



OFFICE OF PLANNING

FY 2026 PERFORMANCE PLAN

MAY 27, 2025

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1 INTRODUCTION

This document is the Fiscal Year 2026 Performance Plan for the Office of Planning.

This Performance Plan is the first of two agency performance documents published each year. The Performance Plan is published twice annually – preliminarily when the Mayor’s budget proposal is delivered, and again at the start of the fiscal year when budget decisions have been finalized. A companion document, the Performance Accountability Report (PAR), is published annually in January following the end of the fiscal year. Each PAR assesses agency performance relative to its annual Performance Plan.

Performance Plan Structure: Performance plans are comprised of agency Objectives, Administrative Structures (such as Divisions, Administrations, and Offices), Activities, Projects and related performance measures. The following describes these plan components, and the types of performance measures agencies use to assess their performance.

Objectives: Objectives are statements of the desired benefits that are expected from the performance of an agency’s mission. They describe the goals of the agency.

Administrative Structures: Administrative Structures represent the organizational units of an agency, such as Departments, Divisions, or Offices.

Activities: Activities represent the programs and services an agency provides. They reflect what an agency does on a regular basis (e.g., processing permits).

Projects: Projects are planned efforts that end once a particular outcome or goal is achieved.

Measures: Performance Measures may be associated with any plan component, or with the agency overall. Performance Measures can answer broad questions about an agency’s overall performance or the performance of an organizational unit, a program or service, or the implementation of a major project. Measures can answer questions like “How much did we do?”, “How well did we do it?”, “How quickly did we do it?”, and “Is anyone better off?” as described in the table below.

Measures are printed in the Performance Plan along with the Objective, Administrative Structure, Activity, or Project that they measure.

Measure Type	Measure Description	Example
Quantity	Quantity measures assess the volume of work an agency performs. These measures can describe the inputs (e.g., requests or cases) that an agency receives or the work that an agency completes (e.g., licenses issued or cases closed). Quantity measures often start with the phrase “Number of...”.	“Number of public art projects completed”
Quality	Quality measures assess how well an agency’s work meets standards, specifications, resident needs, or resident expectations. These measures can directly describe the quality of decisions or products or they can assess resident feelings, like satisfaction.	“Percent of citations issued that were appealed”
Efficiency	Efficiency measures assess the resources an agency used to perform its work and the speed with which that work was performed. Efficiency measures can assess the unit cost to deliver a product or service, but typically these measures assess describe completion rates, processing times, and backlog.	“Percent of claims processed within 10 business days”

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Measure Type	Measure Description	Example
Outcome	Outcome measures assess the results or impact of an agency's work. These measures describe the intended ultimate benefits associated with a program or service.	"Percent of families returning to homelessness within 6-12 months"
Context	Context measures describe the circumstances or environment that the agency operates in. These measures are typically outside of the agency's direct control.	"Recidivism rate for 18-24 year-olds"
District-wide Indicators	District-wide indicators describe demographic, economic, and environmental trends in the District of Columbia that are relevant to the agency's work, but are not in the control of a single agency.	"Area median income"

Targets: Agencies set targets for most performance measures before the start of the fiscal year. Targets may represent goals, requirements, or national standards for a performance measure. Agencies strive to achieve targets each year, and agencies provide explanations for targets that are not met at the end of the fiscal year in the subsequent Performance Accountability Report.

Not all measures are associated with a target. Newly added measures do not require targets for the first year, as agencies determine a data-informed benchmark. Changes in some measures may not indicate better or worse performance. They may be "neutral" measures of demand or input or outside of the agency's direct control. In some cases, the relative improvement of a measure over a prior period is a more meaningful indicator than meeting or exceeding a particular numerical goal, so a target is not set.

2 OFFICE OF PLANNING OVERVIEW

Mission: The Office of Planning (OP) is tasked with planning for the long-term growth of the District of Columbia, to help ensure it reflects our values of an inclusive and vibrant city. We help the District work toward a positive future in which all District residents can thrive, regardless of income, race, age, or background. OP guides development in the District of Columbia's distinctive neighborhoods by engaging stakeholders and residents, performing research and analysis, serving as the steward of our historic resources, and publishing various planning documents, including the Comprehensive Plan.

