaus support the work of the entire department through research, crime analysis, strategic direction, recruitment, hiring and training personnel, fleet management, procurement, and other administrative support services.
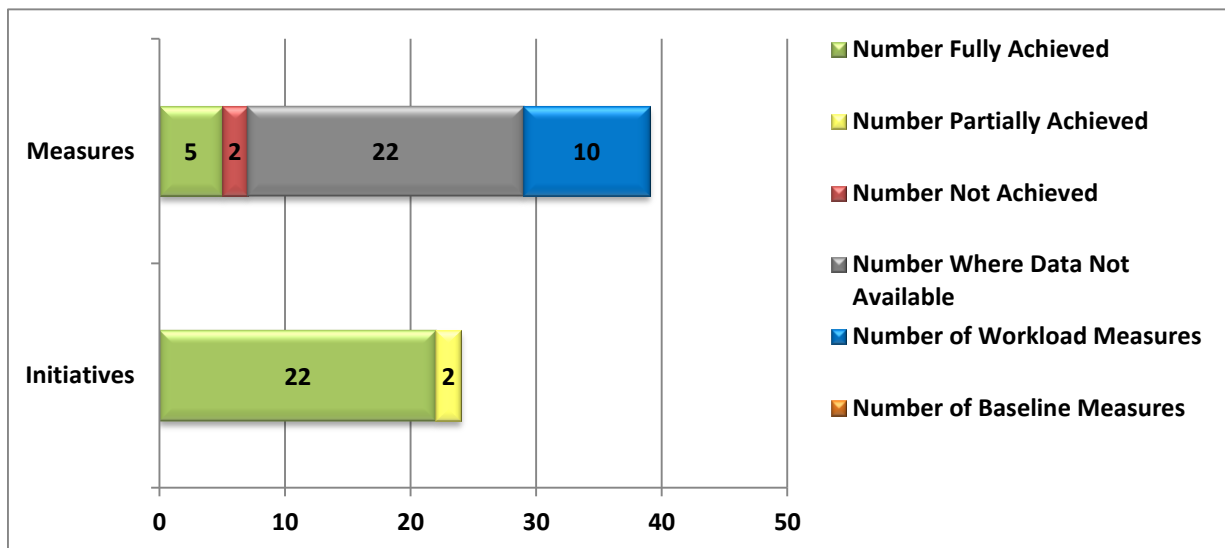
ACCOMPLISHMENTS

✓ **Issued the Navy Yard After-Action Report.** In the wake of the tragic September 2013 shooting at the Navy Yard that claimed the lives of 12 victims, MPD coordinated with all involved agencies to evaluate critical incident response capabilities. A team of officials has been implementing the report recommendations to improve relevant policies, training, and equipment.

✓ **Launched a body-worn camera pilot project.** In FY14, MPD conducted extensive research and preparation to launch a 6-month body-worn camera pilot on October 1, 2014. The Department worked with other law enforcement agencies, criminal justice partners, and various civil justice groups in developing the pilot program and policy. The presence of cameras will benefit the community and MPD members by improving police services, increasing accountability, and enhancing public safety.

