



Board of Elections BOE (DLO)

MISSION

The Board of Elections, a Charter independent agency, is comprised of a three-member Board along with a small, dedicated staff that carries out the agency's mission. The mission of the Board is to enfranchise eligible residents, conduct elections, and assure the integrity of the electoral process as mandated by both federal and local laws.

SUMMARY OF SERVICES

The Board achieves its mission through the execution of the following services and programs: voter registration services; voting system technologies; voter information services including public and media outreach and candidate services; information technology and information services systems that support voting, ballot tabulation, and electronic mapping of election district boundaries; the planning and implementation of District of Columbia elections; and through the aid of legal counsel, rulemaking and adjudication functions.

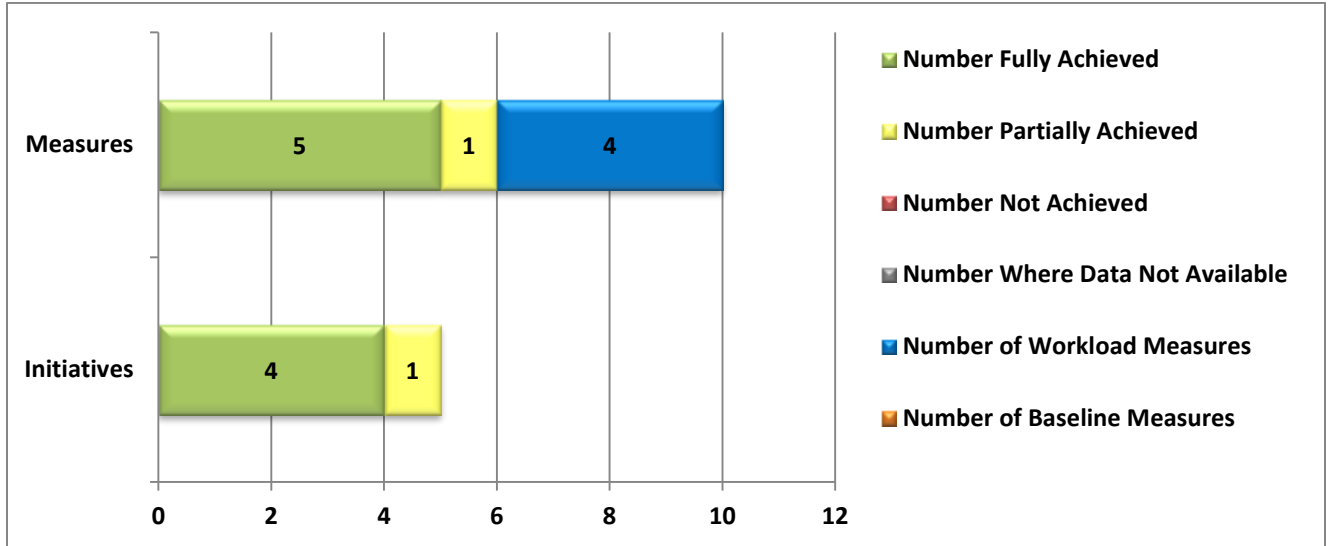
ACCOMPLISHMENTS:

- ✓ Counted the largest number of ballots cast in any District election to-date
- ✓ Accommodated the largest number of early voters in any District election to-date
- ✓ Best timely opening rate of voting equipment since acquisition in 2010

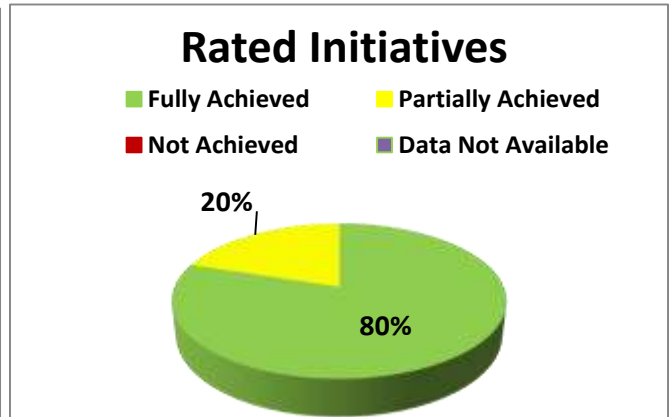
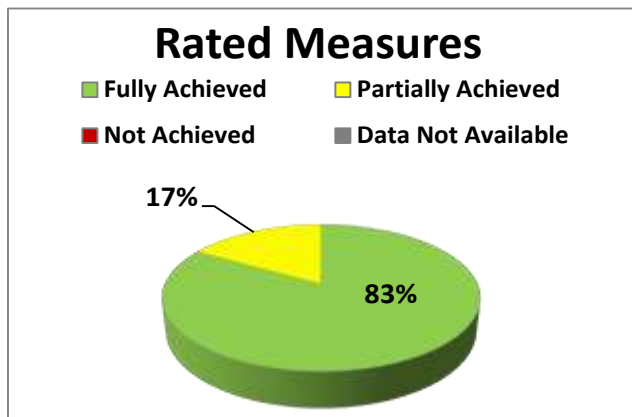


OVERVIEW OF AGENCY PERFORMANCE

TOTAL MEASURES AND INITIATIVES



RATED MEASURES AND INITIATIVES



Note: Workload and Baseline Measurements are not included

| Default KPI Rating: | |
|---------------------|--------------------|
| $\geq 100\%$ | Fully Achieved |
| 75 - 99.99% | Partially Achieved |
| $< 75\%$ | Not Achieved |



Performance Initiatives – Assessment Details

Performance Assessment Key:



Fully achieved



Partially achieved



Not achieved



Data not reported

Agency Management

OBJECTIVE 1: Deliver successful polling place operations on Election Day and during the early voting period.

