

# Office of the Deputy Mayor for Health and Human Services FY2016

**Agency** Office of the Deputy Mayor for Health and Human Services

**Mission** The Office of the Deputy Mayor for Health and Human Services (DMHHS) supports the Mayor in coordinating a comprehensive system of benefits, goods and services across multiple agencies to ensure that children, youth and adults, with and without disabilities, can lead healthy, meaningful and productive lives.

**Summary of Services** The Office manages the Human Support Services program through the provision of leadership for policy and planning; government relations; and communication and community relations for the agencies under its jurisdiction. These include: 1. Child and Family Services Agency (CFSA) 2. Department of Behavioral Health (DBH) 3. Department on Disability Services (DDS) 4. Department of Health (DOH) 5. Department of Health Care Finance (DHCF) 6. Department of Human Services (DHS) 7. Department of Parks and Recreation (DPR) 8. Department of Youth Rehabilitation Services (DYRS) 9. Office of Disability Rights (ODR) 10. Office of Aging (DCOA) Additionally, DMHHS oversees another independent entity, the DC Trust (formerly known as the Children and Youth Investment Trust Corporation). DMHHS provides agency oversight and support for all citywide health and human services-related policies, activities and initiatives under its jurisdiction including:
 

- â€¢ Developing and supporting policies and programs to improve the delivery of services by government agencies and contracted providers
- â€¢ Coordinating interagency activities and initiatives
- â€¢ Identifying opportunities for reducing redundancies, leveraging resources, creating economies of scale, and improving outcomes
- â€¢ Ensuring compliance with local and federal mandates

## 2016 Objectives

### FY16 Objectives

Objective Number	Objective Description
<b>Deputy Mayor for Health and Human Services (4 Objectives)</b>	
1	Oversee the development of policies and programs to improve the delivery and coordination of services by public agencies and contracted providers.
2	Oversee and facilitate the coordination of interagency activities and initiatives among District agencies
3	Identify opportunities for reducing redundancies, leveraging resources, creating economies of scale, and improving outcomes.
4	Coordinate inter-agency work to responsibly exit consent decrees and/or settlement agreements.

## 2016 Key Performance Indicators

Measure	Division	Frequency of Reporting	FY 2013	FY 2014	FY 2015	FY 2015 Target	FY 2016 Target
<b>3 - Identify opportunities for reducing redundancies, leveraging resources, creating economies of scale, and improving outcomes. (2 Measures)</b>							
Percent of cluster agencies that stay within budget		Annually	100	100			100
Percent of cluster agencies that meet 75% of their performance measures		Annually	100	100			100
<b>4 - Coordinate inter-agency work to responsibly exit consent decrees and/or settlement agreements. (1 Measure)</b>							
Percent of consent decrees where progress is made on meeting exit criteria		Annually	100	100			100

## 2016 Workload Measures

Measure	Frequency of Reporting	FY 2013	FY 2014	FY 2015
<b>Workload Measure (3 Measures)</b>				
Number of external meeting requests	Annually	775	746	450
Number of complaints/intakes	Annually	105	246	406
Number of rulemaking/legislative review requests	Annually	128	144	180

## 2016 Initiatives

Objective Number	Objective Title	Initiative Number	Initiative Title	Initiative Description
<b>Deputy Mayor for Health and Human Services - 1 (2 Initiatives)</b>				
1	Oversee the development of policies and programs to improve the delivery and coordination of services by public agencies and contracted providers.	1.1	Support implementation of the Early Development Instrument (EDI) Work with the Deputy Mayor for Education (DME), Office of the State Superintendent for Education (OSSE) and Raise DC.	In FY 16, DMHHS will ensure the cross-sector implementation of EDI and use resulting data to help the State Early Childhood Development Coordinating Council (SECDCC) and relevant stakeholders build on community assets and address gaps. This work will ensure that young children and families in the city receive the necessary supports and services from birth to age 8 to be ready to learn and develop successfully.
1	Oversee the development of policies and programs to improve the delivery and coordination of services by public agencies and contracted providers.	1.2	Oversee and coordinate the implementation of a three-year plan to transform current long-term supports and services (LTSS) programs and processes into a single No Wrong Door (NWD) system for all populations and payers.	The District is one of five states that received the Transforming State Long-Term Supports and Services (LTSS) Access Functions into a No Wrong Door System for All Populations and All Payers: Statewide Implementation grant through the Administration for Community Living (ACL). DMHHS will provide oversight of and guidance to the LTSS leadership council to implement the three year work plan to create and implement a No Wrong Door system in the District
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<b>Deputy Mayor for Health and Human Services - 2 (3 Initiatives)</b>				

