

REAL PROPERTY TAX APPEALS COMMISSION

FY 2023 PERFORMANCE ACCOUNTABILITY REPORT

JANUARY 12, 2024



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1 REAL PROPERTY TAX APPEALS COMMISSION

Mission: The mission of the Real Property Tax Appeals Commission (RPTAC) is to conduct fair and impartial hearings to review disputed real property tax assessments, to resolve claims of improper real property classifications, and homestead (domicile) and senior eligibility issues.

Services: The real property assessment appeals process provides a second-level administrative remedy for property owners to adjudicate property assessments prior to having to pay the tax and sue for a refund in DC Superior Court.

2 2023 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
RPTAC successfully completed 100% of all second level real property tax appeals hearings by the statutory deadline of February 1.	Commissioners, Hearing Examiners, and staff can focus on other cases (Homestead and Senior deduction, Classification) that do not have time bound decisions. It also increases agency morale to meet the obligation even with a heavy caseload.	This allowed District real property owners who petitioned their property assessments to receive decisions more punctually so that they may accurately pay their taxes in full and on time. This also allows the Office of Tax and Revenue to send up-to-date Tax Year 2024 annual assessments to property owners who previously appealed.

3 2023 OBJECTIVES

Strategic Objective

Process and render decisions within the statutory deadlines on all appeals heard by the Commission.

Enhance Commissioners' knowledge of various methods of real property valuation through use of market research and data gathering activities and required continued education and training.

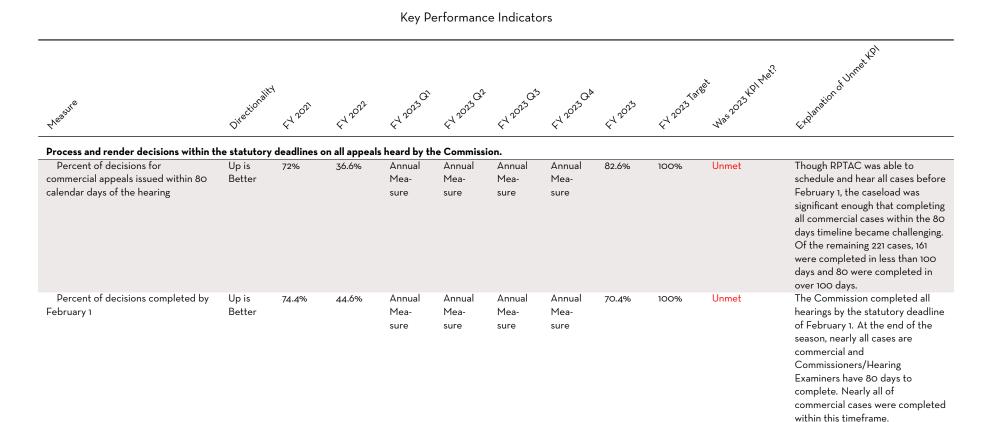
Create and maintain a fair and transparent hearing process by providing detailed information on the agency website.

Create and maintain a highly efficient, transparent, and responsive District government.

4 2023 OPERATIONS

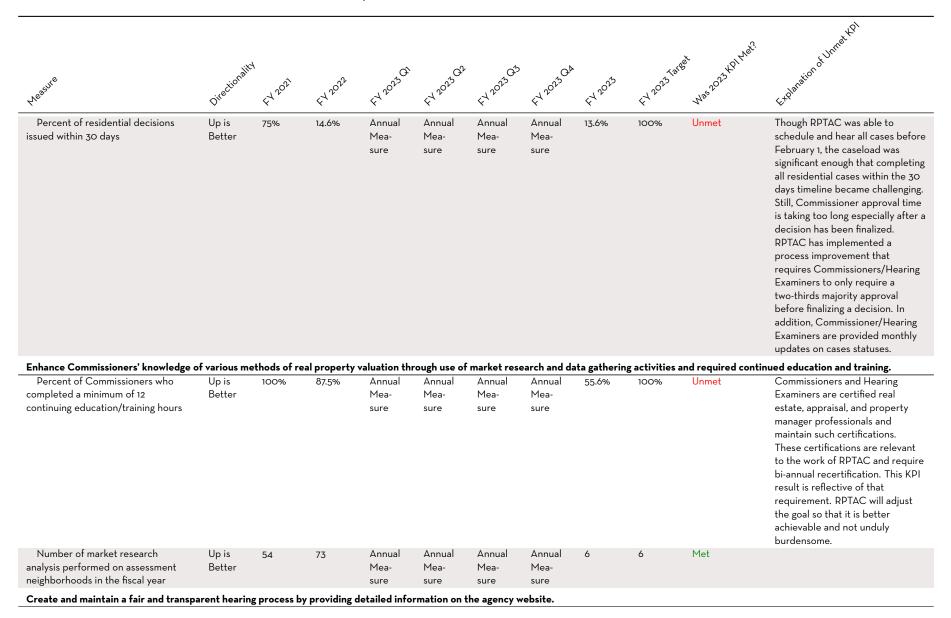
Operation Title	Operation Description									
Process and render decisions within the statutory deadlines on all appeals heard by the Commission.										
Appeals Process: Key Project	The Commission has statutory mandates that govern the timeframes for issuing decisions on residential and commercial appeals.									
Enhance Commissioners' knowledge of various methods of real property valuation through use of market re- search and data gathering activities and required continued education and training.										
Continuing Professional Education: Key Project	Commissioners will be required to complete at least 12 hours of continued education to maintain and increase their knowledge, and competency in real estate valuation principles and practices.									
Commissioners will perform market research and data gathering on at least 6 Assessment Neighborhoods.: Key Project	Commissioners will gather market data for the assessment neighborhood in order to gain a full understanding of local trends and emerging market conditions. The Commissioners will benefit from innovative insights based on economic, demographic and real estate indicators that will assist in rendering well informed decisions.									
Create and maintain a fair and transparent hearing process by providing detailed information on the agency website.										
The Commission will provide information workshops on the appeals process.: Key Project	The Real Property Tax Appeals Commission will hold informational workshops to discuss items related to the assessment appeal process; including updates on changes that have happened as well as anticipated changes for the future.									

5 2023 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

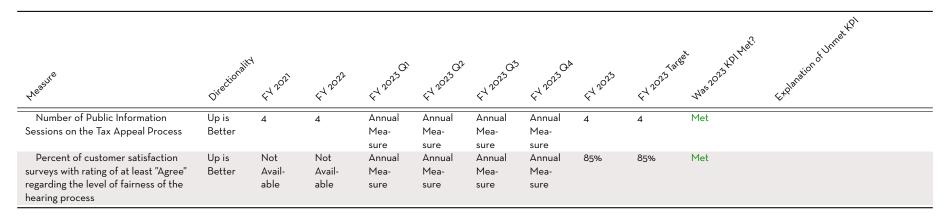


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Key Performance Indicators (continued)



Key Performance Indicators (continued)



Workload Measures

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Appeals Process							
Number of Appeals Filed	7,341	7,376	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5854
Percent of Appeals sustained	80%	92.8%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	91%
Percent of appeal reduced	18.7%	7%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	8.7%
Percent of Appeals Increased	0.5%	0.2%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	O.1%
Number of appeals reduced by	0	0	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0
recommendation							
Percent of appeals withdrawn	0.8%	0%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1.1%
Percent of appeals resulting in Stipulation Agreements	Not Available	11.1%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	2.3%