



District Department of the Environment DDOE (KG)

MISSION

The mission of the District Department of the Environment (DDOE) is to improve the quality of life for the residents and natural inhabitants of the nation's capital by protecting and restoring the environment, conserving our natural resources, mitigating pollution, and educating the public on ways to secure a sustainable future.

SUMMARY OF SERVICES

DDOE is the lead agency for creating, promulgating and enforcing District of Columbia environmental standards, in addition to implementing, through grant requirements and other mechanisms, federal environmental laws and regulations. The Department also provides certification, review and technical analysis services to both the District government and District residents through inspections, training programs, and permitting processes, in addition to providing energy-related policy, planning and direct services. Finally, the Department develops and implements innovative solutions and programs designed to improve environmental quality and sustainability in the District.

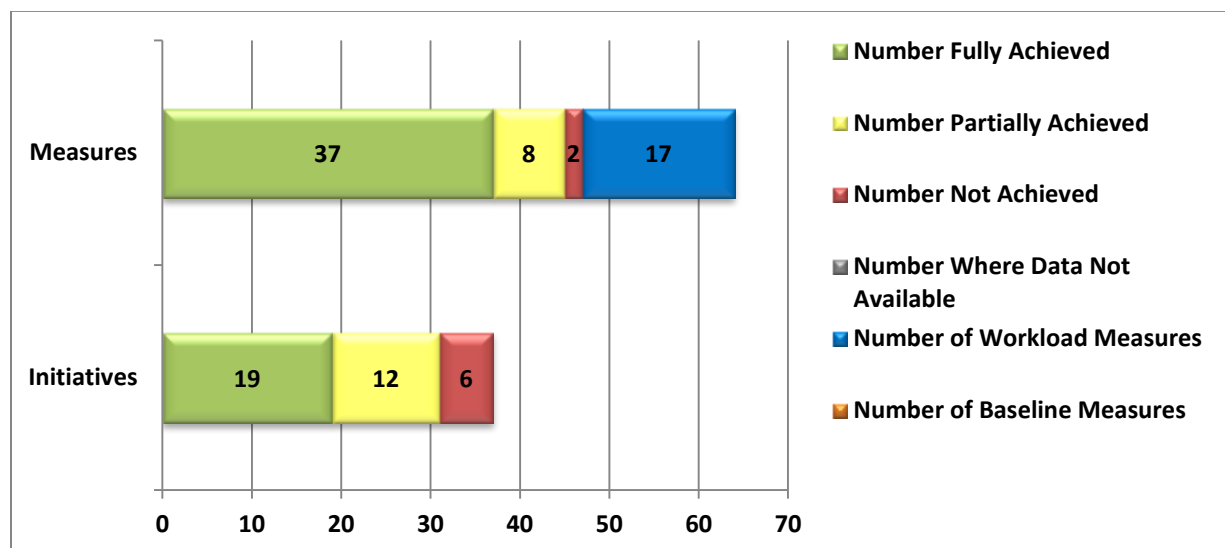
ACCOMPLISHMENTS

- ✓ Launch of Sustainable DC
- ✓ Finalization of storm water management regulations
- ✓ Nation's first use of PACE financing to improve energy performance in affordable multifamily property

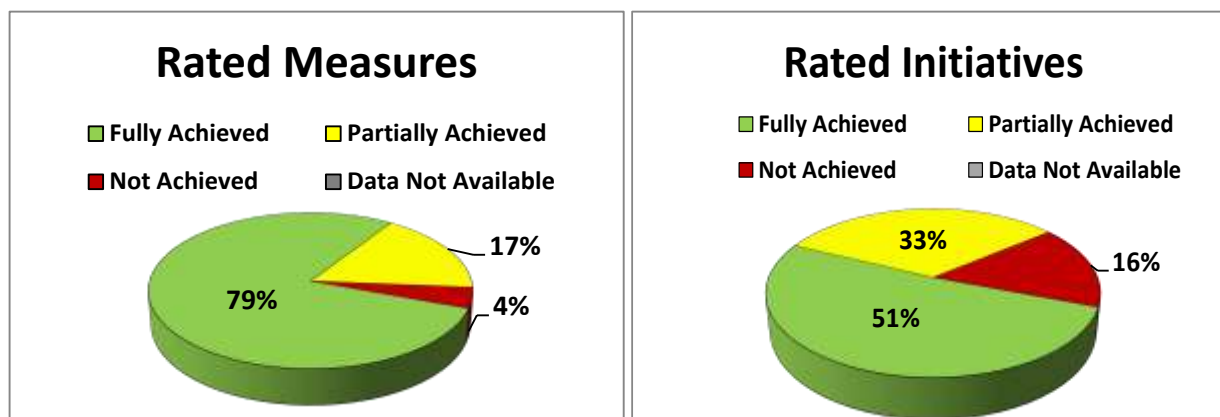


OVERALL AGENCY PERFORMANCE

TOTAL MEASURES AND INITIATIVES



RATED MEASURES AND INITIATIVES



Note: Workload and Baseline Measurements are not included

Default KPI Rating:	
$\geq 100\%$	Fully Achieved
75 - 99.99%	Partially Achieved
$< 75\%$	Not Achieved



Performance Initiatives – Assessment Details

Performance Assessment Key:

-  Fully achieved  Partially achieved  Not achieved  Data not reported

Energy Administration

OBJECTIVE 1: Reduce the energy burden on the District's most vulnerable and low income populations.