Summary of Services: OP performs planning for neighborhoods, corridors, districts, historic preservation, public facilities, parks and open spaces, and individual sites. In addition, OP engages in urban design, land use, and historic preservation reviews. OP also conducts historic resources research and community visioning, and manages, analyzes, maps, and disseminates spatial and US Census data.

Objectives:

1. Provide data and analysis to support sound and integrated policy decisions that strengthen the District's fiscal stability, sustainability, and quality of life.
2. Catalyze improvements in the urban design, racial equity, economic vitality, and livability of District neighborhoods by creating excellent, context-sensitive plans.
3. Increase the transparency and predictability of the planning process to better engage stakeholders and to enrich the dialogue around key planning tools and topics.
4. Enhance the District's built environment by promoting high quality development through clarified regulations, mandatory and discretionary zoning reviews, historic preservation review processes, and technical assistance in planning and design.
5. Efficient, Transparent, and Responsive Government

3 PROPOSED OBJECTIVES

3.1 PROVIDE DATA AND ANALYSIS TO SUPPORT SOUND AND INTEGRATED POLICY DECISIONS THAT STRENGTHEN THE DISTRICT'S FISCAL STABILITY, SUSTAINABILITY, AND QUALITY OF LIFE.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Outcome	Percent of Geographic Information Systems (GIS) and State Data customers (internal and external) who receive requested maps and demographic data from OP staff	Up is Better	98.70%	99.88%	92%	92%
Outcome	Satisfaction rating given by the Director of the Capital Improvements Program re: the consistency and quality of OP's contribution	Up is Better	100%	100%	90%	90%

3.2 CATALYZE IMPROVEMENTS IN THE URBAN DESIGN, RACIAL EQUITY, ECONOMIC VITALITY, AND LIVABILITY OF DISTRICT NEIGHBORHOODS BY CREATING EXCELLENT, CONTEXT-SENSITIVE PLANS.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Outcome	Percent of OP small area plans approved by the Council or other neighborhood plans supported by the relevant Advisory Neighborhood Commissions (ANCs)	Up is Better	100%	No incidents	92%	92%
Outcome	Percent of discretionary developments/projects initiated within neighborhood plan boundaries that are guided by OP's small area or neighborhood plans	Up is Better	100%	100%	95%	95%
Outcome	Percent of small area plans or other planning and design initiatives active or launched that include a clear racial equity component in their goals, process, objectives, and/or outcomes	Up is Better	86.70%	100%	90%	90%

(continued)

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Outcome	Satisfaction rating given by head of Public Space Commission re: the consistency and quality of OP's contribution	Up is Better	100%	100%	90%	90%
Efficiency	Percent of stakeholder requests for planning assistance fulfilled	Up is Better	97.60%	99.45%	90%	90%

3.3 INCREASE THE TRANSPARENCY AND PREDICTABILITY OF THE PLANNING PROCESS TO BETTER ENGAGE STAKEHOLDERS AND TO ENRICH THE DIALOGUE AROUND KEY PLANNING TOOLS AND TOPICS.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Outcome	Percent of customers OP engages who rate their interaction with OP as satisfactory or higher	Up is Better	98.80%	99.88%	90%	90%
Efficiency	Percent of relevant ANCs and civic organizations that OP engages in small area or neighborhood planning activities	Up is Better	100%	100%	90%	90%

3.4 ENHANCE THE DISTRICT'S BUILT ENVIRONMENT BY PROMOTING HIGH QUALITY DEVELOPMENT THROUGH CLARIFIED REGULATIONS, MANDATORY AND DISCRETIONARY ZONING REVIEWS, HISTORIC PRESERVATION REVIEW PROCESSES, AND TECHNICAL ASSISTANCE IN PLANNING AND DESIGN.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Outcome	Percent of Development Review reports for boards and commissions that did not require a supplemental report	Down is Better	93.70%	93.92%	92%	92%
Outcome	Percent of historic landmark designations without owner objection	Up is Better	100%	100%	85%	85%

(continued)

