

# Department of Health FY2020

Agency Department of Health

Agency Code HCO

Fiscal Year 2020

Mission The District of Columbia Department of Health promotes health, wellness and equity, across the District, and protects the safety of residents, visitors and those doing business in our nation's Capital.

## Strategic Objectives

Objective Number	Strategic Objective
1	Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework.
2	Office of Health Equity. Promote Health Equity. Collaborate with other government agencies and community partners to identify and address the social determinants of health which are the key drivers of inequities in health outcomes.
3	Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs.
4	Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations.
5	HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District.
6	Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies.
7	Create and maintain a highly efficient, transparent, and responsive District government.

## Key Performance Indicators

Measure	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target
<b>1 - Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework. (10 Measures)</b>					
Percent of follow-up inspections of health care facilities with harm level deficiencies completed within 30 days	Up is Better	100%	100%	100%	100%
Percent of samples taken from rabies suspect animals submitted for testing within 48 hours	Up is Better	100%	100%	88.5%	100%
Percent of food establishment complaint inspections initiated within five (5) business days of receipt	Up is Better	94.7%	97.3%	98.3%	95%
Percent of Registered Controlled Substance Facilities inspected annually	Up is Better	100%	100%	98.8%	100%
Percent of residential healthcare providers scoring at or above the national average of 72 percent on the customer satisfaction survey	Up is Better	New in 2019	New in 2019	97.7%	100%
Percent of medical marijuana facilities (dispensaries and cultivation centers) receiving at least one quarterly inspection	Up is Better	New in 2019	New in 2019	100%	95%
Percent of pharmaceutical facilities receiving at least one annual inspection	Up is Better	New in 2019	New in 2019	98.2%	100%

Measure	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target
Percent of rodent activity complaints inspected or baited, and closed in the 311 system within three (3) business days of receipt	Up is Better	New in 2019	New in 2019	97.9%	100%
Percent of investigations initiated within 24 hours of receipt for complaints of abuse, neglect and mistreatment	Up is Better	New in 2019	New in 2019	100%	100%
Percent of confirmed foodborne illness cases by DC Health epidemiologists investigated within three (3) business days of notification to HRLA	Up is Better	New in 2019	New in 2019	96.9%	95%
<b>3 - Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs. (3 Measures)</b>					
Percent of Certificates of Need (CONs) reviewed on time within 90 days	Up is Better	100%	100%	100%	100%
Number of CON Appeals	Down is Better	0	0	0	0
Percent of vital records walk-in requests processed within 30 minutes	Up is Better	85.8%	60.6%	47.3%	92%
<b>4 - Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations. (20 Measures)</b>					
Percent of eligible children enrolled in the Maternal, Infant, and Early Childhood Home Visiting (MIECHV) programs who receive developmental and social-emotional screenings	Up is Better	52.8%	87.4%	85.8%	85%
Percent of women enrolled in the MIECHV programs that are screened for depression	Up is Better	85.9%	86.3%	82.5%	85%
Percent of eligible perinatal program participants with a documented reproductive health plan	Up is Better	65.1%	80.4%	83.2%	90%
Total breastfeeding initiation rates among WIC enrollees	Up is Better	60.4%	59.9%	62.2%	60%
Breastfeeding initiation rates among African-American WIC enrollees	Up is Better	53.3%	52.3%	54.6%	53%
Percent of infants who receive an initial hearing screen at birth	Up is Better	New in 2019	New in 2019	97.3%	85%
Percent of infants that receive a follow-up screening after failing initial hearing screening	Up is Better	New in 2019	New in 2019	61.4%	75%
Percent of Health Professional Loan Repayment Program (HPLRP) participants that are practicing in priority underserved areas	Up is Better	98%	91.7%	92.2%	90%
Percent of Produce Plus Farmer's Market benefits redeemed	Up is Better	New in 2019	New in 2019	95.8%	93%
Proportion of adults with hypertension who have achieved blood pressure control (seen at Million-Hearts-participating facilities)	Up is Better	New in 2019	New in 2019	65.3%	70%
Percent of sampled elementary aged students participating in Joyful Food Markets reporting food security	Up is Better	New in 2019	New in 2019	68.8%	70%
Percent of families with one or more completed referrals through Help Me Grow	Up is Better	New in 2019	New in 2019	40.7%	70%
Percent of students in the School Health Services program with asthma with an asthma action plan on file	Up is Better	New in 2019	New in 2019	27.9%	40%