INITIATIVE 1.1: Enhance the reach of assistance provided by the Energy Centers.

This initiative was partially achieved. In FY 2013, DDOE collaborated with the District of Columbia Sustainable Energy Utility (DC SEU) to integrate energy efficiency services and serve a larger population of low-income households. DDOE and the DC SEU worked collaboratively to revise existing methods to determine income eligibility for various low-income programs to allow greater flexibility in program delivery. The DC SEU also provided energy conservation education to hundreds of District residents and businesses to enhance their understanding of energy efficiency programs offered by the District. In addition, DDOE's Energy Efficiency and Conservation Branch, and the Lead and Healthy Homes Division, coordinated efforts to provide environmental hazards screening and to install energy efficiency measures in low-income households with children whose blood lead level is at, or above, the Center for Disease Control's reference value of 5 micrograms of lead per deciliter of blood (or who are suffering from serious cases of asthma). By using local contractors for hazard remediation and installation work, as well as local suppliers to distribute energy efficient equipment, DDOE directly provided employment opportunities for many District residents. This improved level of coordination and integration with the DC SEU and local contractors also enabled DDOE to serve 248 households during FY 2013.

INITIATIVE 1.2: Implement service and process improvements in the Energy Centers and for management of the Weatherization Assistance Program.

This initiative was partially achieved. In FY 2013, Energy Center staff were afforded training opportunities to improve morale and their overall working environment. Classes were scheduled and conducted on a regular basis in various subject areas, including customer service and team building. Energy Center staff and Weatherization Assistance Program (WAP) staff also received detailed training on the new software database, Libera. The new software database, Libera (designed to improve customer service processes) is operational and in the final testing mode, with full implementation scheduled for the end of October. Staff comments to date have been positive and current testing supports that the expected outcomes will occur. While full implementation of the new software database did not occur in FY 2013 due to the untimely death of Libera's CEO, the Libera database is 95% to 98% complete, with a scheduled go-live date of January 2014.

OBJECTIVE 2: Facilitate the implementation of the District's sustainable energy vision with detailed energy planning, market transformation and legislative actions

INITIATIVE 2.1: Complete the Comprehensive Energy Plan (One City Action Plan Indicator 1E).

This initiative was partially achieved. The Comprehensive Energy Plan (CEP) provides a vision, strategies, key initiatives, and recommendations for energy reduction and renewable energy programs to enable the District of Columbia to achieve its energy goals. The Plan is constructed so



that it can be reviewed, modified, or expanded based on performance of these programs versus goals. In FY 2013, DDOE worked to update the CEP and has completed a first draft. The final draft, which will incorporate comments received from both public and private entities, is expected to be completed in early 2014.

INITIATIVE 2.2: Ensure the DC SEU reaches a level of maturity (One City Action Plan Action 1.4.3 and Indicator 1E).

This initiative was partially achieved. DDOE has made significant strides towards helping the District of Columbia Sustainable Energy Utility (DC SEU) reach operational maturity. With DDOE's assistance, the DC SEU, for instance, has developed and implemented a combination of market-based and direct install energy efficiency and renewable energy programs to help District residents and businesses improve the energy efficiency of the buildings, while reducing the amount of their carbon footprint. The DC SEU has also increased the number of capable staff personnel and subcontractors to help improve the efficiency of their program delivery.

INITIATIVE 2.3: Develop capacity and ensure coordination to implement various building initiatives.

This initiative was partially achieved. Of the approximately 900 buildings required to report energy and water usage through the ENERGY STAR® Portfolio Manager®, a majority complied by the April 1, 2013 deadline, and 80% complied by the end of FY 2013. In order to add flexibility for the initial year of implementation, DDOE extended the deadline to October 1, 2013. To ensure coordination to implement various building initiatives, DDOE collaborated with DGS to publish benchmarking results for District public buildings on DGS' new "Build Smart DC" website. DDOE and DGS also worked together to display private building data on the same website. While DDOE and DGS were successful in publishing benchmarking results for District and various private buildings, a number of non-DGS government buildings (including DCHA, DC Water, UDC, and other District instrumentalities) did not have benchmarking results ready for publishing. DDOE hopes to obtain and report these results by mid- FY 2014. DDOE also provided all required data and documentation to the US DOE Better Buildings Challenge, and supported DCRA in creating the draft of the proposed 2013 Green Construction and Energy Conservation Codes. The proposed codes were approved by EOM in FY 2013 and are currently before the DC Council awaiting a hearing.

