

DEPARTMENT OF CORRECTIONS

FY 2023 PERFORMANCE ACCOUNTABILITY REPORT

JANUARY 16, 2024



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1 DEPARTMENT OF CORRECTIONS

Mission: The mission of the Department of Corrections (DOC) is to provide a safe, secure, orderly, and humane environment for the confinement of pretrial detainees and sentenced inmates, while offering those in custody meaningful rehabilitative opportunities that will assist them with constructive re-integration into the community.

Services: The DOC operates the Central Detention Facility (CDF) and the Correctional Treatment Facility (CTF). Both facilities are accredited by the American Correctional Association (ACA). The department has contracts with two private halfway houses: Fairview and Hope Village; these are often used as alternatives to incarceration. Like other municipal jails, 60 to 70 percent of inmates in DOC's custody have one or more outstanding legal matters that require detention, while the remaining are sentenced inmates, parole violators, or writs and holds. Median lengths of stay for released inmates are 31 days or less. Ninety percent of DOC's inmates are male. DOC also houses female inmates and a small number of juveniles charged as adults at the CTF. Each facility offers inmates a number of programs and services that support successful community re-entry. These include: -Residential Substance Abuse Treatment (RSAT); -Re-entry preparation (Re-Entry); -Institutional Work Details and Community Work Squads; -Job-readiness Training (together with the Department of Employment Services (DOES)); -Special Education (through the District of Columbia Public Schools (DCPS)); and, -Adult Education and GED Preparation provided by DOC. American Correctional Association (ACA) and National Commission on Correctional Health Care (NCCHC) accredited comprehensive health and mental health services are provided through Unity Health Care (contractual) and the D.C. Department of Behavioral Health. In addition, facilities provide inmate personal adjustment and support services, such as food services, laundry, religious programming, visitation, law library, inmate grievance process, etc. DOC facilities operate twenty-four hours a day, 365 days a year.

2 2023 ACCOMPLISHMENTS

| Accomplishment | Impact on Agency | Impact on Residents |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DOC achieved accreditation of CDF and CTF jointly as a single facility by the American Correctional Association (ACA) for the first time ever. | It affirms DOC's commitment to being data informed in its operations as it implements what are considered best practices in Corrections. | District residents can be assured that DOC operates one of the 15% of all correctional facilities in the nation which are ACA accredited. Furthermore, DOC facilities have continuously achieved ACA accreditation since 2009. |
| DOC relocated the READY Center to Ward 8 where it will be more accessible to returning citizens in Wards 5, 7, and 8. The number served by the READY Center in FY 2023 increased by more than 50% compared to those served in FY 2022. | DOC is proud to host the District's READY Center and support it as part of our commitment to serving with pride, professionalism and passion in caring for human lives. DOC fully supports reentry success for each returning citizen and wishes them well on their journey to achieving their full positive human potential. | When returning citizens are able to connect to services and supports that assist in reentry, the returning citizens, their families, and the community benefit because they are better able to take steps towards establishing productive, law-abiding, and fulfilling lives in the community. |
| CTF was found to be fully Prison Rape Elimination Act (PREA) compliant in April 2023 after a mandatory triennial audit. | DOC is fully committed to assuring the safety and full PREA compliance at all facilities and refining its policies, processes, procedures and practices to support this objective. The audit is affirmation of DOC's work in this regard. | District residents can be assured that DOC enforces it's polices and procedures that protect the safety and sexual safety of residents at its facilities, responds to any allegations of violations of such policies, and does not tolerate sexual harassment, sexual misconduct or sexual abuse. |

3 2023 OBJECTIVES

Strategic Objective

Foster Environment That Promotes Safety for Inmates, Staff, Visitors and the Community-at-Large.

Improve Inmate Education, Job Skill Levels, and Facilitate Successful Community Re-integration.

Upgrade Workforce to Better Serve District's Public Safety Needs.

Maintain/Improve Inmate Physical and Mental Health to Support Successful Community ReEntry.

Create and maintain a highly efficient, transparent, and responsive District government.