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Outcome	Percent of DC government project reviews concluded with adverse effects resolved by consensus	Up is Better	99.20%	99.19%	90%	90%
Outcome	Percent of Historic Preservation staff reports with recommendations that are accepted by the Historic Preservation Review Board Chair and the Mayor's Agent	Up is Better	92.90%	94.92%	92%	92%
Outcome	Percent of OP setdown, design review, and map amendment reports for the Zoning Commission that include a Comp Plan racial equity analysis	Up is Better	96.50%	98.33%	90%	90%
Outcome	Percent of Planning Unit Developments (PUDs) that exceed minimum requirements to further the Sustainable DC plan including the provision of green roofs or other features to help reduce storm water runoff, electric car charging stations or bike share facilities	Up is Better	100%	100%	80%	80%
Efficiency	Average number of cases reviewed per zoning review staff	Up is Better	50.3	53.38	35	35
Efficiency	Percent of historic property permit applications reviewed over the counter/signed and approved by OP staff	Up is Better	97.40%	95.50%	90%	90%

3.5 EFFICIENT, TRANSPARENT, AND RESPONSIVE GOVERNMENT

Create and maintain a highly efficient, transparent, and responsive District government.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Outcome	Percent of agency staff who were employed as Management Supervisory Service (MSS) employees prior to 4/1 of the fiscal year that had completed an Advancing Racial Equity (AE204) training facilitated by ORE within the past two years	Up is Better	No data available	90%	*	*
Outcome	Percent of employees that are District residents	Up is Better	61.64%	61.11%	*	*
Outcome	Percent of new hires that are District residents	Up is Better	80%	75%	*	*
Outcome	Percent of new hires that are current District residents and received a high school diploma from a DCPS or a District Public Charter School, or received an equivalent credential from the District of Columbia	Up is Better	12.50%	0%	*	*
Outcome	Percent of required contractor evaluations submitted to the Office of Contracting and Procurement on time	Up is Better	100%	0%	*	*

* Specific targets are not set for this measure

4 PROPOSED ACTIVITIES

4.1 PLACEMAKING

Undertake placemaking projects to enliven and enrich properties, streets, neighborhoods, waterfronts, and the District.

No Related Measures

4.2 PLANNING PILOTS

Pilot planning tools to demonstrate the feasibility of new ideas or strategies in OP reports.

No Related Measures

4.3 EDUCATION

Educate residents and other stakeholders regarding current planning policies and zoning regulations.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of stakeholder engagement activities conducted by OP for purposes of education, dialogue, and/or feedback	Up is Better	246	591	*	*

* Specific targets are not set for this measure

4.4 BEST PRACTICES

Develop and adopt new and effective methods to improve the quality of public participation and input.

No Related Measures

4.5 ENGAGEMENT

Conduct meaningful public engagement through active projects and ongoing community conversations in all eight wards.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of stakeholder engagement activities conducted by ANCs or civic organizations that OP attends for the purposes of education, dialogue, and/or feedback	Neutral	17	50	*	*

* Specific targets are not set for this measure

4.6 POLICY AND REGULATION SUPPORT

Provide policy assistance and regulation support to the Mayor's Office and partner agencies in key sectors such as housing, transportation, economic development, and public space.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of public space applications submitted to OP for review	Neutral	1,910	842	*	*

* Specific targets are not set for this measure

4.7 CITYWIDE PLANNING

Create studies and provide programmatic support to District agencies for citywide issues such as affordable housing, arts and culture, urbanism, industrial lands, sustainability, health, and the creative economy.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of District agencies that have used OP research and analysis products to support their work	Neutral	53	64	*	*

* Specific targets are not set for this measure

4.8 PLANNED UNIT DEVELOPMENTS (PUDS)

Emphasize the provision of housing affordability, environmental sustainability, and design excellence for projects requesting additional density or development flexibility through the PUD process, while reviewing all proposed PUDs against the Comprehensive Plan, small area plans, and major policy initiatives.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of affordable housing units approved by the Zoning Commission through Planned Unit Developments	Up is Better	618	362	*	*

* Specific targets are not set for this measure

4.9 REVITALIZATION AND DESIGN

Partner on planning and implementation efforts for Center City, coordinating with District and Federal Partners, businesses, and resident groups.

