District Department of Transportation
DDOT (KA)

MISSION
The District Department of Transportation’s (DDOT) mission is to enhance the quality of life for District residents and visitors by ensuring that the mobility needs of people and goods are met safely, with minimal adverse impact on residents and the environment.

SUMMARY OF SERVICES
DDOT executes its mission through the work of five groups or Administrations. The Infrastructure Project Management Administration designs and builds roads and bridges, trails, and other transportation projects. The Mass Transit Administration provides public transportation service through the Circulator system and oversees the District’s support of WMATA. The Traffic Operations Administration ensures a safe and user-friendly transportation environment. The Transportation Policy and Planning Administration develops strategic goals for the agency. Finally, the Urban Forestry Administration maintains the District’s tree canopy, providing the District with improved air quality, increased ground water retention that minimizes runoff and flooding, temperature moderation, and aesthetics.

AGENCY OBJECTIVES
1. Ensure pedestrians and vehicles can travel safely throughout the District.
2. Ensure that the District’s transportation infrastructure is in a state of good repair.
3. Implement infrastructure projects to meet the transportation needs of the residents of the District of Columbia.
4. Respond effectively to our customers, District residents and visitors.

3 KEY ACCOMPLISHMENTS
✓ Initiated or completed safety and other improvements at 61 hazardous intersections or roadway segments.
✓ Awarded a design-build contract for a key one mile segment of the Metropolitan Branch Trail which includes an important bridge over the CSX rail lines in the vicinity of Rhode Island Avenue, NE and a connection to the Rhode Island Avenue Metrorail station.
✓ Finished installing pedestrian countdown signals at nearly every signalized crosswalk in the District, over 300 locations installed in FY2008, with the remainder completed by December, 2008.

OVERVIEW OF AGENCY PERFORMANCE

FY 2008
Performance Accountability Report
Government of the District of Columbia
OBJECTIVE 1: Ensure pedestrians and vehicles can travel safely throughout the District.

- **INITIATIVE 1.1:** Make improvements to 56 hazardous intersections and roadway segments through the implementation of safety improvements and other measures by August 2008.
  Partially Achieved. DDOT has installed 130 speed-humps and one Rapid Flash Crosswalk Beacon. DDOT plans to have initiated or completed safety improvements in 61 hazardous intersections by the end of 2008.

- **INITIATIVE 1.2:** Install pedestrian countdown signals at all signalized crosswalks by December 2008.
  Partially Achieved. Of the total 372 signalized crosswalks without pedestrian countdown signals, 247 had received the countdown upgrade by mid-July. By the end of December, every signalized intersection crosswalk in the District will have a countdown pedestrian signal.

- **INITIATIVE 1.3:** Expand enhanced bus service options (Circulator and Metro EXTRA).
  Not Achieved. Procurement and production delays pushed back the receipt of the 14 new Circulator buses needed to expand the two Circulator routes until the spring of 2009. DDOT and WMATA began developing a plan for the introduction of limited-stop bus service on 16th Street in FY2009.

- **INITIATIVE 1.4:** Implement new regulations that require protected pedestrian walkways for construction sites adjacent to roadways.
  Fully Achieved. DDOT has written and implemented regulations which require protected walkways near construction sites.

OBJECTIVE 2: Ensure that the District’s transportation infrastructure is in a state of good repair.

- **INITIATIVE 2.1:** Implement a six-year program, by December 2007, to increase the number of streets, sidewalks, and alleys earning a Good or Excellent condition rating.
  Partially Achieved. DDOT continues to maintain a condition inventory of its transportation infrastructure. Due to budgetary constraints, we have deferred from publishing a six-year needs assessment and will instead post on the DDOT website a more modest street, sidewalk, and alley paving plan for the current fiscal year along with a four-year look ahead.

- **INITIATIVE 2.2:** Initiate work on structurally deficient bridges.
  Fully Achieved. During FY2008, DDOT completed major rehabilitation work on the 11th Street Bridge over D Street and the CSX railroad and the South Capitol Bridge over the Anacostia River. Work began or was in progress for all remaining structurally deficient bridges in FY08.

- **INITIATIVE 2.3:** By 2010, plant trees in all viable tree boxes.
  Fully Achieved. DDOT’s Urban Forestry Administration planted approximately 3,800 trees in FY08. Assuming no significant changes in funding, DDOT is on pace to plant the estimated 13,500 trees (down from original estimate of 15,000 trees) by FY2010.
OBJECTIVE 3: Implement infrastructure projects to meet the transportation needs of the residents of the District of Columbia.