4 2023 OPERATIONS

| Operation Title | Operation Description |
|-----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Foster Environment That Prom | otes Safety for Inmates, Staff, Visitors and the Community-at-Large. |
| Inmate Work Release Programs: Daily Service | DOC provides opportunities for inmates to serve in community work-squads that provide services such as landscaping for other government agencies such as DGS. |
| Community Corrections Administration: Daily Service | Provides oversight of inmates placed in privately operated 100% PREA compliant community halfway houses in bed-spaces under contract with DOC. Conducts electronic monitoring where required as a condition of placement. Processes documents for abscond and halfway house escape notifications and subsequent apprehension. |
| Facility Security: Daily Service | Facility areas not occupied by inmates 100% of the time also require supervisio to ensure safety, security and order for DOC's city within a city. Facility security operations include the command center, relief pool, emergency response team, canine support, key and tool control, rules and discipline, and movement contro |
| Central Cell Block Operations: Daily Service | DOC uniformed staff execute 24x7x365 operations of the Central Cell Block, which houses arrestees charged with non-citationable offenses prior to arraignment at court. On-site triage and clinical services and meals are provided. They ensure safe, secure and orderly operations. |
| Inmate Records: Daily Service | Inmate records receives, processes, records, files and archives all legal records for inmates committed to DOC custody. Inmate records computes official release dates associated with all misdemeanor sentences under District code, jail credits, and good time credits. |
| Housing Unit Supervision: Daily Service | Most of DOC's Correctional Officers provide 24x7x365 supervision of inmates ensures safety, security and order in housing units and conducting rounds according to DOC policy. They inspect cells and other areas to detect and remove contraband. Delivery of meals, commissary, linen exchanges, and mail; recreation, and out-of-cell time are supervised. This supports safe, secure and orderly operation of a humane detention environment. |
| Correctional Surveillance Center: Daily Service | Correctional Surveillance Center operations monitors and reviews surveillance collected from over 650 cameras and other devices to support DOC, and responds to official requests for surveillance to support internal DOC needs as well as law enforcement and criminal justice agencies. |
| Inmate Receiving and Discharge: Daily Service | DOC receives daily intakes, processes daily release transactions, and provides daily inmate transport to hearings and appointments from the Inmate Reception Center (IRC) at the CDF. Information required to maintain safe, secure, orderly and humane operating environment is recorded there. Initial health and mental health screening and Medicaid enrollment occur at the IRC. Inmate property is received, searched, and stored for 15 days (after which unclaimed property is destroyed). Initial clothing and linens are issued. Initial intake screening by Case Management is performed at the IRC. |
| Inmate Transport: Daily Service | The uniformed staff in the Inmate Transportation Unit provide daily secure transport to and from courts; and, medical and other appointments for DOC inmates. They operate under contract (Inter-Governmental Agreement) with the US Marshals Service. |
| Improve Inmate Education, Job | Skill Levels, and Facilitate Successful Community Re-integration. |
| Inmate Finance and Financial Assistance: Daily Service | These operations supported by the Office of the Chief Financial Officer (QCFQ) ensure that inmates receive funds deposited by loved ones so that the |

Assistance: Daily Service (OCFO) ensure that inmates receive funds deposited by loved ones so that they can make purchases from the commissary and meet any restorations required as conditions of confinement.

(continued)

| Operation Title | Operation Description |
|-----------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Inmate Personal Services: Daily Service | These include laundry, commissary, mail, property, clothing and linens, and food services that support continuous operations at DOC facilities that house inmates. Many of these operations are carried out by inmates in institutional work-squads supervised by DOC Correctional Officers. |
| Inmate Programs and Services: Daily Service | DOC offers programs and services to support connections with the community and community reentry. They include education, recreation, visitation, law library, mobile library services (with DC Public Library), employment readiness unit (with DC Department of Employment Services), religious and volunteer services, women's program and services, young adult program and services, Residential Substance Abuse Treatment (RSAT), and ReEntry services. |
| Upgrade Workforce to Better S | erve District's Public Safety Needs. |
| Personnel Services: Daily Service | Human resources management, EEO and diversity management, and training ensure that DOC operates with an adequately staffed, well trained, and diverse workforce. The goal is to support a work-force well capable of providing service delivery for a city-within-a-city that strives to be a benchmark corrections agency. |
| Maintain/Improve Inmate Physi | ical and Mental Health to Support Successful Community ReEntry. |
| Health and Mental Health Services: Daily Service | Dually ACA and NCCHC accredited comprehensive health and mental health services are provided at the CDF and CTF. Medical outpost security required to provide supervision for DOC inmates and CCB arrestees requiring outpatient or inpatient care; and, takeovers for any St. Elizabeths' residents requiring hospital care and any MPD arrestee requiring over two (2) hours of care at an area hospital are provided by DOC Correctional Officers. Typically 40-50 full time employees (FTE) are required over and above the 25 FTE officially authorized for this service; the majority are required to supervise MPD arrestees. |
| Create and maintain a highly ef | ficient, transparent, and responsive District government. |
| Executive Direction and Support: Daily Service | The Department of Corrections is a small city within a city that operates 24x7x365. Services that support the DOC executive functions on a daily basis include legal services, federal billing, public affairs, and strategic planning and analysis. |
| Agency Operations Support: Daily Service | A city-within-a-city that operates 24x7x365 to care for persons under its custody requires fleet management, procurement, contract administration and supply chain management to ensure that people are transported; materials and supplies are provided in a timely manner; and services are provided in accordance with the District's requirements, so that the DOC can deliver high quality services to those it serves. |
| Facility Services: Daily Service | Ensuring a safe, secure and functional physical operating environment for over 450,000 sq. ft. of detention space in a 40 year old city-within-a-city that operates 24x7x365 requires daily facility maintenance and repair, facility inspection, construction crew escort, and environmental and sanitation services. |
| Management Control: Daily Service | Risk Management, Policy and Procedures, Accreditation and Compliance, Prison Rape Elimination Act Compliance, and Investigative Services together document and support agency accreditation and compliance with laws, audits, standards, and promote implementation of best practices. |
| Technology Support: Daily Service | It takes a considerable amount of technology, project management, and business process re-engineering to support the daily operations for a city-within-a-city. Together these services assess, plan, implement, and maintain DOC's communication and technology infrastructure; conduct business process assessment; and, implement approved business process re-engineering projects. |