Measure	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target
Percent of kindergarten-enrolled children with up-to-date immunizations	Up is Better	New in 2020	New in 2020	New in 2020	80%
Percentage increase in primary care visits funded by Primary Care Office grants	Up is Better	New in 2020	New in 2020	New in 2020	5%
Percent of Youth Advisory Council participants who report an increase in knowledge and skills gained from participation	Up is Better	New in 2020	New in 2020	New in 2020	40%
Percent of providers reporting immunization data electronically into the immunization registry (DOCIS)	Up is Better	New in 2020	New in 2020	New in 2020	40%
Percent of students referred by the SBOHP that were successfully linked to a dental home provider	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
Percent of WIC Benefits Redeemed	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
Percent of Senior FMNP Benefits Redeemed	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
<b>5 - HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District. (13 Measures)</b>					
Proportion of TB patients completing treatment	Up is Better	100%	100%	100%	90%
Number of individuals started on Pre-Exposure Prophylaxis (PrEP)	Up is Better	3465	3414	1690	3000
Number of Naloxone kits distributed	Up is Better	New in 2019	New in 2019	41,258	30,000
Percent of Ryan White clients living in the District that are prescribed Anti-Retroviral Therapy	Up is Better	83.6%	86.6%	93.1%	90%
Percent of diagnosed HIV positive individuals retained in care that are virally suppressed	Up is Better	82.3%	79.7%	87.5%	85%
Percent of individuals diagnosed with HIV identified as out-of-care that are re-engaged in care within 3 months of case contact	Up is Better	4.3%	14.1%	11.9%	10%
Percent of DOH-supported HIV tests conducted with focus populations	Up is Better	35.8%	49.1%	69.5%	15%
Percent of clients with a positive Hepatitis C test enrolling in treatment	Up is Better	30%	30.4%	31.2%	40%
Percent of people experiencing overdoses who were also linked to substance use treatment	Up is Better	New in 2019	New in 2019	27.6%	45%
Percent of new HIV cases linked to care within 3 months of diagnosis	Up is Better	89.8%	85.6%	88.1%	90%
Proportion of gonorrhea cases with appropriate treatment confirmed among clients seen at the Health and Wellness Center	Up is Better	New in 2019	New in 2019	96.9%	90%
Percent of individuals started on PrEP who are members of demographic groups most impacted by HIV (African American women, men who have sex with men, or transgender women of color)	Up is Better	New in 2019	New in 2019	96.3%	60%
Percent of AIDS Drug Assistance Program (ADAP) beneficiaries who are currently virally suppressed	Up is Better	New in 2019	New in 2019	84.8%	85%
<b>6 - Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies. (12 Measures)</b>					