INITIATIVE 2.4: Facilitate greater solar deployment in the District (One City Action Plan Action 1.4.2 and Indicator 1E).

This initiative was fully achieved. DDOE's Renewable Energy Incentive Program provided financial assistance to support the installation of 172 new renewable energy installations in the District. A total of 158 solar photovoltaic (PV) projects that added 827 kilowatts of peak capacity to the electrical grid were installed by qualified contractors. DDOE also supported 14 solar thermal domestic hot water heating projects that added 157 kilowatts-equivalent of solar thermal capacity. Of the 172 total projects completed during FY 2013, 124 were market-rate solar PV, 14 were market-rate multi-family solar thermal installations, and 34 solar PV installations were installed on low-income District residences. Additionally, the District of Columbia Sustainable Energy Utility's Low Income Multifamily Solar Initiative supported 110 low-income single family PV installations, and 22 solar thermal installations on affordable multifamily buildings serving more than 700 units. DDOE also hosted several Solar Industry Stakeholder meetings to improve transparency in government lead initiatives and will continue to work with District government



and external stakeholders in FY 2014 to streamline permitting and interconnection of renewable energy technologies.

OBJECTIVE 3: Enhance the energy assurance (reliability, security) of the District by focusing on energy resiliency.

INITIATIVE 3.1: Begin implementation of recommendations and guidelines that will enhance the planning of improved energy assurance.

This initiative was fully achieved. In FY 2013, DDOE worked with the Mayor's Power Line Undergrounding Task Force to define practical options for power line system improvements to achieve reliable electric service, with an emphasis on needs during weather incidents. The purpose of the Task Force was to pool the collective resources available in the District to produce an analysis of the technical feasibility, infrastructure options and reliability implications of undergrounding new or existing overhead distribution facilities in the District. After the study, the Task Force recommended that a multi-year undergrounding program be created to focus on the 60 high-voltage distribution lines across the District. In addition to this study, DDOE worked with the Metropolitan Washington Council of Government to identify 60-70 emergency shelters in the District and completed a feasibility study to identify ways in which stand-by power can be provided to these emergency shelters to keep them operational during unanticipated disasters. Moreover, in FY 2013, DDOE actively participated in the Advanced Metering Infrastructure Education Task Force convened by the Public Service Commission to educate District residents about smart meters and grid technologies. In January 2013, the Homeland Security and Emergency Management Agency approved DDOE's application to be the lead District agency during an energy emergency.

Environmental Services administration

OBJECTIVE 1: Transform DC residential housing into homes that do not contain environmental health hazards.

INITIATIVE 1.1: Eliminate environmental health hazards in homes with children.

This initiative was fully achieved. The Lead and Healthy Housing Division (LHHD) created and chaired a Healthy Homes Partnership which resulted in 97 referrals to the LHHD Healthy Homes Program during FY 2013. LHHD also oversaw the elimination of all identified environmental health hazards in 35 homes referred to the Healthy Homes Program, with the elimination of some hazards for an additional 28 such homes this fiscal year.

INITIATIVE 1.2: Document proof of lead safety in District residences.

This initiative was fully achieved. The Lead and Healthy Housing Division received proof of lead safety in 652 residential housing units this the fiscal year.

INITIATIVE 1.3: Ensure that property owners in violation of lead statutes attain compliance.

This initiative was not achieved. The Lead and Healthy Housing Division (LHHD) anticipated having lead regulations and a Schedule of Fines in place early in FY 2013. However, the regulations were only promulgated on July 26, 2013 and no Schedule of Fines was approved. These delays hampered the ability of LHHD's enforcement staff to complete their work in FY 2013 and enabled 65 of 92 FY 2013 violators to postpone compliance until LHHD is authorized to penalize and fine them.



OBJECTIVE 2: Improve the design, implementation, and enforcement of emission control programs to reduce air pollution.

INITIATIVE 2.1: Revitalize the asbestos abatement program.

This initiative was fully achieved. In FY 2013, the following actions were taken to achieve this initiative: (1) a new asbestos abatement permit application and system for processing applications were developed and fully implemented; (2) a program assistant was hired to process asbestos abatement permit applications; (3) a Standard Operating Procedure was developed and implemented for handling asbestos complaints; and (4) various workshops and outreach efforts were conducted to ensure that all regulated asbestos abatement projects within the District had valid permits and were done in compliance with District and federal requirements.



INITIATIVE 2.2: Enhance the ambient air quality monitoring program.