5 2023 STRATEGIC INITIATIVES

| Title | Description | Update |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Procure Program Planning Consultant for Correc- tional Treatment Facility (CTF) Annex in Partnership with the Depart- ment of General Services (DGS) | The Department of Corrections (DOC) will partner with the Department of General Services (DGS) to procure a program design consultant to conduct the program planning for the Correctional Treatment Facility (CTF) Annex. The procurement is expected to be completed by September 30, 2023. | Completed to date: Complete A program planning consultant contract was awarded. A kickoff meeting occurred on April 27, 2023. There are biweekly project meetings to ensure that the planning process remains on track. |
| Expand the Impact of the READY Center | DOC will work to expand the impact of the READY Center by expanding the methods to reach returning citizens, providing workforce development and employment programming, and increasing the number of returning citizens served by 15% by September 30, 2023. DOC will fill critical vacancies in its Education, Programs and Services Division and is currently recruiting for READY Center staffing vacancies which it hopes to fill by the end of Q3 FY 2023. The READY Center operates on-site at DOC Facilities; and, as of July 2022, in a Community Meeting Room at the Reeves Center in Ward 1. DOC will continue to work with DGS to explore the possibility of further expanding the READY Center's impact by locating another physical location for the READY Center. | Completed to date: Complete DOC opened the physical location of the READY Center and nearly 15 providers have office space there. Others have conducted tours of the space and have yet to locate. In FY 2023 DOC served over 1500 through the READY Center compared to slightly under 1000 in FY 2022, a 50% increase in customers served. Over 300 FBOP returning citizens were among those served in FY 2023. Customers find the one stop connections to services and supports to be valuable and DOC hopes to further expand the READY Center's impact going forward. |

In FY 2023, Department of Corrections had 7 Strategic Initiatives and completed 85.71%.

| Achieve Reaccredi- tation by the American Correc- tional Association (ACA) | In FY 2023 DOC will work to achieve re-accreditation by the American Correctional Association (ACA). The Central Detention Facility and Correctional Treatment Facility will apply for ACA accreditation jointly for the first time. DOC will achieve ACA accreditation by May 31, 2023. | Completed to date: Complete DOC received ACA accreditation in January 2023. |
|---------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Successfully Demon- strate Prison Rape Eimination Act (PREA) Compliance at the Cor- rectional Treatment Facility (CTF) | DOC will demonstrate full compliance with the Prison Rape Elimination Act (PREA) by successfully completing the PREA Audit at the Correctional Treatment Facility by April 30, 2023. | Completed to date: Complete DOC is fully PREA Compliant at all its facilities including CCB and CTF, the latter of which was deemed compliant after audit in January 2023. |
| Complete Body Worn Camera Implemen- tation | DOC will complete the implementation of body worn cameras in its facilities during FY 2024 contingent upon all staff receiving necessary training prior to implementation. While DOC expects 80% of the roll-out and training and implementation to be complete by September 30, 2023, the overall implementation is expected to be completed by December 30, 2023. | Completed to date: Complete DOC completed over 80% of roll out, training and implementation as of September 30, 2023 and completed 100% of roll out, training and implementation as of December 31, 2023. |

| Upgrade JACCS with New OMS | DOC will continue work on its mission critical project to replace the Jail and Community Corrections System (JACCS) with an upgraded Offender Management System (OMS). Key tasks for FY 2023 include completing the build and functionality and user acceptance testing of Inmate Records Office functionality which includes over 240 different types of transactions. The next step will be to perform functionality and User Acceptance Testing of system functions with Inmate Records Functions fully operational. Staff Training of over 1000 staff and contractors agency-wide will be the penultimate step prior to going live. This multi-year project will result in the new OMS going live by September 30, 2024. | Completed to date: 75-99% DOC is currently in the User Acceptance Testing phase of the Jail and Community Corrections System (JACCS) upgrade project. Data migration validation is complete. After the system passes the user acceptance tests, training will commence, and the agency will prepare to go-live and launch the new system. Much of the Inmate Records Office (IRO) functionality was custom designed. Some of the critical functionality only just recently completed design and approval. Most of the IRO functionality has been built and in system testing and available for User Acceptance Testing by DOC as system tests are completed. Non-IRO user acceptance testing is nearing completion: pending resolution and retesting to validate resolution of outstanding defects/bugs. |
|---------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Fill Mission Critical Vacancies | DOC is working with the DC Department of Human Resources (DCHR) and through professional associations, university programs, etc. to recruit for and fill mission critical vacancies in Operations, Education and Programs and other areas. DOC Human Resources Management will work diligently with agency supervisors to ensure at least 65% of mission critical vacancies are filled by September 30, 2023. | Completed to date: Complete DOC identified 100 mission critical positions as of October 1, 2022. DOC filled all 100 mission critical positions by the end of July 2023, thus, meeting the over 65% goal. DOC will diligently continue to hire to fill newly vacant mission critical positions as they occur to bolster mission critical staffing levels. |