Measure	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target
Percent of Management Supervisory Service (MSS), Excepted Service (ES), and Legal Services staff with the essential or emergency designation who complete the independent study portion of the Management ICS Training Series as outlined in DOH Standard Operating Procedure 1380	Up is Better	6.9%	10.6%	36.6%	60%
Percent of EMS Emergency Response vehicles with an initial passing inspection	Up is Better	New in 2019	New in 2019	92.3%	85%
Percent of Medical Reserve Corps (MRC) volunteers that acknowledge a notification to activate/drill message within 2 hours	Up is Better	89.5%	100%	100%	75%
Percent of HEPRA personnel that complete the ICS Training Series including POD training and participation in at least one exercise, incident or Special Event	Up is Better	New in 2019	New in 2019	40.7%	100%
Percent of Open PODs that can open for set up within 2 hours of notification to activate	Up is Better	New in 2019	New in 2019	100%	100%
Percent of Closed PODs that can open for set up within two hours of notification to activate	Up is Better	New in 2019	New in 2019	75%	100%
Percent of EMS agency inspections with passing determinations	Up is Better	New in 2019	New in 2019	95.2%	75%
Percent of HECC IMT leadership staff (ie, the six ICS/IM lead roles) reporting for immediate duty within 60 minutes to an unannounced staff assembly for a real incident or drill	Up is Better	New in 2019	New in 2019	91.8%	100%
Percent of District hospitals, skilled nursing facilities, and clinics that participate in at least two (2) HMC sponsored trainings and workshops annually	Up is Better	New in 2019	New in 2019	15.6%	50%
Percent of District hospitals and skilled nursing facilities that reported requested Essential Elements of Information (EEI) to the HMC within the HMC specified timeframe	Up is Better	New in 2019	New in 2019	43.9%	50%
Percent of closed POD partners meeting all program requirements	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
Percent of Health Alert Network (HAN) alert recipients who acknowledge receipt after the first alert attempt	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
<b>7 - Create and maintain a highly efficient, transparent, and responsive District government. (8 Measures)</b>					
Percent of MSS employees who complete the required MSS training curriculum	Up is Better	41.2%	36.3%	80.3%	80%
Percent of lapsed dollar amounts on federal awards	Down is Better	5.8%	19.1%	9.2%	3%
Percent of eligible employee reviews completed on time	Up is Better	95%	96.5%	100%	90%
Percent of required attendees completing trainings mandated by EOM, DCHR, or the DOH Director	Up is Better	New in 2019	New in 2019	No Applicable Incidents	70%
Percent of new subgrants with approved risk-based monitoring plans within 30 days of award	Up is Better	New in 2019	New in 2019	49.5%	75%
Percent of completed interim subgrant budget periods with performance ratings completed and submitted within 45 days	Up is Better	New in 2019	New in 2019	71.5%	60%
Percent of targeted visits completed by monitors per the most recent version of the risk-based monitoring plan	Up is Better	New in 2019	New in 2019	72.2%	60%
Average days to hire new employees	Down is Better	New in 2019	New in 2019	56	90

## Core Business Measures

Measure	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
<b>7 - Create and maintain a highly efficient, transparent, and responsive District government. (10 Measures)</b>				
Contracts and Procurement - Percent of Small Business Enterprise (SBE) annual goal spent	Up is Better	New in 2019	New in 2019	Waiting on Data
Financial Management - Percent of local budget de-obligated to the general fund at the end of year	Down is Better	New in 2019	New in 2019	Waiting on Data
Financial Management - Quick Payment Act (QPA) Compliance - Percent of QPA eligible invoices paid within 30 days	Up is Better	New in 2019	New in 2019	98.6%
Human Resource Management - Average number of days to fill vacancy from post to offer acceptance	Down is Better	New in 2019	New in 2019	Waiting on Data
Human Resource Management - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft	Up is Better	New in 2019	New in 2019	Waiting on Data
Human Resource Management - Percent of eligible employees completing and finalizing a performance plan in PeopleSoft	Up is Better	New in 2019	New in 2019	90%
IT Policy and Freedom of Information Act (FOIA) Compliance - Percent of "open" data sets identified by the annual Enterprise Dataset Inventory published on the Open Data Portal	Up is Better	New in 2019	New in 2019	Not Available
IT Policy and Freedom of Information Act (FOIA) Compliance - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension	Down is Better	New in 2019	New in 2019	Waiting on Data
Human Resource Management - Percent of new hires that are DC residents (excludes temporary workers and contractors) (Updated by OCA)	Up is Better	New in 2020	New in 2020	New in 2020
Human Resource Management - Percent of employees that are DC residents (excludes temporary workers and contractors) (Updated by OCA)	Up is Better	New in 2020	New in 2020	New in 2020