This initiative was fully achieved. In FY 2013, the following actions were taken to achieve this initiative. First, DDOE relocated and established a new ambient air quality monitoring station at the Takoma Recreation Center during this fiscal year. Upon further review, it was determined that DDOE did not have to relocate the existing monitoring station from the River Terrace School in FY2013, continuing the existing operations as-is in FY 2013. Given that DCPS and DGS are planning a major renovation/rebuild work for the River Terrace School in FY 2014 DDOE is now in discussions with the two agencies in regards to the future of the schools air quality monitoring station. Second, DDOE successfully made a case for federal grant funds to establish a near-road ambient air monitoring station in the District; The outcome of DDOE's effort was much better than expected. EPA awarded DDOE with a \$200,000 grant for this special project and the agency started ground work to establish a permanent near-road ambient air quality monitoring station in the District. Finally, as planned, DDOE enhanced the existing monitoring data analysis efforts and developed an air quality data trends report in FY 2013. The report is now undergoing internal review and final revisions.



OBJECTIVE 3: Return District lands to productive use by effectively managing brownfields and underground storage tanks.

INITIATIVE 3.1: Increase voluntary remediation of contaminated properties.

This initiative was not achieved. No new VRAP applications were made during FY 2013. However, in efforts to achieve this initiative during the fiscal year, DDOE met with three developers/current owners to join the VRAP Program. The agency expects to receive the applications in FY 2014. Other updates to the VRAP program include ownership changes made to two existing applications, the closing of two cases upon completion of cleanup, and the processing of 11 of 63 (30%) VRAP applications which are still open to date, pending site cleanup and redevelopment.



INITIATIVE 3.2: Conduct cleanup of petroleum contaminated sites.

This initiative was not achieved. Only one site met the eligibility criteria for use of federal LUST Trust Funds for site assessment or cleanup in FY2013. Upon learning this fact, DDOE completed review of the site assessment records and made a corrective action proposal for thermal remediation of the residual contamination. After extensive review, the estimated cost of the cleanup and corrective action was over \$250,000-- a cost which exceeded the agency's \$40,000 budget in FY 2013 for this initiative. In light of these findings, DDOE will consider less costly remedial action in FY 2014 or attempt to get the responsible party to continue remediation on these sites.





INITIATIVE 3.3: Confirm locations of abandoned underground storage tank sites and bring sites into compliance.

This initiative was not achieved. As planned, DDOE conducted field visits of sites with suspected abandoned underground storage tanks in FY 2013. After these field visits, it was determined that over 1,374 facilities had underground storage tanks. Given the number of facilities with underground storage tanks, DDOE put federally regulated sites as high priority sites, as 105 of these facilities were believed to have had gasoline, diesel, kerosene or used oil tanks in the ground, which pose a higher risk to human health and the environment. Since learning about these sites, DDOE has worked to bring 60 of the sites into compliance.

INITIATIVE 3.4: Begin investigation of Anacostia River sediments.

This initiative was partially achieved. As planned, DDOE awarded the contract to support a remedial investigation and feasibility study of the sediments in the Anacostia River. A work plan has been drafted by the contractor and reviewed by the agency. In addition, a community involvement plan has been drafted and accepted by DDOE and a bathymetric survey of the Anacostia riverbed is currently being conducted. Meetings have also been held with the District's neighboring counties to garner support for the upstream investigation of the Anacostia. Actual sampling of the sediments is expected to occur in FY 2014.

Natural Resources Administration

OBJECTIVE 1: Promote the installation of green infrastructure practices to help control stormwater runoff and make the District more environmentally sustainable

INITIATIVE 1.1: Demonstrate new technologies to control stormwater runoff.

This initiative was fully achieved. DDOE installed three LID practices in the District in FY 2013 to achieve this initiative.

INITIATIVE 1.2: Implement the RiverSmart Communities program.

This initiative was fully achieved. DDOE expanded the RiverSmart Homes program to multi-family and commercial buildings in 2013. Initial goals were achieved and exceeded expectations as many property owners signed up and installed LID practices on their properties.

INITIATIVE 1.3: Implement the RiverSmart Homes program.

This initiative was fully achieved. DDOE's successful River Smart Homes Program achieved its goals and is a signature program for cities across the country, helping incentivize the adoption of low impact development practices on private property

INITIATIVE 1.4: Build a better rain barrel for installation on private lands.

This initiative was partially achieved. DDOE has designed a better rain barrel for its RiverSmart Program. Preliminary designs have been developed. DDOE is now in the process of finding a partner company to produce the rain barrels to collect the runoff from rooftops.

OBJECTIVE 2: Improve regulatory compliance through increased enforcement and more efficient customer service.