6 2023 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

0.5

0.3

0.83

1.04

| | | | | , | | | | | | | |
|---------------------------------------------------------------------------------------------------|---------------------------|---------------------|--------|------------------------------------|------------------------|------------------------|-----------------------------------|---------|-------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| rheastife | Directional th | 54 20 ⁰² | £72022 | 5 ⁴²⁰⁷³ 0 ¹¹ | 54 2023 Q2 | ET 2023 OF | 5 ⁴²⁰²³ 0 ⁴ | ET 2023 | 5 ^{4,2073,784} | 148 ^{2,021,2471,148?} | Expanation of Unret Kol |
| Foster Environment That Promotes Sa | | | | | | | | | | | |
| Percent of Disciplinary Reports Adjudicated as Charged | Up is Better | 60.5% | 84.7% | 57% | 92% | 82.6% | 82.4% | 80.5% | 70% | Met | |
| Percent of Inmate on Staff Assaults Resulting in Requests for Criminal Prosecution Annually | Up is Better | 74.9% | 68.2% | Annual Mea- sure | Annual Mea- sure | Annual Mea- sure | Annual Mea- sure | 61.4% | 55% | Met | |
| Percent of Contraband Seizures Resulting in Requests for Criminal Prosecution Annually | Up is Better | 51.4% | 66.2% | Annual Mea- sure | Annual Mea- sure | Annual Mea- sure | Annual Mea- sure | 62% | 45% | Met | |
| Delayed Release Rate | Down is Better | O.1% | 0.4% | 0% | 0% | 0% | O.1% | 0% | 0.1% | Met | |
| Erroneous Release Rate | Down is Better | O% | O.1% | O% | 0.064% | 0.179% | 0% | 0.06% | 0.01% | Unmet | DOC had four erroneous releases in FY 2023 and has implemented stronger management protocols at the Inmate Records Office to prevent such occurrences in |

1.19

1.88

1.25

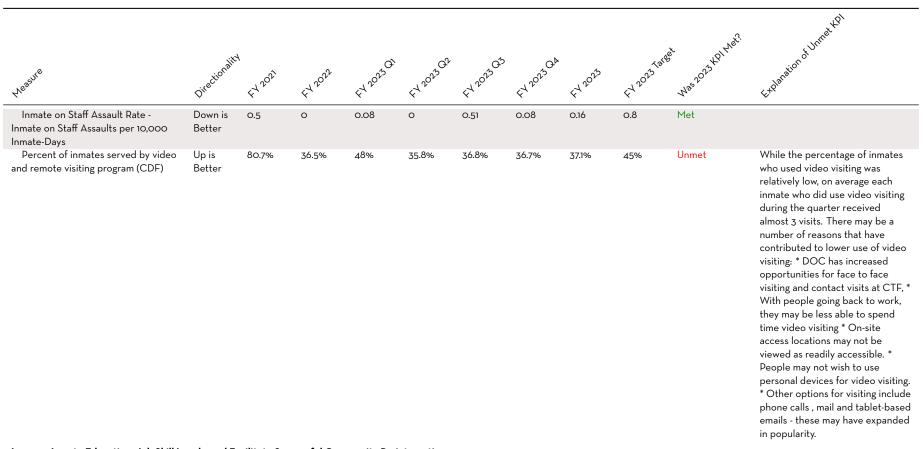
0.75

Inmate on Inmate Assault Rate - Down is Inmate on Inmate Assaults per 10,000 Better Inmate-Days Key Performance Indicators

stronger management protocols at the Inmate Records Office to prevent such occurrences in future. DOC has experienced challenges due to staff shortages; and, a significant proportion of inmates who are currently charged with crimes of violence or have histories of being charged with crimes of violence. Aggravated Assault, Homicide and Weapons are three of the top 5 most serious offenses among the inmate population at present. Knowledge of pre-existing enmities is often unavailable until after an incident has transpired.