- **INITIATIVE 3.1:** Begin the 11th Street Bridge project.  
  *Fully Achieved.* The District received a Record of Decision from the FHWA on its Environmental Impact Study for the project in FY2008. Five design-build teams have submitted SOQs for the project, and DDOT has begun industry review meetings with these firms.

- **INITIATIVE 3.2:** Initiate construction on three Great Streets corridors.  
  *Partially Achieved.* In FY2008, construction continued on the Benning Road reconstruction along with improvements to the intersection of New Hampshire and Georgia avenues. Construction on H Street, NE, began in FY2009. Other streets are in various stages of design with Pennsylvania Ave SE, Section II and Nannie Helen Borroughs slated for bidding and contract award next spring, and MLK Ave slated for bidding and contract award next fall.

- **INITIATIVE 3.3:** Complete portions of the Metropolitan Branch Trail.  
  *Partially Achieved.* Progress on the design of the FY08 segments of the Metropolitan Branch Trail has been delayed due to the difficulty in receiving control of the property. Design work is underway and the contractor may break ground by the end of the year on an initial segment. The trail from New York Avenue to Franklin Street, excluding the bridge, will be completed in the summer of 2009.

- **INITIATIVE 3.4:** Begin the design of the Frederick Douglass Memorial Bridge replacement.  
  *Fully Achieved.* In FY2008, DDOT continued environmental studies and commenced preliminary engineering activities for the construction of a replacement bridge to the south of the existing facility.

- **INITIATIVE 3.5:** Commence construction of the Anacostia Streetcar Demonstration Line.  
  *Not Achieved.* In FY2008, DDOT completed the design of the Anacostia Streetcar Demonstration Line and advertised the construction contract in the summer of 2008. DDOT has received two bids and expects to award the construction contract in the fall of 2008.

- **INITIATIVE 3.6:** Replace all series circuit streetlights by the end of FY08.  
  *Fully Achieved.* DDOT has completed series streetlight work at all three locations - Kenilworth Avenue, South Capitol Street, and Spring Valley.

OBJECTIVE 4: Respond effectively to our customers, District residents and visitors.

- **INITIATIVE 4.1:** Plow primary streets to bare pavement during snow events.  
  *Fully Achieved.* All primary streets were plowed to the new bare pavement standard during FY08 snow storms.

- **INITIATIVE 4.2:** Plan, initiate and communicate current year pavement ratings to the public.  
  *Fully Achieved.* DDOT’s local and federally-funded contractor paving activity (streets, alleys, and sidewalks) was uploaded to DDOT’s public webpage during the summer of 2008. Great care was taken to establish a format which would provide accurate and understandable information to the public.

- **INITIATIVE 4.3:** Implement a seven year pruning cycle program for Parks trees.  
  *Fully Achieved.* DDOT has begun a seven-year pruning cycle and has pruned all of the trees located at Parks Department Recreation Centers in FY2008.
Key Performance Indicators – Highlights

**% Change in Transit Ridership**

<table>
<thead>
<tr>
<th>Year</th>
<th>FY06</th>
<th>FY07</th>
<th>FY08</th>
</tr>
</thead>
<tbody>
<tr>
<td>% Change</td>
<td>2.6%</td>
<td>1.0%</td>
<td>5.3%</td>
</tr>
</tbody>
</table>

**% of Tree Population Tended per Year**

<table>
<thead>
<tr>
<th>Year</th>
<th>FY06</th>
<th>FY07</th>
<th>FY08</th>
</tr>
</thead>
<tbody>
<tr>
<td>% Tended</td>
<td>24.5%</td>
<td>26.4%</td>
<td>34.7%</td>
</tr>
</tbody>
</table>

**FULLY ACHIEVED**

More About These Indicators:

**How did the agency’s actions affect this indicator?**

- DDOT and WMATA initiated route restructuring and service improvements in two major bus corridors: Georgia Avenue and Wisconsin Ave., NW to Pennsylvania Avenue, SE.
- Consistent and reliable service on the Circulator routes prompted strong ridership growth, over 17%, in FY08.
- Numerous DDOT programs supporting non-vehicular transportation, including the bike rental program, Car Free Day, and the installation of hundreds of new bus shelters.

**What external factors influenced this indicator?**

- Much higher gas prices encouraged individuals to drive less.
- Growth in the District’s population aided the increase in ridership.
- Development focused around transit hubs encouraged greater transit use.