INITIATIVE 1.1: Revise poll worker training documents

- This initiative was fully achieved. All changes to training materials and election forms were reviewed for accuracy and efficiency by an Election Worker Advisory Team. This Advisory Team was made up of precinct captains and election workers. This group tested all revisions in a mock polling place. The Advisory Team provided valuable feedback and suggestions that inspired several process improvements

INITIATIVE 1.2: Poll worker skills testing

- This initiative was fully achieved. To ensure that all election workers were capable of performing their Election Day tasks, BOE introduced a new, comprehensive evaluation component to all classes that assessed and filtered out workers not capable of serving in the election. Each prospective worker was required to: (1) attend a training class specific to the tasks the prospective worker was assigned to perform; (2) pass a written test examining the worker's substantive knowledge required for the position; and (3) demonstrate the ability to complete the tasks required for the position by successfully completing Election Day simulation exercises. If a prospective election worker did not fulfill all three requirements, that person was disqualified from serving on Election Day. Of the 2,160 workers trained in preparation for the election, only 152 prospective workers did not qualify.

INITIATIVE 1.3: Open eight (8) early voting centers during the early voting period

- This initiative was fully achieved. As planned, BOE opened eight (8) early voting centers. Early voting was extremely popular during the 2012 General Election, with 19.4% of voters choosing to cast their ballot at an early voting center. As demand for early voting and the District's population continues to grow, expansion of early voting centers may need to be considered.

OBJECTIVE 2: Inform District residents about voting opportunities and increase voter education and participation.

INITIATIVE 2.1: Encourage registration in advance of Election Day and educate voters

- This initiative was partially achieved. Though BOE did not reach its target of 120 events for FY 2013, BOE installed temporary yard signs and placards to direct voters to satellite early voting centers and metro bus advertisements provided early voting information. Early voting turnout was at a record high in number and percentage during the 2012 General Election.

INITIATIVE 2.2: Enfranchise eligible voters with limited mobility

- This initiative was fully achieved. BOE staff conducted absentee voting events at 26 nursing homes, the District Jail and Central Treatment Facility for eligible residents. In total, 1,319 absentee ballots were cast at these events.



Key Performance Indicators – Details

Performance Assessment Key:

● Fully achieved
 ● Partially achieved
 ● Not achieved
 ● Data not reported
 ● Workload Measure

| | KPI | Measure Name | FY 2012 YE Actual | FY 2013 YE Target | FY 2013 YE Revised Target | FY 2013 YE Actual | FY 2013 YE Rating | Budget Program | |
|--|-----|--------------|---|-------------------------|------------------------------------|----------------------|----------------------|----------------------------|---------------------|
| | ● | 1.1 | Number of polling places opened at 7 AM on Election Day | 141 | 143 | | 143 | 100% | ELECTION OPERATIONS |
| | ● | 1.2 | Number of voting equipment with zero tapes printed at 7 AM on Election Day | 124 | 143 | | 265 | 185.31% | ELECTION OPERATIONS |
| | ● | 1.3 | Number of polling places with voting data returned to headquarters by midnight on Election Night | 143 | 143 | | 284 | 198.6% | ELECTION OPERATIONS |
| | ● | 1.4 | Number of polling with electronic voting machine (DRES) zero tapes printed at 7 AM on Elections Day | 123 | 143 | | 269 | 188.11% | ELECTION OPERATIONS |
| | ● | 2.1 | Number of early voting centers opened | 8 | 8 | | 9 | 112.50% | ELECTION OPERATIONS |
| | ● | 2.2 | Number of voter education, registration, or absentee voting events | 78 | 120 | | 109 | 90.83% | ELECTION OPERATIONS |
| | ● | 2.3 | Total ballots cast and counted | 64,361 | Not Applicable | | 351,492 | Not Rated Workload Measure | ELECTION OPERATIONS |
| | ● | 2.4 | Number of absentee ballots requested by deadline | 6,368 | Not Applicable | | 24,031 | Not Rated Workload Measure | ELECTION OPERATIONS |
| | ● | 2.5 | Number of special ballots processed | 3,945 | Not Applicable | | 41,189 | Not Rated Workload Measure | ELECTION OPERATIONS |
| | ● | 2.6 | Number of voter registration applications received (new and updates) | 31,776 | Not Applicable | | 123,729 | Not Rated Workload Measure | ELECTION OPERATIONS |