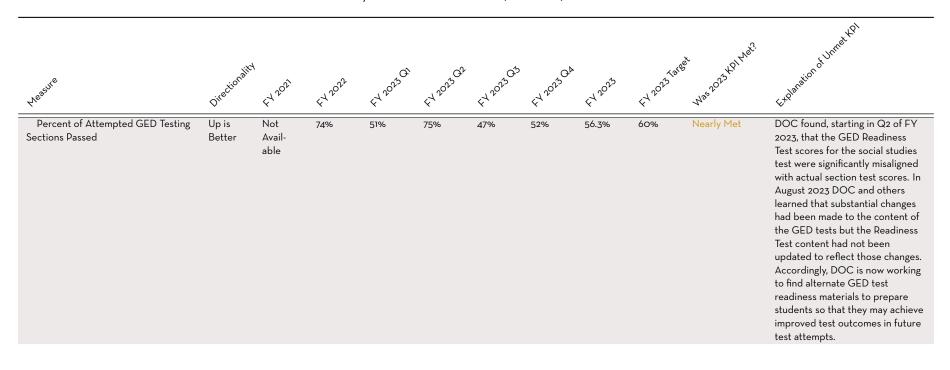
Unmet

Key Performance Indicators (continued)



Improve Inmate Education, Job Skill Levels, and Facilitate Successful Community Re-integration.

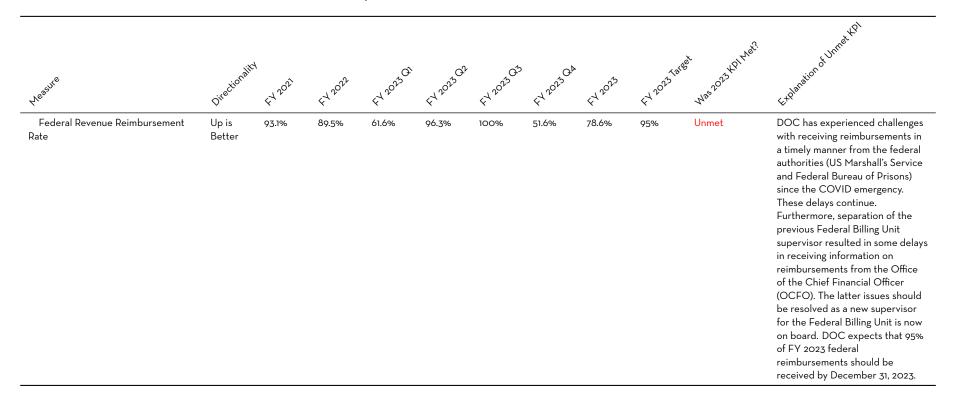
Key Performance Indicators (continued)



Expansion of Unnet PPI Wes 2023 KP1 Mer? 542025 28188t Directionality ET 2023 03 £ 2023 O2 ET 2023 OA 5-2023 OT FT 2022 FY 2023 5×1202 Energente **ReEntry Program Effectiveness -**Up is 50% 59.8% Annual Annual Annual Annual 30.3% 40% Unmet Participants in the women's Percent Reduction in the 12-month Better reentry program, Better and Mea-Mea-Mea-Mea-Rate of Return to DOC of ReEntry Beyond, had a recidivism rate 24% sure sure sure sure Program (Transition Assistance lower than that of women Program (TAP) and Better and misdemeanants, while participants Beyond) Participants in the men's reentry program, the Transition Assistance Program had a recidivism rate 37% lower than that of men misdemeanants. While both programs fell short of the 40% lower rate of recidivism goal, participants of both programs recidivated at lower rates than the general population of misdemeanants for their sex. Substance use and mental illness rates among the DOC population post-COVID is significantly higher than that in past and this influences higher rates of recidivism observed. In retrospect the goal of reducing recidivism by 40% given this reality may have not been realistic and may need to be adjusted for FY 2024. Up is **Residential Substance Abuse** Not 41.3% Annual Annual Annual Annual 73.6% 40% Met Treatment (RSAT) Program Better Avail-Mea-Mea-Mea-Mea-Effectiveness - Percent Reduction in able sure sure sure sure 12-month Reincarceration Rate Compared to That for DOC Inmates Percent of inmates utilizing Library Up is 60% Not 63.2% 67.7% 61.6% Met 73.5% 66% 55% Services at DOC Facilities (including Better Avail-Law and Leisure library, mobile able library, or e-books) Inmate Grievance Resolution Rate -Up is 68% 65.6% Annual Annual Annual Annual 89.5% Percent of Grievances Resolved Better Mea-Mea-Mea-Meawithin 30 days sure sure sure sure

