

Board of Elections FY2019

Agency Board of Elections

Agency Code DLO

Fiscal Year 2019

Mission The Board of Elections, a Charter independent agency, mission is to enfranchise eligible residents, conduct elections, and assure the integrity of the electoral process as mandated by both federal and local laws.

2019 Strategic Objectives

Objective Number	Strategic Objective
1	Increase the percentage of District of Columbia residents registered to vote.
2	Maintain an accurate and up-to-date voter registry.
3	Increase accessibility, public awareness, and knowledge of the electoral process
4	Leverage technology to improve the efficiency of Board operations
5	Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters

2019 Key Performance Indicators

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
1 - Increase the percentage of District of Columbia residents registered to vote. (1 Measure)					
Number of District of Columbia residents who are registered to vote each month	Up is Better	4000	Not Available	3144	4000
3 - Increase accessibility, public awareness, and knowledge of the electoral process (1 Measure)					
Percent of polling places that are operationally accessible in FY 2018 elections	Up is Better	Not Available	Not Available	100%	100%
4 - Leverage technology to improve the efficiency of Board operations (1 Measure)					
Number of voters who register or update their voter registration information electronically through the Board's mobile registration application	Up is Better	Not Available	Not Available	9461	12,000
5 - Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters (5 Measures)					
Percent of polling places open on time on Election Day	Up is Better	97.2%	Not Available	94.3%	100%
Percent of voting equipment open on time on Election Day	Up is Better	92.9%	Not Available	84.3%	100%
Percent of special ballots processed correctly in elections held in FY2018	Up is Better	Not Available	Not Available	97.4%	100%

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
Percent of poll workers who complete and submit required post-election documentation in FY2018	Up is Better	Not Available	Not Available	95.7%	100%
Percent of precincts that successfully electronically transmit election results to Board headquarters on election night in FY2018	Up is Better	Not Available	Not Available	89.3%	100%

2019 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
2 - Maintain an accurate and up-to-date voter registry. (1 Activity)			
VOTER SERVICES	Processing voter registration information received	Updating voter registry based upon information from voters and other sources	Daily Service
3 - Increase accessibility, public awareness, and knowledge of the electoral process (2 Activities)			
COMMUNICATION	Voter Education and Outreach Program	Enhancing the effectiveness and inclusiveness of our public messaging.	Key Project
ELECTION OPERATIONS	Feasibility Study	Exploring ways to enhance the election administration process while simultaneously implementing cost-saving measures	Key Project
4 - Leverage technology to improve the efficiency of Board operations (3 Activities)			
INFO TECH	Enhancement of IT Infrastructure	Undertaking comprehensive program to ensure the currency and security of our IT infrastructure so as to protect the security and integrity of voter registration and other data.	Key Project
INFO TECH	Records Conversion	Conservation of Space and Data	Key Project
ELECTION OPERATIONS	Procurement	Procurement of equipment that will introduce efficiencies into the Board's election administration program	Key Project

2019 Workload Measures

Measure	FY 2016	FY 2017	FY 2018
2 - Processing voter registration information received (6 Measures)			
Number of voter registration applications and updates submitted online	Not Available	Not Available	9461
Number of deceased voters removed from the voter registry	Not Available	Not Available	2585

Measure	FY 2016	FY 2017	FY 2018
Number of duplicate voters removed from the voter registry	Not Available	Not Available	2591
Number of non-resident voters removed from the voter registry	Not Available	Not Available	3657
Number of incarcerated voters removed from the voter registry	Not Available	Not Available	630
Number of voter registration records with legacy birth dates (12/31/1800) corrected	Not Available	Not Available	2191

2019 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Enhancement of IT Infrastructure (1 Strategic Initiative)		
Information Technology Modernization	For FY19, BOE seeks to modernize its Information Technology (IT) infrastructure through the upgrading or replacement of computers, servers, routers, switches, desk- and lap-tops, communication devices, tablets, scanners, firewalls, IT data storage, and data recovery solutions.	09-30-2019
Feasibility Study (1 Strategic Initiative)		
Vote-by-Mail Study Update	For FY19, the Board will build upon a previous BOE-issued mail ballot study to evaluate the feasibility of all-mail ballot elections for specific elections.	09-30-2019
Processing voter registration information received (1 Strategic Initiative)		
Registration Modernization	For FY19, BOE seeks to install tablets loaded with the Board's mobile registration application at the customer service counters at designated voter registration agencies to facilitate increased and more efficient and accurate voter registration at these locations.	09-30-2019
Procurement (1 Strategic Initiative)		
Voting Equipment Procurement	For FY19, BOE seeks to purchase the voting equipment it procured in 2016 through a leasing agreement . In addition, BOE seeks to purchase additional voting equipment in order to expand early voting from nine early voting centers up to 16.	12-31-2018
Records Conversion (1 Strategic Initiative)		
Digitization of Voter Records	For FY19, BOE seeks to digitize approximately 1,000,000 voter registration records which contain Personally Identifiable Information (PII) for space and security purposes.	09-30-2019
Voter Education and Outreach Program (1 Strategic Initiative)		

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Expansion of Voter Education and Outreach Division	For FY19, BOE seeks to add an additional FTE that will be tasked primarily with providing voter registration outreach services to students and inmates.	09-30-2019