\*The above measures were collected for all mayoral agencies in FY2019. The 2019 open data inventory includes data for calendar year 2018. Due to data lags, FY2019 data for the following core business measures will be available in March 2020: Contracts and Procurement - Percent of Small Business Enterprise (SBE) annual goal spent; Financial Management - Percent of local budget de-obligated to the general fund at the end of year; Human Resource Management - Average number of days to fill vacancy from post to offer acceptance; Human Resource Management - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft; and IT Policy and Freedom of Information Act (FOIA) Compliance - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension.

## Operations

Operations Header	Operations Title	Operations Description	Type of Operations
<b>1 - Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework. (11 Activities)</b>			
FOOD, DRUG, RADIATION & COMMUNITY HYGIENE	Food Safety and Hygiene Inspection Services Division (FSHISD)	Food Safety and Hygiene Inspection Services Division inspects food establishments (e.g. restaurants, food trucks, etc.) to prevent the spread of food-borne illness. They also inspect public pools, barbershops and beauty salons for cleanliness.	Daily Service
HEALTH PROFESSIONAL LICENSE ADMIN	Criminal Background Check Program	The Division is responsible for processing criminal background checks for health care professionals and prospective applicants of long term care facilities.	Daily Service
FOOD, DRUG, RADIATION & COMMUNITY HYGIENE	Rodent and Vector Control Division	The Rodent and Vector Control Division conducts field inspections, rodent baiting and community education activities to reduce the rat population in the District of Columbia.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
FOOD, DRUG, RADIATION & COMMUNITY HYGIENE	Radiation Protection Division (RPD)	The Radiation Protection seeks to reduce and/or eliminate radiation overexposure of naturally occurring or man-made radiation in the District of Columbia.	Daily Service
HEALTH CARE FACILITIES REGULATION	Health Care Facilities Division	The Health Care Facilities Division inspects, monitors, and investigates: Ambulatory Surgical Centers, Certified Home Health Agencies, End-Stage Renal Disease Facilities, Hospices, Hospitals, Laboratories (Clinical Laboratory Improvement Amendments of 1988[CLIA]), Certificate of Waiver Programs (COW), Communicable Disease Laboratories, Tissue Banks, and Hospital Laboratories, Maternity Centers, Nursing Homes, Outpatient Physical Therapy or Speech Pathology Services, and Portable X-Ray Suppliers in the District of Columbia. The Division inspects these sites to determine compliance with local licensure health and safety regulations and federal standards for participation in Medicare and Medicaid programs under Titles XVIII and XIX of the Social Security Act. The Division also conducts Architectural Plans Review of health care facilities in the District of Columbia and inspects renovated projects and new construction. In addition, the Division inspects the DC Detention Facility aka (DC Jail) and the DC Youth Services Administration Detention Center – at New Beginnings Youth Development Center (located in Laurel, Maryland) and Mt. Olivet Road, NE (Washington, DC) in accordance with court mandates.	Daily Service
HEALTH PROFESSIONAL LICENSE ADMIN	Health Professional Licensing	Receive, process, and review for compliance with District and Federal regulatory compliance license applications for over seventy different healthcare professions.	Daily Service
HEALTH PROFESSIONAL LICENSE ADMIN	Compliance, Quality Assurance and Investigation	The Office of Compliance, Quality Assurance and Investigation enforces the District and federal laws and regulations governing licensed health professionals (Health Professional Boards and Advisory Committees). In addition, to determine compliance with federal participation in Medicare and Medicaid programs regarding Nursing Homes and Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/ID), the Office also conducts investigations, as necessary.	Daily Service
FOOD, DRUG, RADIATION & COMMUNITY HYGIENE	Animal Services Program (ASP)	The Animal Services Program (ASP) is responsible for the prevention and spread of diseases transmitted by animals to people, follow-up on disease investigations, dog licensing, regulation and enforcement, field inspection and animal sheltering services in the District of Columbia. In addition, the ASP responds to any animal related complaint, and is responsible for zoonotic surveillance.	Daily Service