✓ **Reduced robbery by -18% citywide.** The Department conducted several successful efforts to reduce robberies in the District. Together with the District of Consumer and Regulatory Affairs and the Office of Attorney General, MPD worked targeted the secondary market for stolen phones and other personal electronic devices that are frequently taken in robberies by addressing businesses illegally buying and selling used goods without a secondhand dealer business license. In addition, MPD established an innovative Nightlife Unit, which has successfully provided high visibility patrols on foot, bicycle, and Segways during the nightlife hours. As a result, robberies decreased by more than -40% in all nightlife areas.
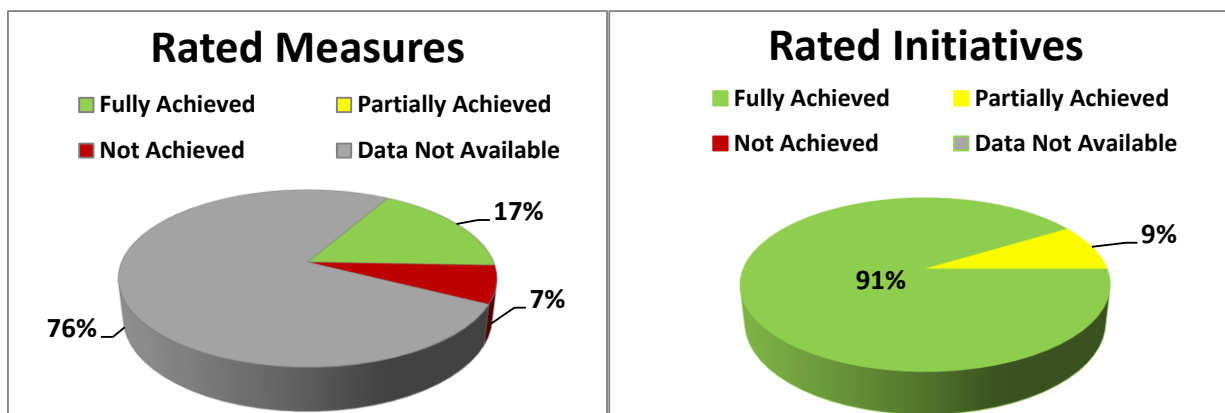
OVERALL   AGENCY PERFORMANCE

TOTAL MEASURES AND INITIATIVES

Legend:
- ▨ Number Fully Achieved
- ▨ Number Partially Achieved
- ▨ Number Not Achieved
- ▨ Number Where Data Not Available
- ▨ Number of Workload Measures
- ▨ Number of Baseline Measures

Measures: 5 | 2 | 22 | 10
Initiatives: 22 | 2

RATED MEASURES AND INITIATIVES

Rated Measures

- ▨ Fully Achieved
- ▨ Partially Achieved
- ▨ Not Achieved
- ▨ Data Not Available

17%
7%
76%

Rated Initiatives

- ▨ Fully Achieved
- ▨ Partially Achieved
- ▨ Not Achieved
- ▨ Data Not Available

9%
91%

Note: Workload and Baseline Measurements are not included

Default KPI Rating:	
>= 100%	Fully Achieved
75 - 99.99%	Partially Achieved
< 75%	Not Achieved

Performance Initiatives – Assessment Details

Performance Assessment Key:

⬤ Fully achieved　　◯ Partially achieved　　⬤ Not achieved　　◯ Data not reported

Homeland Security
OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

⬤	**INITIATIVE 1.1: Establish a Real-Time Crime Center** **Fully Achieved**; MPD hired nine highly-qualified individuals to establish the Real-Time Crime Center. All members possessed an understanding of investigations and analysis, and each had diverse knowledge of law enforcement applications and technology. The nine members attended a 12-day training program at the Police Academy and also worked weekly rotations with several investigative units in order to better understand their roles and responsibilities. The investigative support unit has since been deployed 24 hours a day, 7 days a week. In FY14, the unit has assisted in the preliminary investigation of 5,251 cases/reports of serious incidents (e.g., homicides, shootings, robberies, carjackings, weapons offenses, sex assaults, aggravated/felony assaults, burglaries, kidnapping, etc.). There have also been many examples of detectives quickly closing cases after the investigative support unit was able to assist in identifying the suspect and/or making a connection to another offender or prior incident. The Real-Time Crime Center has allowed the Department to quickly identify and apprehend violent offenders and remove illegal weapons off the streets. Moreover, all investigative units have come to rely on the real-time service and support provided by the investigative support staff.
◯	**INITIATIVE 1.2: Expand the use of automated traffic enforcement to improve safety of District roadways (One City Action Plan Action 3.1.3)** **Partially Achieved**; Due to improvements in portable camera technology including enhanced video image and no-flash technology, MPD's Automatic Traffic Enforcement Unit (ATEU) was able to provide enforcement in FY14 at locations that were previously unenforceable, such as neighborhood streets and intersections where speeding was an issue. In addition, MPD also deployed other new enforcement technologies such as intersection speed, stop sign, and oversized commercial vehicle cameras. ATEU deployed new cameras at over 100 locations, issuing a combined total of 77,000 warning and live tickets. The automated safety enforcement equipment has been an effective tool because it provides enforcement at all hours. As a result of the initiative, MPD has seen a 60-80% reduction in violations within the first two to four months when cameras were moved to new sites. ATEU has not yet been able to deploy gridlock and crosswalk enforcement cameras due to the challenges with power source, staffing, and unpurchased support vehicles. MPD is currently working with DDOT to complete deployment of other technologies by mid FY15. With the completion of the initiative, the public will see improved traffic safety as measured by fewer traffic fatalities and crashes with serious injuries.