| eventue | Directionality | 5 ⁷²⁰² | 5 ⁴²⁰²² | 5 ⁷²⁰²³ 0 | 5×202302 | ET 2013 03 | 57-2013 OA | 6 ⁷²⁰²³ | 5 ⁴²⁰²⁵ 7812 | 14852013 KOI ME?: | Expansion of Unnet Kpl |
|-----------------------------------------------------------------------------------------------------------------------|-----------------|-------------------|--------------------|----------------------|-------------|------------|------------|--------------------|-------------------------|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Number of Persons Who Are/Were in DOC Custody Served by the READY Center | Up is Better | 293 | 778 | 59 | 156 | 988 | 525 | 1728 | 220 | Met | |
| Number of FBOP Returning Citizens Served by READY Center | Up is Better | 228 | 217 | 45 | 38 | 254 | 208 | 545 | 200 | Met | |
| Percent of Housing Units Receiving Access to Programs and Services (including Virtual Programs and Services) | Up is Better | 85.4% | 17.2% | 73.3% | 73.3% | 73.3% | 73.3% | 73.3% | 73.3% | Met | |
| Upgrade Workforce to Better Serve Di | | | | | | | | | | | |
| Percent of DOC FTE Compliant with In-Service Training Requirements | Up is Better | 75% | 58.8% | 26.3% | 78.1% | 80.4% | 55.6% | 69.2% | 75% | Nearly Met | Staffing shortages in front line positions combined with efforts to manage overtime resulted in difficulties in ensuring all staff received in-service training on time and meeting the target for this performance measure in FY 2023. |
| Maintain/Improve Inmate Physical and | Mental Hea | lth to Suppo | ort Successf | ul Communi | ty ReEntry. | | | | | | |
| Percent of inmates released to community with required medications | Up is Better | 98.3% | 98.3% | 98% | 98% | 98% | 97% | 97.8% | 95% | Met | |
| Create and maintain a highly efficient, | transparent | , and respor | nsive Distric | t governmei | nt. | | | | | | |
| Percent of Priority 1 Maintenance and Repair Requests Completed within 8 Hours | Up is Better | 78.2% | 69.5% | 72% | 87.5% | 97.6% | 98.4% | 87.9% | 80% | Met | |

Key Performance Indicators (continued)



Workload Measures

| | | | | • | 4 | ` | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------|----------------|-----------------------|----------------|----------------|-----------|
| rheasthe | 54 202 | 5 ⁴ 2022 | 5×201301 | 5 ⁴²⁰²³ 02 | 542013 OS | 54 2023 QA | 542023 |
| Central Cell Block Operations | | | | | | | |
| Arrestees Processed | 6,767 | 3,596 | 2,490 | 2,354 | 2,871 | 3,003 | 10,718 |
| Arrestees Served by Central Cell Block Clinic | 990 | 616 | 436 | 697 | 904 | 858 | 2895 |
| Community Corrections Administration | | | | | | | |
| Number of Inmates Placed in Halfway Houses | 0 | 3 | 3 | 3 | 1 | 0 | 7 |
| Correctional Surveillance Center | | | | | | | |
| External Requests Processed by the Correctional Surveillance Center | 646 | 846 | 212 | 235 | 222 | 262 | 931 |
| Internal Requests Processed by the Correctional Surveillance Center | 2,088 | 1,471 | 500 | 476 | 323 | 399 | 1698 |
| Facility Security | | | | | | | |
| Number of Items of Contraband Seized | 1,705 | 2,516 | 307 | 1,086 | 530 | 492 | 2415 |
| Number of Hearings Conducted | 3,190 | 5,915 | 1,379 | 1,066 | 1,907 | 2,434 | 6786 |
| Housing Unit Supervision | | | | | | | |
| Average Daily Population | 5,962 | 1,411 | 1,312 | 1,255 | 1,301 | 1,441 | 5309 |
| Percent of Inmates Charged with Violent or Dangerous Offenses | 74.3% | 75% | 62% | 60.2% | 61.1% | 59.8% | 60.7% |
| Hours of Overtime (OT) Required | 382,933.9 | 440,833.9 | 135,175.2 | 134,589.5 | 131,904.4 | 129,170 | 530,839.1 |
| Median LOS in Custody (days) | 223 | 191 | 170 | 174 | 130 | 106 | 140 |
| Recidivism Rate for Women - Percent of Women Intakes With Two or More Bookings in 12 Months | 39.8% | 0.2% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 21.2% |
| Recidivism Rate for 18-24 Year Olds - Percent of 18-24 Year Olds with Two or More Bookings in 12 Months | 10.5% | O.1% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 17.6% |
| Recidivism Rate for Men - Percent of Men with Two or More Bookings in 12 Months | 12.5% | O.2% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 19.2% |
| Recidivism Rate for ReEntry Programs (Transition Assistance Program (TAP) for Men and Better and Beyond for Women) - Percent of Participants with New Bookings after Program Completion | 6.5% | 19.4% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 14.7% |