INITIATIVE 2.1: Complete the public comment process and finalize the revised

This initiative was fully achieved. The District finalized these regulations on July 19, 2013 in advance of the federal deadline in the District's Municipal Separate Storm Sewer System (MS4) permit.



INITIATIVE 2.2: Enhance the watershed protection inspection and enforcement webpage to improve customer service and transparency.

- **This initiative was not achieved.** Loss of personnel as well as a redesign of DDOE's BMP Tracking database has hampered efforts to achieve this initiative. Working with EPA Chesapeake Bay Program and Tetra Tech, DDOE is revamping its BMP database to accommodate new stormwater regulations. Once completed, stormwater BMPs will be tracked from permitting to construction to maintenance inspections. The database will be web-based and accessible by the public. DDOE will revisit this initiative once the database is complete.

INITIATIVE 2.3: Develop a data management system to improve field inspections and compliance monitoring.

- **This initiative was fully achieved.** The data management system (Mobile Application) was completed by OCTO and delivered to DDOE this fiscal year.

OBJECTIVE 3: Monitor the health of the District's natural resources.

INITIATIVE 3.1: Conduct ambient water quality monitoring of District waters.

- **This initiative was partially achieved.** The Water Quality Division staff collected water samples as planned. Approximately 98.36% of targeted samples were collected due to drought conditions during the year.

INITIATIVE 3.2: Develop new monitoring programs per MS4 Permit.

- **This initiative was fully achieved.** A consultant has been hired and is working with DDOE staff to assess the current monitoring regime and develop new monitoring programs.

OBJECTIVE 4: Encourage the public to protect natural resources through education and outreach.

INITIATIVE 4.1: Restore aquatic vegetation in the Anacostia River.

- **This initiative was partially achieved.** In FY 2013, several plots were planted in the Anacostia River in the area of the United States Coast Guard headquarters. In September 2013, plants were harvested for seed production and further plant cultivation. Plants produced from these seeds will be planted in the spring of 2014 in these areas, as well as other suitable areas, for SAV restoration.

INITIATIVE 4.2: Develop a watershed education program that gets students out on local streams and provides in-class resources such as web-teaching tools.

- **This initiative was partially achieved.** As planned, DDOE worked with non-profit partners to develop the watershed education program to provide service learning opportunities for District students and training for teachers in FY 2013. A grant was awarded to a non-profit in November 2012 and the organization was able to create a working plan for the program. Classes for this program began in September 2013 and will be completed in June 2014. A "virtual stream" has also been developed, allowing students and teachers to enter their data as planned.



Office of Community Relations

OBJECTIVE 1: Educate and encourage environmentally-friendly and energy efficient practices to District residents, businesses, institutions and government through targeted public education campaigns.

INITIATIVE 1.1: Promote environmental campaigns.

This initiative was fully achieved. During FY 2013, two advertising campaigns were implemented to communicate different energy efficient techniques for residential and commercial buildings: 1) the Energy Efficiency Program; and 2) the Utility Discount Program. Different advertising mediums were used to promote these campaigns, including TV and radio commercials, print ads and mobile billboards that reached and targeted various neighborhoods. Paid advertisements were supplemented by social network feeds, list-serve blasts, community outreach events, and school events.

INITIATIVE 1.2: Develop targeted outreach materials.

This initiative was fully achieved. In FY 2013, the Office of Community Relations designed a number of print and video materials to help influence behavior to reduce energy consumption in the District. Initiatives included the production of videos for the Earth Day Expo, the Green Fashion Show, Mayor's Sustainability Awards, the launch of Air Quality/ Save the River License Plate, and the Small Business Energy Efficiency Program. These videos were also posted on YouTube to reach a wider audience. In addition to videos, the Office designed several promotional materials and brochures regarding fisheries and wildlife, lead, utility discounts, LIHEAP, radon and coal tar. The Office also ensured that the website was updated regularly throughout the fiscal year.

Office of Enforcement and Environment Justice

OBJECTIVE 1: Increase enforcement quality and activities in order to bring polluters into compliance with the District's environmental laws.

INITIATIVE 1.1: Implement a comprehensive enforcement strategy in order to increase enforcement capacity.

This initiative was fully achieved. The Office of Enforcement and Environmental Justice pushed a number of initiatives in FY13 to help achieve this initiative. These include: 1) Development of a list of recommended classes for inspectors to allow the agency to systematically train and develop the capacity of front-line staff; 2) Detailed tracking of each program's enforcement metrics; 3) Continued programming for the agency's Inspection/Compliance/Enforcement database to help manage interagency cross-program searches, generate comprehensive reports, simplify data input, etc; 3) Negotiations with programs with staff covered by Medical Monitoring; 4) Increased collaboration and cross training with DCRA to enable both agencies to provide more timely/accurate service and eliminate bottlenecks; 5) Production of 37 additional Standard Operating Procedures to implement an enhanced, more uniformed inspection process; 6) Drafting of a criminal protocol; and 7) Continued regulatory updates and fixes to the agency's enforcement capabilities. Quarterly progress reports have been provided to Councilmember Cheh and the full Enforcement Strategy Action Plan is available upon request.