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INITIATIVE 1.3: Reduce robbery and theft of small personal electronics by improving data collection for criminal investigations of electronics that are stolen, transported, or trafficked within the District of Columbia.

● **Fully Achieved**; In FY14, the focus of MPD's Pawn Investigations and Enforcement Unit was to become a more proactive intelligence gathering and sharing unit. As a first step, the unit trained and created the district pawn liaison officers who were tasked with communicating with the citizens in their districts and gathering intelligence information on pawn and fencing trends. In addition, the unit utilized social media and online websites in efforts to track stolen electronics and conduct undercover operations based on leads received from the pawn liaison officers and district detectives. In FY14, 37 pawn liaison officers and 273 Criminal Investigative Division (CID) personnel were trained to use the MPD's new pawn database where the serial numbers of more than 220 stolen devices were monitored by the Pawn Unit. In addition, the Pawn Unit conducted 10 undercover operations based on leads and recovered $10,605 worth of stolen properties. Follow ups with victims by the Pawn Unit members to obtain vital information such as complete property descriptions and serial numbers also proved to assist in the search for and recovery of their property. As of September 1, 2014, all pawn shops and secondhand dealers have been required to report electronics into MPD's pawn database, and thereby transactions conducted are immediately recorded and readily available for search by law enforcement. Victims now stand a greater chance of having their stolen devices returned to them.

OBJECTIVE 2: Improve police service to the public through the integration of the Department's people, technology and business systems.

INITIATIVE 2.1: Complete integration between CCTV, gunshot detection and CAD systems

● **Fully Achieved**; In FY14, MPD completed the integration of the District's Closed Circuit Television (CCTV), gunshot detection system, License Plate Recognition (LPR) cameras, and the Computer Aided Dispatch (CAD) systems so that cameras can automatically turn towards the area of an event. There were 33,163 incidents during the past fiscal year where the integration software changed the direction of at least one CCTV camera. In one shooting incident, the gunshot detection system triggered a CCTV camera to move, and MPD officers were able to respond two minutes before the first 911 call and identify potential suspects and witnesses from the CCTV camera footage. In addition to having a significant impact in assisting investigations and prosecution of crimes, the integration of CCTV, gunshot detection, LPR, and CAD systems has also enabled faster responses by emergency personnel.

Investigative Services Bureau

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

INITIATIVE 1.1: Reduce robbery and theft of small personal electronics by targeting the illegal secondary market for stolen goods

● **Fully Achieved**; In FY14, MPD collaborated with the District of Consumer and Regulatory Affairs (DCRA) and the Office of Attorney General (OAG) to identify businesses that were buying and selling used goods without a secondhand dealer business license. MPD's Criminal Investigative Division and Intelligence Division conducted undercover operations and identified eight locations that were believed to be fencing stolen electronic devices. For one of the locations, DCRA issued a license revocation letter, and the case is currently on appeal at the Office of Administrative Hearings. As a result of the initiative, the city has had a reduction of businesses buying and selling stolen items, and consequently, the number of robberies involving cell phones also decreased by 22% from FY13 to FY14.

	OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.
●	**INITIATIVE 2.1: Improve feedback on investigations by implementing a survey for sexual assault victims** **Fully Achieved**; In FY14, MPD's Sex Assault Unit (SAU) conducted surveys to victims of sex assault in order to evaluate and improve the Department's services. SAU used the survey results to improve performance and provide feedback to detectives regarding how the victims perceived MPD's ability to investigate their case while ensuring their needs were met. Each month, 10 surveys were conducted totaling 120 surveys for FY14. Of them, 54% rated MPD's service as Excellent, 28% as Good, 11% as Fair, 5% as Poor, and 2% with no rating. The Department will continue to improve its service to sex assault victims based upon information obtained from future surveys, and the public will see a victim-oriented response to sexual assault investigation by the MPD.

	OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.
●	**INITIATIVE 3.1: Improve criminal investigations by enhancing MPD's ability to quickly and efficiently retrieve privately captured video footage related to major crimes** Fully Achieved; In FY14, MPD's officers and detectives took extra measures to locate and submit requests for CCTV videos when an incident was believed to have video evidence. This step significantly assisted the Crime Scene Investigation Division (CSID) during major events in gathering accurate video evidence and identifying suspects and witnesses. Although there were instances where the knowledge of video evidence was not surfaced until further investigation, MPD's goal was to acquire and produce video evidence within 24 hours of the request. Due to the increased efforts, CSID extracted over 894 videos and prepared in excess of 300 digital images for detectives during FY14. Moreover, the public has seen a significant increase in the number of videos that have been presented seeking for assistance in resolving criminal cases; the number of videos uploaded on MPD's YouTube portal (https://www.youtube.com/user/OfficialDCPolice) more than doubled (171% increase) from FY13 to FY14.

	Operations/ Agency Management
	OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.
●	**INITIATIVE 1.1: Establish a Nightlife Unit to safeguard patrons in entertainment zones while maintaining the quality of life for area residents.** Fully Achieved; In FY13, MPD conducted a comprehensive economic development analysis on planned and ongoing developments throughout the city. The analysis identified several highly populated and dense entertainment areas that demanded a different type of police deployment. As a result, on October 1, 2013, MPD established the Nightlife Unit and deployed 90 officers in the following five nightlife areas of the city: H Street NE Corridor, Adams Morgan, Columbia Heights, DuPont Circle, and U Street NW Corridor. All 90 officers received targeted training on how to handle and deescalate incidents in the entertainment areas. The Nightlife Unit has successfully provided high visibility patrols on foot, bicycle, and Segways during the nightlife hours and worked with nightclubs and liquor-licensed establishments to provide a safe environment. Based on the one-year evaluation analysis, all five nightlife areas experienced significant reductions in violent crimes. Most notably, robberies decreased by more than 40% in all five areas from FY13 to FY14 with Adams Morgan having the largest decrease in robberies (70%). MPD will continue to support the city's successful restaurants and nightlife industry while working with business owners and community members to provide the safest entertainment areas for its citizens.

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OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

●

INITIATIVE 2.1: Establish a private/public partnership for creating a safe city and supporting further growth.

Fully Achieved; In FY14, MPD developed a formalized process to review and provide feedback on proposed development. Through the DC Building Industry Association (DCBIA), builders and developers are now able to request MPD for site visits and feedback on proposed development during the critical planning process. MPD has conducted site visits/reviews for several DCBIA members (builders and developers) over the past fiscal year. The Development Pipeline has also allowed MPD analysts to be aware and well-informed of the upcoming projects in order to assess the potential impact of growth on public safety. Additionally, through a collaborative process developed by the Chief of Police, Deputy Mayor for Public Safety and Justice, and Deputy Mayor for Planning and Economic Development, the Zoning Commission has provided MPD with an opportunity to comment and provide feedback on large development/zoning requests that may have a substantial impact on public safety and the community. In FY14, MPD has reviewed and provided feedback on nine large development/zoning requests provided by the Zoning Commission. This information allowed MPD to assess the impact of the proposed development and craft strategies that are mindful of the economic growth. It is this type of information related to city growth that led the Chief to create the Nightlife Units that reduced crime and disorder in thriving entertainment areas.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

[There is not an initiative for this objective]

Patrol Services & School Security Bureau Patrol Services & School Security Bureau

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

●

INITIATIVE 1.1: Support safe travel options by enhancing our partnership and collaboration with Metro and the DC Taxi Cab Commission

