CORRECTIONS INFORMATION COUNCIL

FY 2026 PERFORMANCE PLAN

NOVEMBER 26, 2025

GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

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1 INTRODUCTION

This document is the Fiscal Year 2026 Performance Plan for the Corrections Information Council.

This Performance Plan is the first of two agency performance documents published each year. The Performance Plan is published twice annually – preliminarily when the Mayor's budget proposal is delivered, and again at the start of the fiscal year when budget decisions have been finalized. A companion document, the Performance Accountability Report (PAR), is published annually in January following the end of the fiscal year. Each PAR assesses agency performance relative to its annual Performance Plan.

Performance Plan Structure: Performance plans are comprised of agency Objectives, Administrative Structures (such as Divisions, Administrations, and Offices), Activities, Projects and related performance measures. The following describes these plan components, and the types of performance measures agencies use to assess their performance.

Objectives: Objectives are statements of the desired benefits that are expected from the performance of an agency's mission. They describe the goals of the agency.

Administrative Structures: Administrative Structures represent the organizational units of an agency, such as Departments, Divisions, or Offices.

Activities: Activities represent the programs and services an agency provides. They reflect what an agency does on a regular basis (e.g., processing permits).

Projects: Projects are planned efforts that end once a particular outcome or goal is achieved.

Measures: Performance Measures may be associated with any plan component, or with the agency overall. Performance Measures can answer broad questions about an agency's overall performance or the performance of an organizational unit, a program or service, or the implementation of a major project. Measures can answer questions like "How much did we do?", "How well did we do it?", "How quickly did we do it?", and "Is anyone better off?" as described in the table below.

Measures are printed in the Performance Plan along with the Objective, Administrative Structure, Activity, or Project that they measure.

Measure Type	Measure Description	Example
Quantity	Quantity measures assess the volume of work an agency performs. These measures can describe the inputs (e.g., requests or cases) that an agency receives or the work that an agency completes (e.g., licenses issued or cases closed). Quantity measures often start with the phrase "Number of...".	"Number of public art projects completed"
Quality	Quality measures assess how well an agency's work meets standards, specifications, resident needs, or resident expectations. These measures can directly describe the quality of decisions or products or they can assess resident feelings, like satisfaction.	"Percent of citations issued that were appealed"
Efficiency	Efficiency measures assess the resources an agency used to perform its work and the speed with which that work was performed. Efficiency measures can assess the unit cost to deliver a product or service, but typically these measures assess describe completion rates, processing times, and backlog.	"Percent of claims processed within 10 business days"

(continued)

Measure Type	Measure Description	Example
Outcome	Outcome measures assess the results or impact of an agency's work. These measures describe the intended ultimate benefits associated with a program or service.	"Percent of families returning to homelessness within 6-12 months"
Context	Context measures describe the circumstances or environment that the agency operates in. These measures are typically outside of the agency's direct control.	"Recidivism rate for 18-24 year-olds"
District-wide Indicators	District-wide indicators describe demographic, economic, and environmental trends in the District of Columbia that are relevant to the agency's work, but are not in the control of a single agency.	"Area median income"

Targets: Agencies set targets for most performance measures before the start of the fiscal year. Targets may represent goals, requirements, or national standards for a performance measure. Agencies strive to achieve targets each year, and agencies provide explanations for targets that are not met at the end of the fiscal year in the subsequent Performance Accountability Report.

Not all measures are associated with a target. Newly added measures do not require targets for the first year, as agencies determine a data-informed benchmark. Changes in some measures may not indicate better or worse performance. They may be "neutral" measures of demand or input or outside of the agency's direct control. In some cases, the relative improvement of a measure over a prior period is a more meaningful indicator than meeting or exceeding a particular numerical goal, so a target is not set.

2 CORRECTIONS INFORMATION COUNCIL OVERVIEW

Mission: The District of Columbia Corrections Information Council (CIC) is an independent monitoring body mandated by the US Congress and the DC Council to inspect, monitor, and report on the conditions of confinement at facilities where DC residents are incarcerated.

Summary of Services: The Corrections Information Council operates through the following program: Prisoner Well-Being provides comprehensive inspections of Federal Bureau of Prisons and Department of Corrections facilities and contract facilities where District residents are incarcerated. The CIC makes recommendations to maintain or improve the conditions of confinement and well-being of District residents in these facilities.

Objectives:

1. Transparency of the corrections system
2. Information and education
3. Provide recommendations
4. Operational transparency

3 OBJECTIVES

3.1 TRANSPARENCY OF THE CORRECTIONS SYSTEM

Improve transparency of the corrections systems through inspections and monitoring.