Office of Policy and Sustainability

OBJECTIVE 1: Increase the understanding and adoption of innovative sustainability practices within DDOE, including climate change adaptation, the District Government, and the community

INITIATIVE 1.1: Complete and implement a citywide sustainability plan that incorporates climate action planning goals (One City Action Plan Action 1.4.1).

This initiative was fully achieved. The final Sustainable DC Plan was completed and released in February 2013. As of Fall 2013, 67 of the 143 Sustainable DC actions (approximately 47%) were underway-- this is ahead of schedule given the plan's 20-year implementation timeframe. In conjunction with the DC Office of Planning staff, community volunteers and other District agencies, DDOE continues to engage extensively with the community. Since the plan's launch in February 2013, DDOE staff have engaged and communicated the plan to more than 3,500 people. In addition, DDOE continues to spread the message of sustainability in agency and District events, community events, and quarterly Green Cabinet meetings.

INITIATIVE 1.2: Enhance community and business sector engagement in adoption of green and sustainable practices (One City Action Plan Action 1.4.1).

This initiative was fully achieved. In FY 2013, DDOE continued to actively support sector-based sustainability activities for universities and diplomatic missions that signed pledges with the Mayor in 2012. In addition, DDOE partnered with the DowntownDC Business Improvement District to pilot the Smarter Business Challenge to engage building owners and tenants in efforts to improve overall performance in the areas of energy, water, waste, and transportation. The goal of this new Challenge is to enroll 50 buildings in the pilot program-- this goal was surpassed significantly as 113 buildings registered for the Challenge.

INITIATIVE 1.3: Minimize and offset greenhouse gas emissions (One City Action Plan Action 3.6.1).

This initiative was partially achieved. In FY2013, DDOE coordinated extensively with Metropolitan Washington Council of Governments on outreach efforts that focused on climate mitigation and adaptation. In addition, through Sustainable DC, the agency produced engagement campaigns that focused on reduction of energy use and climate pollution. The final citywide climate goals related to these issues were included in the Sustainable DC plan in February 2013. Given the release of the Sustainable DC plan and the new goals to be reached in 2032, DDOE is working to update the Climate Action Plan to reflect the Mayor's goals and actions for 2032. The agency anticipates the updated Plan to be completed in early FY 2014.

INITIATIVE 1.4: Advance Sustainability in the District through local university collaboration (One City Action Plan Action 1.4.4).

This initiative was partially achieved. DDOE actively participated in regular College and University Sustainability Pledge (CUSP) meetings and supported the nine schools that signed the Mayor's CUSP in increasing their respective levels of sustainability. While some of the schools developed plans, not every school was able to do so in FY 2013. DDOE will continue to assist these schools in their sustainability efforts and work with them to help them develop their sustainability plans.



Office of the Director

OBJECTIVE 1: Increase customer satisfaction through agency responsiveness.

INITIATIVE 1.1: Assess, develop and implement a document management system to improve efficiencies and agency responsiveness.

- **This initiative was not achieved.** This initiative began in FY2012. Since that time, a scope of work and action plan has been completed. While the agency has a scope of work for the project, the agency did not have funds in FY2013 to implement the initiative, as cost estimates ran in the hundreds of thousands of dollars. With limited funds and IT staff, the agency was unable to complete the initiative. The agency, did however, develop an agency-wide enforcement database in FY2013 in lieu of the bigger document management system as planned.

OBJECTIVE 2: Increase transparency of grant programs.

INITIATIVE 2.1: Improve the management and administration of federally funded grants and sub-grants within the agency.

- **This initiative was fully achieved.** A “Grant Announcements” database was developed, tested and used to release four Requests for Applications (RFA) in FY 2013. To ensure successful release of these RFAs and to ensure consistency in grants management across the entire agency, new RFA and Grant Award Notice templates were developed for use for the entire agency. A new grants review process was also implemented to enhance existing review and approval processes. To ensure successful implementation, an inter-agency, cross-functional team met regularly to develop and employ the use of templates and other policies across the agency.

OBJECTIVE 3: Establish and continuously maintain regulations that protect and improve the environment for District residents.

INITIATIVE 3.1: Write and implement regulations pertaining to air pollution control, underground storage tanks, stormwater, and green building requirements

- **This initiative was fully achieved.** The agency completed and implemented all of the components of the initiative in FY 2013. First, DDOE implemented benchmarking and compliance standards of the Green Building Act. DDOE also managed the stormwater and allowed property owners the opportunity to earn a reduction on the stormwater fee by providing incentives to install stormwater management practices. Second, the agency implemented provisions of various lead legislation, established requirements for obtaining an opacity variance, identified toxic air pollutants that pose a health threat in the largest number of urban areas, and regulated sufficient area source categories to ensure that the emissions of these air toxics are reduced (“proposed” rule only). Finally, as planned, DDOE reorganized and update the regulations that define the various terms used in Chapter 43, specifically updating the definition of “regulated medical waste” before the end of the fiscal year.