Fully Achieved; In Fiscal Year 14 (FY14), the Metropolitan Police Department (MPD) strengthened its partnership with the Metropolitan Transit Police Department (MTPD) and the DC Taxi Cab Commission (DCTCC). MPD and MTPD held six joint youth and school summits during the 2013/2014 school year, conducted joint patrols on flagged bus routes, and enhanced safe passage patrols at Anacostia, Deanwood, Minnesota, and Ft. Totten Metro stations. In addition, MPD and MTPD also hosted seminars in 15 elementary and eight middle schools in Ward 8 to prevent children from throwing rocks. Due to the increased partnership with MTPD, police visibility has increased at Metro stations, and MTPD has attended more youth outreach events with MPD than previous years. With the DC Taxi Cab Commission, MPD established a new policy in FY14 where any incident involving a taxi or a taxi cab driver is shared with the DCTCC; 100% of reports on taxi drivers were forwarded to DCTCC in FY14. Moreover, MPD and DCTCC hosted multiple joint police-taxi safety patrols and safety inspections in late 2013 and early 2014. DCTCC also attended five police roll call sessions in the 2nd and 3rd Districts. As the result of the initiative, citizens now have more safe travel options in the District.

	OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.
●	**INITIATIVE 2.1: Expand outreach to the District's Asian and Pacific Islander community** **Fully Achieved**; MPD hired an Asian outreach coordinator in FY14 in efforts to expand the Department's outreach with the Asian community. The outreach coordinator's responsibilities have been to overcome the language access barriers in services offered by the MPD, identify crime trends that are unique to the Asian community (e.g. mail, credit card, and identity frauds), and educate the Asian community on public safety issues and reporting practices. The outreach coordinator has successfully utilized her public relations and language skills to identify the community needs, promote awareness, find volunteers, and organize events that benefit the agency. The initiative has enhanced partnership and allowed MPD to work closely with the members of the Asian and Pacific Islander community to educate the importance of public safety.
●	**INITIATIVE 2.2: Expand our youth outreach through the Junior Cadet program** **Fully Achieved;** In FY14, the Junior Cadet Program was successfully expanded to include fifth graders in four elementary schools (Seaton, Hendley, and Stanton Elementary Schools and Friendship Blow-Pierce Public Charter School). The students participated in weekly interactive classroom presentations where MPD's School Resource Officers discussed topics related to safety, civics, life skills development, and academic achievement. Moreover, the program provided school supplies, Thanksgiving baskets, and Christmas toys to students and hosted field trips to the Air and Space Museum (Dulles, VA), Gettysburg Battleground (Gettysburg, PA), Luray Cavern (Luray, VA), and the US Capitol (Washington, DC) where they met US Delegate Eleanor Holmes Norton. As a result of the initiative, teacher assessments of the overall behavior and academic achievements of participants increased.
	OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.
●	**INITIATIVE 3.1: Implement the transfer of the Central Cell Block to the Department of Corrections** **Fully Achieved**; In FY14, MPD successfully transferred the adult prisoner processing and housing responsibilities to the District of Columbia Department of Corrections (DOC). This transfer has been a positive change on many fronts and has enhanced MPD's daily critical mission functions. The Central Cell Block now has a medical facility that is staffed by a nurse and a Physician's Assistant (PA) and is capable of administering minor medical procedures and medication. This change has diminished hospital details in which otherwise would require uniformed police officers to handle. The Department also no longer staffs the facility with uniformed members (10 sworn officers and three sergeants), thereby making its dedicated manpower available for patrol duty. Moreover, the Department has reduced its exposure to civil liability by transferring duties to a government agency that has expertise in the monitoring, accountability, and management of prisoners.
●	**INITIATIVE 3.2: Increase patrol training and focus on vending laws and regulations** **Fully Achieved;** In March 2014, MPD held training sessions for two officers from each police district on the new vending regulations. The training sessions including a one-day in-field exercise were led by the Department of Consumer and Regulatory Affairs (DCRA) and an MPD officer (1D/vending certified). MPD also conducted outreach to current vendors and provided roll call trainings to MPD officers on food truck and vending rules. In addition, the First and Second

	Districts conducted joint enforcement exercises with DCRA, Metro Transit Police, and Park Police. With MPD's enhanced vending violation enforcements, officers have been able to address more vending violation complaints from the community.