Workload Measures (continued)

| r/estile | 5×202 | 54-20 ²² | 5 ⁴²⁰¹³ 01 | 54 2013 Q2 | < ²⁰²⁰ 0 ³ | 54-2023 QA | 572023 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|---------------------|-----------------------|----------------|----------------------------------|----------------|----------------------------|
| Recidivism Rate for Young Adult Program Participants - Percent of Participants with New Bookings After Program Completion | 0% | Not Available | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 2.8% |
| Recidivism Rate for RSAT Participants - Percent of Participants with New Bookings After Program Completion | 0% | O.1% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 5.1% |
| Inmate Receiving and Discharge | | | | | | | |
| Average Daily Population for DOC | 1,493 | 1,388 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 1328 |
| DOC Inmates with Two or More Bookings in 12 Months | 0.13 | 0.2 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 0.19 |
| Annual Intakes (number of transactions resulting in movement of residents from non-DOC locations to DOC locations measured annually) | 3,271 | 4,062 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 5489 |
| Annual Releases (number of transactions resulting in movement of residents from DOC facility locations to non-DOC facility locations measured annually) | 3,119 | 4,249 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 5274 |
| Median Length of Stay to Release (days) Inmate Records | 50.8 | 27.7 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 21.8 |
| Documents Processed | 27,028 | 35,862 | 10,113 | 11,541 | 12,295 | 12,140 | 46,089 |
| Sentences Computed | 1,513 | 2,807 | 822 | 885 | 985 | 12,140 | 3706 |
| · | 1,515 | 2,007 | 022 | 005 | 903 | 1,014 | 3700 |
| Inmate Transport Hours of Service Provided by Court | 25.400 | 07.4.47 | 11.095 | 10 504 | 1040 | 10.077 | 77 701 |
| Transport | 25,409 | 27,447 | 11,085 | 10,594 | 1,949 | 10,073 | 33,701 |
| Inmate Work Release Programs | | | | | | | |
| Dollar Value of Service Provided by Inmate Work Squads | \$0.00 | Not Available | Annual Measure | Annual Measure | Annual Measure | Annual Measure | No applicable incidents |
| Number of Inmates on Work Release | 0 | Not Available | Annual Measure | Annual Measure | Annual Measure | Annual Measure | No applicable incidents |
| Inmate Finance and Financial Assistance | | | | | | | |
| Number of Inmates Provided Financial | 1,800 | 1,400 | 700 | 700 | 500 | 800 | 2700 |
| Assistance | | | | | | | |
| Inmate Finance Transactions Processed | 19,413 | 15,483 | 4,957 | 3,301 | 6,870 | 3,727 | 18,855 |
| Dollar Value of Inmate Finance Transactions Processed | \$2,126,124.30 | \$1,222,127.90 | \$491,616.00 | \$339,046.95 | \$335,413.26 | \$302,608.22 | \$1,468,684.4 |
| Inmate Personal Services | | | | | | | |
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Workload Measures (continued)

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|---------------------------------------------------------|----------------|--------------------|----------------|----------------|----------------|-----------------------------------|------------------|
| Nessile | , por | . 20 ²² | 5×202301 | EX 2023 Q2 | 5×202303 | 5 ⁴²⁰²³ 0 ⁴ | 10 ¹⁵ |
| Veo. | ¢ ¹ | ¢. | ¢1' | 4ª | ¢1' | ¢. | 4ª |
| Dollars of Inmate Commissary Items | \$1,933,827.70 | \$1,215,654.10 | \$364,468.40 | \$342,908.00 | \$384,825.96 | \$387,451.24 | \$1,479,653.6 |
| Delivered | | | | | | | |
| nmate Programs and Services | | | | | | | |
| Library Books Issued by Mobile Library | 1,111 | 2,662 | 642 | 745 | 650 | 503 | 2540 |
| Video Visits Conducted | 10,564 | 15,492 | 4,085 | 4,218 | 4,211 | 4,968 | 17,482 |
| Face-to-Face Visits Conducted | 13 | 152 | 62 | 138 | 221 | 239 | 660 |
| Number of inmates served by Literacy or GED programs | 3,168 | 3,759 | 579 | 504 | 589 | 375 | 2047 |
| Number of Participants for Women's | 417 | 420 | 131 | 123 | 100 | 83 | 437 |
| Programming | | | | | | | |
| Inmates Served by Law and Leisure Libraries | 13,327 | 9,853 | 2,502 | 2,562 | 2,401 | 2,121 | 9586 |
| Number of inmates served by | 482 | 1,092 | 169 | 261 | 171 | 206 | 807 |
| Post-Secondary Education Programs | | | | | | | |
| Number of inmates served by Career | 13,785 | 12,751 | 93 | 126 | 146 | 371 | 736 |
| and Technical Education Programs | | | | | | | |
| Number Scoring High or Medium Risk on | 1,325 | 1,777 | 744 | 746 | 1,121 | 1,179 | 3790 |
| he COMPAS Risk Assessment | | | | | | | |
| Number of Participants for Transition | 124 | 318 | 61 | 34 | 70 | 60 | 225 |
| Assistance or Better and Beyond Programs | | | | | | | |
| Re-Entry) | | | | | | | |
| Number of Inmates Served by C-Tech | 345 | 3,684 | 8 | 20 | 10 | 12 | 50 |
| ndustry Certification Programs | | | | | | | |
| Number Served by the LEAD Out! | New in 2023 | New in 2023 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 64 |
| Program | | | | | | | |
| Number Served by the LEAD Up! | New in 2023 | New in 2023 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 114 |
| Program | | | | | | | |
| Number of Inmates who Utilized | 4,073 | 12,651 | 2,502 | 2,562 | 2,401 | 2,121 | 9586 |
| Education Tablets | | | | | | | |
| Number of Social Visits at CTF | New in 2023 | New in 2023 | 898 | 1,542 | 1,552 | 1,597 | 5589 |
| Number of Participants for Young Men | 48 | 47 | 15 | 36 | 36 | 36 | 123 |
| Emerging (YME) Programming | | | | | | | |
| Number of Participants served by the | 28 | 54 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 78 |
| Residential Substance Abuse Treatment | | | | | | | |
| RSAT) Program | | | | | | | |
| Number of Residents with Disabilities | New in 2023 | New in 2023 | 3 | 2 | 2 | 3 | 8 |
| Inmates between 18 - 22 years of age | 493 | 497 | 118 | 95 | 83 | 97 | 393 |
| served by Maya Angelou | | | | | | | |
| Personnel Services | | | | | | | |