No Related Measures

4.10 MAPPING SERVICES

Provide mapping services to District agencies and the public.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of requests for mapping or geospatial services	Neutral	192	258	*	*

* Specific targets are not set for this measure

4.11 DEMOGRAPHIC SERVICES

Provide U.S. Census population and demographic data to District agencies and the public.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of requests for Census or other demographics information	Neutral	279	923	*	*

* Specific targets are not set for this measure

4.12 GROWTH FORECASTS

Provide District of Columbia Growth Forecasts on population, households, and employment.

No Related Measures

4.13 CAPITAL PLANNING

Provide long-range capital planning services for schools, parks, and other public facilities.

No Related Measures

4.14 HPRB STAFF REPORTS

Produce a staff report on each case before the Historic Preservation Review Board.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of historic preservation cases submitted for Historic Preservation Review Board or U.S. Commission of Fine Arts review	Neutral	661	661	*	*

* Specific targets are not set for this measure

4.15 HISTORIC LANDMARK DESIGNATIONS

Evaluate and recognize significant properties eligible for historic landmark designation.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of cases filed for historic landmark designation	Neutral	10	10	*	*

* Specific targets are not set for this measure

4.16 HISTORIC PRESERVATION REVIEWS

Review conceptual design and permit applications for work on historically designated properties, or properties in historic districts, as an over-the-counter service.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of permit applications cleared by Historic Preservation Office staff	Neutral	5,285	4,998	*	*

* Specific targets are not set for this measure

4.17 GOVERNMENT PROJECT REVIEWS

Review conceptual design and permit applications for District and federal government undertakings for compatibility with historic work on historically designated or eligible properties, or properties in historic districts.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of archaeology cases regarding District and federal government undertakings filed for State Historic Preservation Office review	Neutral	348	449	*	*
Quantity	Number of historic preservation cases regarding District and federal government undertakings filed for State Historic Preservation Office review	Neutral	1,105	900	*	*

* Specific targets are not set for this measure

4.18 HISTORIC PRESERVATION PLANNING

Produce and update short- and long-term, comprehensive historic preservation plans and studies, including the DC Historic Preservation Plan and Historic Preservation Element of the DC Comprehensive Plan, to guide efforts, preserve history and heritage, and establish goals.

No Related Measures

4.19 COMPREHENSIVE PLAN

Monitor and update the city's Comprehensive Plan to establish land uses and other overarching policies that guide growth and development.

No Related Measures

4.20 COMP PLAN UPDATES AND AMENDMENTS

Produce a full update to the Comp Plan every 12 years and an amendment every four years.

No Related Measures

4.21 NEIGHBORHOOD PLANS

Develop small area plans or other customized planning tools to address challenges and manage change at the neighborhood scale.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of neighborhood plans or major projects completed	Neutral	68	20	*	*
Quantity	Number of requests for planning assistance or information received from civic organizations or other stakeholders	Neutral	3,697	2,569	*	*

* Specific targets are not set for this measure

4.22 DESIGN SUPPORT

Provide design services to OP divisions and District agencies and undertake analysis to provide design decision-making frameworks.

No Related Measures

4.23 ZONING REGULATIONS UPDATE

Work with the Office of Zoning, Office of the Attorney General, and the Department of Buildings (DOB) to implement the new zoning regulations, and provide clarification through technical corrections and text amendments as necessary.

No Related Measures

4.24 ZONING STAFF REPORTS

Produce a staff report on each case before the Zoning Commission and Board of Zoning Adjustment.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Efficiency	Number of Board of Zoning Appeals cases that were amended based on OP input, so that they were able to be approved	Neutral	38	45	*	*
Quantity	Number of cases filed for Zoning Commission review to implement the Comp Plan or further the Mayor's housing goals	Neutral	18	27	*	*

* Specific targets are not set for this measure

4.25 HISTORIC HOMEOWNER GRANTS

Award targeted grants to help low and moderate-income homeowners with the cost of preserving their historic homes.

Measure Type	Measure	Directionality	FY2023	FY2024	FY2025 Target	FY2026 Target
Quantity	Number of historic homeowner grants awarded	Neutral	9	8	*	*

* Specific targets are not set for this measure