**How did the agency’s actions affect this indicator?**

- Better organization and assignment of resources within Urban Forestry Administration improved productivity.
- This administration filled forestry vacancies with experienced individuals.

**What external factors influenced this indicator?**

- Additional funding for Department of Parks and Recreation tree trimming.
- Spring and early summer storms increased the amount of clean-up pruning and debris removal which raised the volume numbers.
## Key Performance Indicators – Details

**Objective 1:** Ensure pedestrians and vehicles can travel safely throughout the District.

<table>
<thead>
<tr>
<th></th>
<th>FY06 Actual</th>
<th>FY07 Actual</th>
<th>FY08 Target</th>
<th>FY08 Actual</th>
<th>FY09 Projection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent change in injuries and traffic crashes: current year vs. 5 year rolling average</td>
<td>8.8%</td>
<td>-8.8%</td>
<td>-5.0%</td>
<td>N/A</td>
<td>-9.0%</td>
</tr>
<tr>
<td>Percent change in injuries and fatalities at high hazard intersections</td>
<td>11.3%</td>
<td>11.3%</td>
<td>23.0%</td>
<td>N/A</td>
<td>11.50%</td>
</tr>
<tr>
<td>Percent change in transit ridership (DC lines and WMATA, plus Circulator)</td>
<td>2.6%</td>
<td>1.0%</td>
<td>1.5%</td>
<td>5.3%</td>
<td>1.5%</td>
</tr>
<tr>
<td>Percent of public space permits issued within 45 days</td>
<td>90.2%</td>
<td>90.5%</td>
<td>90.0%</td>
<td>95.0%</td>
<td>93.0%</td>
</tr>
</tbody>
</table>

**Objective 2:** Ensure that the District’s transportation infrastructure is in a state of good repair.

<table>
<thead>
<tr>
<th></th>
<th>FY06</th>
<th>FY07</th>
<th>FY08</th>
<th>FY09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of streets in Good or Excellent condition</td>
<td>66%</td>
<td>63%</td>
<td>64%</td>
<td>TBD</td>
</tr>
<tr>
<td>Percent of blocks in paving plan completed</td>
<td>N/A</td>
<td>20%</td>
<td>100%</td>
<td>59%</td>
</tr>
<tr>
<td>Percent of non-roadway assets (sidewalks, bridges, alleys, trees, parking meters, streetlights, and signs) in Good or Excellent condition</td>
<td>N/A</td>
<td>N/A</td>
<td>46%</td>
<td>N/A*</td>
</tr>
<tr>
<td>Number of public space violation citations per inspector labor hour</td>
<td>0.015</td>
<td>0.023</td>
<td>0.025</td>
<td>0.033</td>
</tr>
</tbody>
</table>

**Objective 3:** Implement infrastructure projects to meet the transportation needs of the residents of the District of Columbia.

<table>
<thead>
<tr>
<th></th>
<th>FY06</th>
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<th>FY08</th>
<th>FY09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of current year projects completed within 10% budget (except for those with scope changes)</td>
<td>96.3%</td>
<td>91.7%</td>
<td>90.0%</td>
<td>N/A</td>
</tr>
<tr>
<td>% of projects rated good or excellent by adjoining neighbors in post project survey</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Percent of current year projects completed within 60 days of planned end date (except for those with scope changes)</td>
<td>96.3%</td>
<td>91.7%</td>
<td>90.0%</td>
<td>N/A</td>
</tr>
</tbody>
</table>

**Objective 4:** Respond effectively to our customers, District residents and visitors.

<table>
<thead>
<tr>
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<th>FY06</th>
<th>FY07</th>
<th>FY08</th>
<th>FY09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percent of snow events where new standards are met</td>
<td>N/A</td>
<td>N/A</td>
<td>94%</td>
<td>75%</td>
</tr>
<tr>
<td>Percent of potholes filled within the new standards of 48 hours</td>
<td>N/A</td>
<td>N/A</td>
<td>95%</td>
<td>98.2%</td>
</tr>
<tr>
<td>Percent of parking meters working</td>
<td>N/A</td>
<td>N/A</td>
<td>95%</td>
<td>97%</td>
</tr>
<tr>
<td>Percent of tree population tended per year</td>
<td>25.3%</td>
<td>26.4%</td>
<td>24.5%</td>
<td>34.7%</td>
</tr>
</tbody>
</table>

*Percent of streets in good or excellent condition is reported quarterly as an estimate; it is listed as “N/A” for FY08 because the actual number is determined by a third party survey conducted after the fiscal year has ended.*