Support Services

OBJECTIVE 1: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

●	**INITIATIVE 1.1: Enhance the Department's integrity check program** **Fully Achieved**; MPD instituted a Police Misconduct Board in FY14 consisting of police executives and officials who review at-risk members based on the Supervisory Support Program (SSP) indicators and prior disciplinary cases conducted by the Internal Affairs Bureau (IAB). Since the beginning of the initiative, the Board's review process has become a standard operation for IAB where the Board routinely identifies management and training needs and intervention programs for at-risk members. In FY14, the Board conducted 110 integrity checks, resulting in five officers needing additional review by IAB. The initiative has allowed MPD to ensure that officers are conducting operations within departmental guidelines and procedures.
●	**INITIATIVE 1.2: Educate officers about ethics and appropriate decision making for officers** **Fully Achieved**; In efforts to improve integrity within the department and educate officers about the importance of their choices, Dinner to Dismissal, a video which highlights the impact of alcohol abuse and domestic violence in law enforcement career was uploaded on the MPD intranet for all members to view. In addition, a total of four internal Public Service Announcements (PSAs) were created during the past fiscal year which highlighted the consequences of off-duty drinking and driving for law enforcement personnel; the announcements were added in various training videos and other internal media resources so that they can be viewed like commercials. Moreover, supporting posters and digital media were also created to be distributed to the district stations.
●	**INITIATIVE 1.3: Continue the recruitment, hiring and training of new recruits to increase the size of the sworn force, as funded by the Department's FY14 budget (One City Action Plan Action 3.1.2)** **Fully Achieved**; In efforts to maintain the strength of the force and the safety of District residents, all FY14 hiring goals were met. MPD hired 244 new officers in addition to 427 applicants in the pipeline (as of September 30, 2014) awaiting various stages in the hiring process. The Department also improved the process flow of the applications to meet timely hiring practices, and all applicants were hired within or in many cases less than six months of applying. At the same time, the Department incorporated more in-depth screening methods by including additional checks to ensure all applicants are meeting psychological and medical requirements. In FY14, higher level of college graduates also applied to join the Department than in previous years; 46% of hires in the past two years had Bachelor's, 4% Master's, and 1% Juris Doctor degrees.
●	**INITIATIVE 1.4: Launch an internal campaign to renew officer focus on professionalism and customer service** **Fully Achieved**; Each citizen deserves a fair and professional service from every MPD member they meet. In efforts to meet those standards, MPD updated its training curriculum in FY14 to include an emphasis on customer service. A training website on customer service was created to ensure each contact MPD officers have with the public is a successful exchange, whether that

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contact is for an arrest, traffic stop, gun registration, or accident report. Moreover, taking on the theme of "I am MPD", a poster campaign was launched focusing on positive messaging to inspire officers to consider the customer service that they provide in their daily interactions with the public. The posters focused on various aspects of customer service elements that were identified through feedback from the public as areas where officers needed reminders – such as being patient and answering questions, treating everyone with respect and dignity, maintaining a positive, engaged attitude, and being committed to quality customer service. A video dedicated to the proper wearing of the Sam Browne belt (the utility belt worn by patrol officers) was also created to renew officer focus on professionalism. MPD will continue to emphasize the importance of customer service and professionalism in the FY15 professional development training.

OBJECTIVE 2: Improve police service to the public through the integration of the Department's people, technology and business systems.

INITIATIVE 2.1: Use of the tactical village to enhance training and improve officer performance
Fully Achieved; During the past fiscal year, all members engaged in highly participatory and rigorous scenario training programs at the MPD's tactical village. MPD recruit officers participated in team building exercises to improve their preparation and situational awareness while veteran officers completed the newly designed active shooter training. Moreover, the tactical village was also used to initiate the Rescue Task Force Drills where 473 members from MPD and the District of Columbia Fire and Emergency Medical Services Department trained on incident and scene management. Other ancillary MPD units such as the Crime Scene Investigations Division and Major Narcotics Branch also used the center for work specific training. All training sessions received high accolades from veteran members on a regular basis. As a result of the initiative, the public has benefited from police officers having improved situational awareness, decision making skills, and delivery of service.