Measure Type	Measure	Directionality	FY2024	FY2025 Target	FY2025	FY2026 Target
Efficiency	Number of visits to facilities housing DC residents that have been inspected during the fiscal year	Up is Better	21	10	Needs Update	**15**

3.2 INFORMATION AND EDUCATION

Provide information and education on conditions of confinement, programs, and prison reentry to inform and empower inmates, the community, and policy decision-makers.

Measure Type	Measure	Directionality	FY2024	FY2025 Target	FY2025	FY2026 Target
Quantity	Total number of CIC communications ready for publishing, including letters, bulletins, information sheets, and inspection, thematic, and annual reports	Up is Better	38	30	32	**25**

3.3 PROVIDE RECOMMENDATIONS

Provide recommendations to improve conditions of confinement, policies, and procedures affecting incarcerated residents to improve public safety.

No Related Measures

3.4 OPERATIONAL TRANSPARENCY

Provide operational transparency to stakeholders

Measure Type	Measure	Directionality	FY2024	FY2025 Target	FY2025	FY2026 Target
Efficiency	Estimated number of days to produce a first draft following an inspection	Down is Better	60	45	45	**45**

4 ACTIVITIES

4.1 THEMATIC REPORTS

Provide briefs and reports on systemic issues affecting inmates in Bureau of Prisons or Department of Corrections facilities.

No Related Measures

4.2 SCHEDULING

Create inspection schedules based on the incoming information, and draft a list of facilities to inspect at the beginning of the fiscal year.

No Related Measures

4.3 RELATIONSHIP BUILDING

Communication with Bureau of Prisons and Department of Corrections officials on conditions of confinement and community concerns.

Measure Type	Measure	Directionality	FY2024	FY2025 Target	FY2025	FY2026 Target
Quantity	Number of inspection reports published	Up is Better	9	5	7	**5**
Quantity	Number of thematic reports published	Up is Better	3	4	5	**5**
Quantity	Number of Annual Report of CIC activities of prior fiscal year, per statute	Neutral	1	Target not required	1	**Target not required**

4.4 INSPECTIONS AND REPORTS

Inspect Bureau of Prisons and Department of Corrections facilities, monitor changes, and write and publish inspection reports.

Measure Type	Measure	Directionality	FY2024	FY2025 Target	FY2025	FY2026 Target
Quantity	Number of facility inspections	Up is Better	21	15	16	**15**
Quantity	Number of facilities nationwide housing DC residents	Neutral	115	Target not required	112	**Target not required**
Quantity	Number of inspections with expert participation	Neutral	2	Target not required	5	**Target not required**
Quantity	Number of locations inspected	Neutral	New in 2025	New in 2025	8	**Target not required**

4.5 DATA REPORTING

Develop independent content on the information received directly about the Bureau of Prisons and Department of Corrections, and regularly disseminate that information via agency newsletters, the dashboard, and other media platforms.

No Related Measures

4.6 COMMUNITY OUTREACH AND EDUCATION

Attend events, host events, and communicate via the web, email, and social media in order to educate the community about issues related to confinement.

Measure Type	Measure	Directionality	FY2024	FY2025 Target	FY2025	FY2026 Target
Quantity	Number of bulletins produced	Up is Better	12	11	9	**12**
Quantity	Number of CIC education presentations/events held	Up is Better	5	2	0	**3**
Quantity	Number of community meetings and events attended by CIC	Up is Better	74	20	80	**20**

5 PROJECTS

5.1 DEATH OUTCOMES

Related Activity Name: Thematic Reports

Proposed Completion Date: September 30, 2030

Follow up on investigatory outcomes for deaths in DOC custody. The CIC will track information regarding the official cause of death and race and ethnicity information.

5.2 HIRING PROTOCOLS

Proposed Completion Date: September 30, 2026

Update onboarding and orientation procedures and documents.

5.3 RECOMMENDATIONS TRACKING

Related Activity Name: Thematic Reports

Proposed Completion Date: September 30, 2030

Update Recommendation Assessment Series' charts for the DOC and BOP. These charts track the status of CIC recommendations to the BOP and DOC, which are compiled from CIC inspections and reports. Those charts facilitate transparency by providing a consolidated list of whether recommendations are implemented or not, and why.

5.4 EDUCATION

Proposed Completion Date: September 30, 2026

Work on the "Number of CIC educational presentations": brainstorm and select who could serve as an outside expert to provide 10 to 20-minute presentations or webinar-style advice to members and families of the incarcerated population.