

Child and Family Services Agency FY2023

Agency Child and Family Services Agency

Agency Code RLO

Fiscal Year 2023

Mission The mission of the Child and Family Services Agency (CFSA) is to ensure the safety, permanence, and well-being of abused and neglected children in the District of Columbia and to strengthen their families.

Strategic Objectives

Objective Number	Strategic Objective
1	Exit to Positive Permanency - Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood.
2	Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe.
3	Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement.
4	Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care.
5	Create and maintain a highly efficient, transparent, and responsive District government.

Key Performance Indicators (KPIs)

Measure	Directionality	FY 2020 Actual	FY 2021 Actual	FY 2022 Target	FY 2023 Target
1 - Exit to Positive Permanency - Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood. (3 Measures)					
Share of exits to a permanent home	Up is Better	88.5%	92.1%	85%	85%
Share of youth engaged in aftercare services	Up is Better	95.7%	100%	95%	95%
Share of youth age 20 who are employed or in post-secondary education	Up is Better	71.2%	76.3%	70%	70%
2 - Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe. (3 Measures)					
New entries into foster care	Down is Better	172	194	185	185
Share of investigations initiated within 48 hours	Up is Better	93.5%	92.3%	95%	95%
Number of removals from in-home within one year	Down is Better	63	80	100	100
3 - Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement. (7 Measures)					
Share of youth age 11 and older getting a pre-placement substance abuse screening	Up is Better	95.8%	97.6%	90%	90%
Share of youth in foster care who complete vocational training and/or receive industry certification	Up is Better	71.4%	63.6%	70%	70%
Percent of children ages 0-5 getting a developmental screening within 30 days of entering care	Up is Better	90.6%	94.4%	90%	90%
Percent of youth in foster care who graduate from high school	Up is Better	69.2%	67.6%	70%	70%
Percent of youth in foster care who graduate from college	Up is Better	18.5%	16%	20%	20%
Percentage of children in foster care shall receive a full medical evaluation within 60 days of placement.	Up is Better	New in 2022	New in 2022	New in 2022	95%

Measure	Directionality	FY 2020 Actual	FY 2021 Actual	FY 2022 Target	FY 2023 Target
Percentage of children shall receive a full dental evaluation within 60 days of placement	Up is Better	New in 2022	New in 2022	New in 2022	75%
4 - Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (3 Measures)					
Percent of foster care placements within the District of Columbia	Up is Better	50.1%	50.2%	55%	55%
Percent of placements in family foster homes	Up is Better	79.8%	78.2%	85%	85%
Percent increase of relative placements (kinship care)	Up is Better	New in 2022	New in 2022	New in 2022	30%

Operations

Operations Title	Operations Description	Type of Operations
1 - Exit to Positive Permanency - Every child and youth exits foster care as quickly as possible for a safe, well-supported family environment or life-long connection. Older youth have the skills for successful adulthood. (2 Activities)		
Dedicated Services for Older Youth In Foster Care	The Office of Youth Empowerment (OYE) serves older youth, ages 16 to 21, in care. OYE provides programs, services, and supports to prepare these young people for successful adulthood while continuing to seek permanent homes for them through reunification, guardianship, or adoption.	Daily Service
After Care Services	CFSA will work with community partners to provide Aftercare services to Foster Care Youth who Age out of Foster Care.	Daily Service
2 - Narrowing the Front Door - Children will have the opportunity to grow up with their families and are removed from their families only when necessary to keep them safe. (2 Activities)		
In-home Services Administration	Monitors and assists families through 10 social work units co-located with the Healthy Families/Thriving Communities Collaboratives. This administration also manages the agency's rapid housing program which assists kin, transitioning youth, and families reunifying with housing resources.	Daily Service
CPS-I	Maintains 24/7 protective services for children, including the District's hotline for reporting child abuse/neglect and necessary investigative responses.	Daily Service
3 - Ensure Child Well Being - Every child is entitled to a nurturing environment that supports healthy growth and development, good physical and mental health, and academic achievement. (2 Activities)		
Health Services Administration	Provides in-house medical screenings for children and youth before entry into out-of-home care and a full medical evaluation within 30 days.	Daily Service
The Office of Well-Being	The Office of Well-Being plays a leadership role in defining, supporting, and enhancing the overall well-being of children and youth involved with child welfare. CFSA uses trauma-informed and evidence-based practices, with the goal of achieving measurable and meaningful outcomes in the well-being domains of education, cognitive functioning, physical health and development, emotional and behavioral functioning, and social and emotional functioning within the context of a trauma-informed system. The Office of Well-Being includes four specialty areas (education, substance abuse, domestic violence, and day care) that support these outcomes, in addition to the Health Services Administration that provides in-house medical screenings for children and youth before entry into out-of-home care and a full medical evaluation within 30 days.	Daily Service
4 - Foster Care is a Temporary Safe Haven - Foster care is a temporary safe haven, with planning for permanence beginning the day a child enters care. (4 Activities)		
Program Operations - Permanency	Provides permanency support, consultation, technical assistance, training and case management for children from inception of concurrent permanency planning through finalization of adoption or guardianship.	Daily Service

Operations Title	Operations Description	Type of Operations
Foster Care Resources Administration	Recruits District-based foster care resources, and identifies group homes and independent living programs for children and youth; provides support to foster and adoptive parents and coordinates service monitoring of CFSA contracts with private providers who manage a portion of the caseload of children and youth in out-of-home care. These providers operate networks of foster homes and congregate care facilities (group homes and independent living programs). NOTE - THIS LANGUAGE TO CHANGE IN SEPTEMBER WINDOW	Daily Service
Placement Services Administration	Identifies appropriate settings that can meet the needs of children and youth who must leave home temporarily to be safe.	Daily Service
Kinship Support Administration	Conducts Family Team Meetings to prevent removal, when possible, and conducts other activities to engage and support relatives in caring for their children.	Daily Service
5 - Create and maintain a highly efficient, transparent, and responsive District government. (2 Activities)		
Child Information Systems Administration (CISA)	CISA (Child Information Systems Administration) is the technological center for CFSA. CISA maintains and operates technology used to improve child welfare performance and outcomes. The Comprehensive Child Welfare Information Systems (CCWIS) changes and improvements is led by this administration.	Key Project
Child Welfare Training Academy (CWTA)	The Child Welfare Training Academy (CWTA) aims to continually provide quality training that not only increases individual professional growth and development, but also enhances the overarching principles of CFSA which aims to ensure safety, permanency, and well-being for the children and families of the District of Columbia. The key objective of the CWTA is to actualize the Agency's Practice Model and implement diversity and equity standards into all training and employee development activities. Accordingly, every element of CWTA's curriculum supports the Practice Model's commitment to comprehensive case planning strategies that emphasize a social worker's teaming relationship with families, various administrations, caretakers, school staff, mentors, therapist, other District and contract agency social workers, and an array of community service providers.	Daily Service

Workload Measures (WMs)

Measure	FY 2020 Actual	FY 2021 Actual
2 - CPS-I (3 Measures)		
Rate of substantiated child abuse and neglect per 1,000 children in the District	Not Available	Not Available
Total number of new investigations	4952	4732
Total hotline calls received	14,046	17,421
2 - In-home Services Administration (2 Measures)		
Number of in-home children served	1309	2929
Number of in-home families served	693	1136
4 - Placement Services Administration (1 Measure)		
Number of out-of-home children served	693	930