INITIATIVE 2.2: Launch recruit training on social media, including its importance for effective community policing and investigations, and an MPD officer's personal and legal responsibilities in using it
Fully Achieved; In FY14, MPD conducted two trainings related to security awareness and social media. MPD's Security Awareness Training entailed topics related to storing/securing sensitive data, proper usage of government technology, protecting passwords, desktop/mobile security, and phishing/pharming. Officers were also trained on the security policy and the proper usage of the FBI's Criminal Justice Information Services. Furthermore, the Social Media and Internet Awareness for Law Enforcement Training highlighted the importance of security risks for law enforcement personnel when using personal social media accounts outside of work as well as using social media as an investigative tool. MPD also paid special attention to and reiterated the Department policy on social media usage to recruit-level officers. The initiative provided an opportunity to better protect police officers and their family members from potential dangers and reduce citizen complaints regarding officer behaviors on social media.

INITIATIVE 2.3: Improve customer service by launching online access to publicly available police documents
Partially Achieved; This initiative has not been achieved due to ongoing procurement process. The initial business requirements were documented, and a statement of work was created, reviewed, and approved for submission through the DC Government's Procurement Automated Support System. A Request For Information (RFI) was completed and publicized, and the

	Department received three responses from interested vendors. MPD is currently awaiting final approval, and the procurement process remains in progress. Once the initiative is completed, the public will have the convenience of satisfying their public report requests without the need to make a physical trip to MPD's headquarters. In addition, the automated process will increase the speed of delivery and enhance tracking of requests.
●	**INITIATIVE 2.4: Enhance awareness on how to retrieve lost/stolen property** **Fully Achieved**; Every year, MPD handles over 100,000 recovered or seized property cases. In an effort to improve public awareness on how to recover properties from the Evidence Control Warehouse, MPD revised its public website with a step-by-step explanation of the process; information included general timeline, required documents, and contact information of the Evidence Control Branch and District Property Offices. Moreover, a Frequently Asked Questions section was added to include detailed information on police auctions and methodologies to recover stolen vehicles.
●	**INITIATIVE 2.5: Implement a pilot project to support a Sustainable DC by installing anti-idling devices in vehicles** **Fully Achieved**; In FY14, MPD installed 218 idle reduction (IR) devices on fleet vehicles to further increase the overall fuel economy. An internal analysis of fuel data was conducted in two police districts comparing a population of vehicles with the IR device to a population of cars without it from July to September 2014. In the 2nd District, the analysis indicated that the average fuel cost per mile for marked patrol vehicles with the IR device was 12% more fuel efficient than vehicles without it. In the 3rd District, the average fuel cost per mile was 8% more efficient. In addition to the cost savings from reduced fuel usage, there were environmental savings from releasing less vehicle emission.

Key Performance Indicators – Assessment Details

Performance Assessment Key:

⬤ Fully achieved ⬤ Partially achieved ⬤ Not achieved ⬤ Data not reported

	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
MPD Operations and Agency Management								
🔴	1.1	% Change in DC Code Index Property Crime	0.18%	-5%		8.36%	33.20%	Agency Management
🟢	1.2	% Change in DC Code Index Violent Crime	-3.50%	-5%		-9.20%	116.80%	Agency Management
🟢	1.3	# of Arrests	40,876	No Target Required		42,384	Workload Measure Not Rated	Agency Management
🔵	1.4	Number of Homicides	104	93.6		105		Agency Management
🟢	2.1	Rate of sustained citizen allegations of police misconduct per 1,000 sworn members	15.31	15		14.60	102.74%	Agency Management
⚪	2.2	# of Priority 1 Calls for Service	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management
⚪	2.3	# of Priority 1 Calls for Service: 1st District	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management
⚪	2.4	# of Priority 1 Calls for Service: 2nd District	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management
⚪	2.5	# of Priority 1 Calls for Service: 3rd District	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management
⚪	2.6	# of Priority 1 Calls for Service: 4th District	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management
⚪	2.7	# of Priority 1 Calls for Service: 5th District	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management