Workload Measures (continued)

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|---------------------------------------------------------------------------------------|----------------|----------------|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|-----------------|-------------|
| theastife | 5×202 | 542022 | 5 ¹²⁰²³ 01 | \$72023 Or | \$7 ²⁰²⁰³ | \$12023 QA | 5×2023 |
| Number Trained for Employees, Contractors, and Volunteers | 1,410 | 2,053 | 549 | 743 | 616 | 522 | 2430 |
| Number of Training Classes Conducted for Employees, Contractors, and Volunteers | 792 | 1,152 | 674 | 245 | 834 | 1,080 | 2833 |
| Health and Mental Health Services | | | | | | | |
| Intakes with Active Diagnoses of Mental Illness | 1,399 | 1,897 | 525 | 622 | 830 | 869 | 2846 |
| Intakes with Active Substance Abuse Disorder Diagnoses | 1,386 | 1,774 | 200 | 624 | 655 | 923 | 2402 |
| Inmates served by Acute Mental Health Unit | 698 | 788 | 172 | 196 | 202 | 184 | 754 |
| Inmates Served by the Mental Health Step Down Unit | 86 | 77 | 23 | 27 | 30 | 29 | 109 |
| Hours of Overtime (OT) Required for Medical Outposts | 14,706 | 23,061.5 | 12,556.4 | 17,766.3 | 12,647.5 | 17,335 | 60,305.1 |
| Number Served by the Men's Substance Use Treatment Unit | New in 2023 | New in 2023 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 76 |
| Number Served by the Women's Substance Use Treatment Unit | New in 2023 | New in 2023 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 194 |
| Agency Operations Support | | | | | | | |
| Total Dollar Value of Supply Chain Managed through DOC Warehouse | \$4,795,035.00 | \$4,048,184.00 | \$124,852.00 | \$909,349.00 | \$760,338.00 | \$2,134,314.00 | \$3,928,853 |
| Vehicle Inspections Conducted | 181 | 157 | 31 | 47 | 42 | 51 | 171 |
| Requisitions Submitted | 230 | 263 | 98 | 83 | 67 | 52 | 300 |
| Procurements Processed | 236 | 231 | 80 | 68 | 57 | 59 | 264 |
| Executive Direction and Support | | | | | | | |
| FOIA Requests Processed | 91 | 123 | 42 | 46 | 37 | 28 | 153 |
| DOC Per-Inmate Per Day Incarceration Cost | \$327.67 | \$371.10 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | \$412.85 |
| Facility Services | | | | | | | |
| Total Workorders Recorded | 14,149 | 14,790 | 2,855 | 3,402 | 3,718 | 3,025 | 13,000 |
| Number of Facility Inspections Conducted | 3,920 | 4,722 | 1,029 | 1,253 | 1,452 | 1,056 | 4790 |
| Management Control | | | | | | | |
| Background Investigations Conducted | 119 | 62 | 20 | 18 | 22 | 27 | 87 |
| ACA Compliance Audits Conducted | 383 | 247 | 22 | 100 | 129 | 61 | 312 |
| Technology Support | | | | | | | |

Workload Measures (continued)

| 4. essure | 5 ^{4 202} | \$12022 | 54-2013 Q1 | 54 2023 Or | <12013 G3 | 54 2013 GA | < ⁴²⁰²³ |
|----------------------------------|--------------------|---------|------------|------------|-----------|------------|--------------------|
| Helpdesk Requests Processed | 3,711 | 4,328 | 1,288 | 1,425 | 762 | 1,356 | 4831 |
| Communication Devices Supported* | 1,216 | 4,832 | 1,170 | 1,156 | 1,230 | 1,215 | 4771 |
| All Other IT Devices Supported* | 2,109 | 8,548 | 2,258 | 2,162 | 2,086 | 2,089 | 8595 |