Performance Indicators – Assessment Details

Performance Assessment Key:

● Fully achieved
 ● Partially achieved
 ● Not achieved
 ● Data not reported
 ● Workload Measure

KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program	
Office of the Director								
●	1.1	Number of Environmental Impact Screening Forms received	37	Target Not Required		58	Workload Measure Not Rated	AGENCY MANAGEMENT PROGRAM
●	2.1	Percent of subgrantee's budget spent on programmatic costs	93.49%	65%		81.85%	125.92%	AGENCY MANAGEMENT PROGRAM
●	2.2	Percent of scheduled monitoring reports as defined in agency monitoring plan completed for each grant award	100%	100%		90.43%	90.43%	AGENCY MANAGEMENT PROGRAM
●	2.3	Total number of scheduled monitoring reports	34	47		45	95.74%	AGENCY MANAGEMENT PROGRAM
Office of Policy and Sustainability								
●	1.1	Percent of sustainability indicators updated on time	90%	95%		86.03%	90.56%	POLICY AND SUSTAINABILITY
●	1.2	Number of businesses and institutions participating in sustainability pledges or challenges	59	150		213	142%	POLICY AND SUSTAINABILITY
●	1.3	Number of LEED certified projects in the District (cumulative)	319	350		424	121.14%	POLICY AND SUSTAINABILITY
●	1.4	Greenhouse gas emissions reductions from the 2006 baseline year to meet 2050 goal	12.5%	13.8%		81.88%	593.37%	POLICY AND SUSTAINABILITY



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program	
Environmental Services Administration									
	●	1.1	Number of elevated blood level cases and other properties with identified hazards that are issued an Order to Eliminate Lead-Based Paint Hazards within 21 days of the property's risk assessment	91%	90%		95.29%	105.88%	ENVIRONMENTAL SERVICES
	●	1.2	Percent of children under 36 months of age that are being screened for lead poisoning	57.8%	55%		49.64%	90.25%	ENVIRONMENTAL SERVICES
	●	1.3	Number of cases of children under age six identified with a blood lead level at or above Centers for Disease Control's current reference value of 5 micrograms of lead per deciliter of blood	364	390		235	165.96%	ENVIRONMENTAL SERVICES
	●	1.4	Confirmed EBLLs as percent of District children tested, as compared to national average	0.33%	0.75%		0.24%	309.16%	ENVIRONMENTAL SERVICES
	●	1.5	Number of complaints received about presence of deteriorated paint	40	Target Not Required		53	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
	●	1.6	Number of complaints received about unsafe work practices	32	Target Not Required		46	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
	●	2.1	Number of days in which ozone levels exceed the National Ambient Air Quality Standards	11	12		0	120000%	ENVIRONMENTAL SERVICES



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
●	2.2	Number of full-compliance evaluations of Title V facilities	20	17		18	105.88%	ENVIRONMENTAL SERVICES
●	2.3	Compliance rate of gas stations and drycleaners inspected	80%	65%		94.74%	145.75%	ENVIRONMENTAL SERVICES
●	2.4	Number of asbestos inspections conducted	NA	40		94	235%	ENVIRONMENTAL SERVICES
●	2.5	Number of chapter 2 permit applications received	152	Target Not Required		249	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
●	2.6	Number of air quality complaints received	124	Target Not Required		263	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
●	2.7	Number of ambient air quality monitors operated and maintained	35	Target Not Required		148	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
●	3.1	Number of Brownfield assessments completed	6	8		17	212.50%	ENVIRONMENTAL SERVICES
●	3.2	Number of Significant Operational Compliance (SOC) inspections of underground storage tanks completed	48	55		72	130.91%	ENVIRONMENTAL SERVICES
●	3.3	Compliance rate of underground storage tanks inspected	88	80		76.39%	95.49%	ENVIRONMENTAL SERVICES
●	3.4	Number of pesticide marketplace inspections	67	50		62	124%	ENVIRONMENTAL SERVICES
●	3.5	Number of hazardous waste inspections completed	60	50		94	188%	ENVIRONMENTAL SERVICES
●	3.6	Number of new applications received for the Voluntary Cleanup Program (Brownfields)	2	Target Not Required		1	Workload Measure Not Rated	ENVIRONMENTAL SERVICES