	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
🔵	2.8	# of Priority 1 Calls for Service: 6th District	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management
🔵	2.9	# of Priority 1 Calls for Service: 7th District	NA[1]	No Target Required		NA[1]	Workload Measure Not Rated	Agency Management
🔴	3.1	% change in the number of email accounts on police district listservs	9.47%	10%		6.69%	66.93%	Agency Management
🔵	3.2	# of non-court locally funded overtime hours	223,043	No Target Required		277,738.75	Workload Measure Not Rated	Agency Management
MPD Support Services								
🟢	2.1	Average # of Court Overtime Hours per Arrest	3.1	3.04		2.67	113.83%	Support Services
🔵	2.2	# of court overtime hours	126,723	No Target Required		113,193	Workload Measure Not Rated	Support Services
🟢	2.3	Average Daily Fleet Availability	96.2%	95%		96.21%	101.27%	Support Services
🔵	2.4	# of applications for firearm registration processed for private citizens	1,195	No Target Required		1,236	Workload Measure Not Rated	Support Services
🔵	2.5	# of police officers hired	300	No Target Required		269	Workload Measure Not Rated	Support Services
MPD Patrol Services and School Security Bureau								
⚪	2.1	Average response time to Priority 1 calls for service (in minutes)	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau
⚪	2.2	Average Response Time to Priority 1 Calls: 1st District	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau
⚪	2.3	Average Response Time to Priority 1 Calls: 2nd District	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau

	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
⚪	2.4	Average Response Time to Priority 1 Calls: 3rd District	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau
⚪	2.5	Average Response Time to Priority 1 Calls: 4th District	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau
⚪	2.6	Average Response Time to Priority 1 Calls: 5th District	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau
⚪	2.7	Average Response Time to Priority 1 Calls: 6th District	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau
⚪	2.8	Average Response Time to Priority 1 Calls: 7th District	NA[1]	NA[1]		NA[1]	NA[1]	Patrol Services & School Security Bureau
MPD Investigative Services Bureau								
⚪	1.1	Homicide clearance rate	79.8%	75.0%		70.0%	93.0%	Investigative Services Bureau
⚪	1.2	Clearance Rate for Forcible Rape	58.3%	70.0%		NA[2]	Data not reported	Investigative Services Bureau
⚪	1.3	Clearance Rate for Robbery	29.4%	30.9%		NA[2]	Data not reported	Investigative Services Bureau
⚪	1.4	Clearance Rate for Aggravated Assault	58.7%	61.6%		NA[2]	Data not reported	Investigative Services Bureau
⚪	1.5	Clearance Rate for Burglary	9.4%	10.0%		NA[2]	Data not reported	Investigative Services Bureau
⚪	1.6	Clearance Rate for Larceny - Theft	9.4%	16.7%		NA[2]	Data not reported	Investigative Services Bureau
⚪	1.7	Clearance Rate for Motor Vehicle Theft	2.6%	8.5%		NA[2]	Data not reported	Investigative Services Bureau
⚪	1.8	Percentage of motor vehicle thefts resolved	18.7%	19.6%		NA[2]	Data not reported	Investigative Services Bureau
MPD Homeland Security Bureau								
🔵	1.1	# of call outs for suspicious packages	219	No Target Required		257	Workload Measure Not Rated	Homeland Security Bureau
🔵	1.2	# of Vehicle Crash Fatalities	28	No Target Required		29	Workload Measure Not Rated	Homeland Security Bureau

	KPI	Measure Name	FY 2013 YE Actual	FY 2014 YE Target	FY 2014 YE Revised Target	FY 2014 YE Actual	FY 2014 YE Rating	Budget Program
🔵	**2.1**	# of CCTV recordings retrieved for investigations	1,009	No Target Required		1,202	Workload Measure Not Rated	Homeland Security Bureau

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[1] Due to data conversion issues during the transition to a new records management system, MPD is unable to report on this measure at this time.

[2] All clearance rates are reported on a <u>calendar year</u> basis consistent with national FBI reporting. CY 2014 data will be available in March 2015.