2	Oversee and facilitate the coordination of interagency activities and initiatives among District agencies	2.1	Oversee and facilitate the interagency collaboration necessary to make the District of Columbia an Age-Friendly City, an inclusive urban environment that encourages active and healthy aging.	In FY 16, DMHHS will oversee and coordinate with District agency staff and federal and community partners to make continuous progress on the implementation of the Age-Friendly DC Strategic Plan. Of the 75 strategies included in the plan, DMHHS is the lead agency on six strategies. For each of these six strategies, DMHHS will craft a work plan and collaborate with the necessary partners to implement that plan. DMHHS will collect data and progress updates from all lead agencies and present quarterly updates to the Age-Friendly DC Task Force and maintain regular lines of communication with the public.
2	Oversee and facilitate the coordination of interagency activities and initiatives among District agencies	2.2	Oversee and facilitate the interagency collaboration necessary to implement Homeward DC, the District's Plan to end homelessness and make homelessness a rare, brief, and non-recurring experience.	The Interagency Council on Homelessness (ICH), now a part of DMHHS, will work in collaboration with key government and non-government stakeholders to finish the job of ending homelessness among Veterans by the end of 2015; ending chronic homelessness among individuals and families by the end of 2017; and by 2020, any household experiencing housing loss will be rehoused within an average of 60 days or less.
2	Oversee and facilitate the coordination of interagency activities and initiatives among District agencies	2.3	Oversee and facilitate the revision of the District's Olmstead Plan.	DMHHS will create an Olmstead Plan Working Group comprised of District and community stakeholders to provide guidance on a revision to the District's Olmstead Plan. An Olmstead Plan is a way for states to document its plan to provide services to individuals with disabilities in the most inclusive, integrated setting appropriate for the individual, given the available resources. DMHHS will present a revised Olmstead Plan for calendar year 2016 and will continue the Working Group to evaluate the District's reporting and provide recommendations to DMHHS for further revisions, as appropriate.

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**Deputy Mayor for Health and Human Services - 3 (1 Initiative)**

3	Identify opportunities for reducing redundancies, leveraging resources, creating economies of scale, and improving outcomes.	3.1	Oversee and coordinate progress by DMHHS agencies towards meeting the District's Priority Goals to ensure alignment and completion.	In FY 16, DMHHS will track the work of all health and human services cluster agencies responsible for the implementation of identified priority goals in order to ensure timely completion and alignment with performance management standards. This includes the launch of Safer, Stronger DC Community Partnerships as part of the District's overall public safety agenda. This will be broad-based prevention strategy rooted in public health with the recognition that reducing crime is not accomplished through law enforcement alone. The approach will foster a community-oriented model to crime prevention and public safety.
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**Deputy Mayor for Health and Human Services - 4 (1 Initiative)**

4	Coordinate inter-agency work to responsibly exit consent decrees and/or settlement agreements.	4.1	Support the new elected Attorney General in understanding remaining outcomes and issues for all cluster consent decrees.	DMHHS assists cluster agencies and the Attorney General with inter-agency issues that arise in the implementation of agreed upon exit strategies and barriers that arise as a result of the lawsuits. With a newly elected Attorney General, the DMHHS will support him and his staff in understanding the remaining outcomes and outstanding issues in compliance and responsible exit from all cluster consent decrees. This support includes attending negotiation sessions with parties and facilitating strategic discussions to ensure compliance and responsible exit.
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