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
●	3.7	Number of active underground storage tank (UST) facilities registered in the Dist.t	NA	Target Not Required		459	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
●	3.8	Number of active hazardous waste generators registered in the District	NA	Target Not Required		869	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
●	3.9	Number of requests to respond to potential spills or releases	50	Target Not Required		40	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
●	3.1	Number of complaints of potentially unsafe pesticide use	50	Target Not Required		21	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
●	3.1	Number of registered pesticides in the District.	7,115	Target Not Required		6,925	Workload Measure Not Rated	ENVIRONMENTAL SERVICES
Natural Resources Administration								
●	1.1	Number of participants in RiverSmart Homes Program	940	1,000		1,010	101%	NATURAL RESOURCES
●	1.2	Number of rain barrels installed on private land	739	850		1,429	168.12%	NATURAL RESOURCES
●	1.3	Square footage of green roofs installed	427,794	125,000		199,440	159.55%	NATURAL RESOURCES
●	1.4	Percent of construction plans approved that contain a low impact design component	50.75%	50%		50.24%	100.47%	NATURAL RESOURCES
●	1.5	Number of acres of District landscape retrofitted to be able to naturally filter or capture rainwater for reuse	9.4	12		82.24	685.33%	NATURAL RESOURCES
●	1.6	Number of applications received for the River Smart Homes program	1,268	Target Not Required		1,429	Workload Measure Not Rated	NATURAL RESOURCES



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
●	2.1	Number of inspections for storm water management erosion/sediment control	11,034	8,250		8,447	102.39%	NATURAL RESOURCES
●	2.2	Percent of drainage complaints responded to within 2 business days	100%	100%		100%	100%	NATURAL RESOURCES
●	2.3	Number of Bag Law inspections	466	550		587	106.73%	NATURAL RESOURCES
●	2.4	Number of coal tar inspections	75	70		152	217.14%	NATURAL RESOURCES
●	2.5	Number of MS4 outfalls inspected	0	176		178	101.14%	NATURAL RESOURCES
●	2.6	Number of MS4 facilities inspected	0	156		163	104.49%	NATURAL RESOURCES
●	3.1	Number of wildlife data samples collected	1,543	1,200		8,404 ¹	700.33%	NATURAL RESOURCES
●	3.2	Percent of illicit discharge complaints investigated within 5 business days	0	95%		96.92%	102.02%	NATURAL RESOURCES
●	3.3	Number of water quality samples collected and analyzed	0	2,740		2,695	98.36%	NATURAL RESOURCES
●	4.1	Number of Aquatic Resources Education Center visitors	4,041	2,500		4,625	185%	NATURAL RESOURCES
Energy Administration								
●	1.1	Number of units weatherized	715	250		504	201.60%	ENERGY
●	1.2	Percent of average reduction in energy consumption per unit weatherized	23%	5%		35%	700%	ENERGY
●	1.3	Number of households receiving energy assistance	0	Target Not Required		22,726	Workload Measure Not Rated	ENERGY

¹ The methodology for calculating this metric was changed in FY13, resulting in higher than anticipated results when the FY13 Plan was originally developed.



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
	● 2.1	Number of Home Energy Rating System audits performed	899	500		647	129.40%	ENERGY
	● 2.2	Increase in generation capacity resulting from PV installations	NA	354		828.5	234.04%	ENERGY
	● 2.3	Increase in production capacity resulting from Thermal installations	NA	104		156.6	150.58%	ENERGY
	● 2.4	Number of buildings reporting ENERGY STAR benchmarking data to DDOE	0	900		968	107.56%	ENERGY
	● 2.5	Number of green-collar jobs in the District (Generated by the DC Sustainable Energy Utility)	39.4	77		50.3	65.32%	ENERGY
	● 2.6	Rate of expenditure of DCSEU contract	NA	100%		99.71%	0%	ENERGY
	● 2.7	Percent of renewable energy usage [One City Action Plan Indicator 1E]	11.4%	12%		11.40%	95%	ENERGY
	● 2.8	Number of applications received for the Home Energy Rating System program	1,000	Target Not Required		864	Workload Measure Not Rated	ENERGY
	● 2.9	Number of applications received for the Renewable Energy Incentive Program	762	Target Not Required		920	Workload Measure Not Rated	ENERGY
	● 2.1	Number of solar installations incentivized through the Renewable Energy Incentive Program	NA	Target Not Required		194	Workload Measure Not Rated	ENERGY



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
Office of Community Relations								
	● 1.1	Percent of District residents reached by DDOE Outreach and Education Program	79%	75%		51.83%	69.1%	OCR
Office of Enforcement and Environment Justice								
	● 1.1	Amount collected from fines and penalties	\$260,805.90	\$180,250		\$186,448.64	103.44%	Enforcement and Environment Justice
	● 1.2	Compliance rate of enforcement actions processed	69%	80%		80%	100.41%	Enforcement and Environment Justice