FOOD, DRUG, RADIATION & COMMUNITY HYGIENE	Pharmaceutical Control Division (PCD)	The Pharmaceutical Control Division (PCD) licenses, regulates and inspects community and hospital pharmacies and distributor manufacturers. The PCD also licenses pharmaceutical detailers (e.g., pharmaceutical representatives) as well as registers, regulates and inspects controlled substance facilities in the District of Columbia.	Daily Service
HEALTH CARE FACILITIES REGULATION	Intermediate Care Facilities Division (ICFD)	The Intermediate Care Facilities Division (ICFD) seeks to ensure applicable agencies substantially comply with District and/or Federal regulatory requirements for licensure and/or federal certification. ICFD has the regulatory oversight responsibility for the following seven (7) different programs: 1) Intermediate Care Facilities for Individuals with Intellectual Disabilities; 2) Group Homes for Individuals with Intellectual Disabilities; 3) Child Placing Agencies; 4) Home Care Agencies; 5) Assisted Living Residence; 6) Community Residence Facilities; and 7) Nurse Staffing Agencies. The oversight of these facilities is conducted at least annually and when necessary to ensure the health and safety of residents.	Daily Service
MEDICAL MARIJUANA	Medical Marijuana Program (MMP)	The Division of Medical Marijuana and Integrative Therapy (MMIT) licenses and regulates medical marijuana dispensaries and cultivation centers. The MMIT also approves patients and caregivers who apply to participate in the medical marijuana program. The Division also registers healthcare practitioners who elect to participate as recommenders for patients in need of medical marijuana as a treatment modality.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
<b>2 - Office of Health Equity. Promote Health Equity. Collaborate with other government agencies and community partners to identify and address the social determinants of health which are the key drivers of inequities in health outcomes. (3 Activities)</b>			
HEALTH EQUITY PRACTICE AND PROGRAM IMPLEMENTATION	Multi Sector Collaboration	The Office of Health Equity (OHE) provides informed, data driven and evidence based leadership in convening and sustaining effective multi-sector collaborative partnerships essential to promote and achieve health equity. OHE uses a "health in all policies" (HiAP) approach to improving community health. OHE serves as a liaison and technical advisor to all DOH Administrations regarding health equity, as well as external DC government agencies and private partners.	Daily Service
HEALTH EQUITY PRACTICE AND PROGRAM IMPLEMENTATION	Community Based Participatory Research & Policy Evaluation	OHE applies data driven and evidence based research methods, tools and practices, including Geographic Information Systems (GIS) and other innovative methodologies, to measure social determinant and population health outcomes. This includes current and projected opportunities for health, disparate outcomes and inequities by socio-economic and demographic subpopulation and geographic location. This core function includes support to design, development and implementation of Health Equity Programs and their evaluation, including community based participatory research, and publication of reports that inform the policy making process as well as building the evidence base.	Daily Service
HEALTH EQUITY PRACTICE AND PROGRAM IMPLEMENTATION	Health Equity Practice & Program Implementation	Development and delivery of selected programs and initiatives with demonstrable strategic health equity nexus and operational potential, so as to contribute to, and inform, the essential paradigm shift in policy and practice to improve population health and promote more equitable opportunities for health, especially amongst vulnerable populations.	Daily Service
<b>3 - Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs. (3 Activities)</b>			
STATE HEALTH PLANNING AND DEVELOPMENT	Certificate of Need (CON) Program	CPPE works with healthcare providers to administer the Certificate of Need program to ensure that the healthcare services and facilities established in the District are of high quality and meet the needs of residents.	Daily Service
STATE CENTER HEALTH STATISTICS	Vital Records	Vital Records is responsible for collecting, preserving and administering the District's system of birth, death and domestic partnership records.	Daily Service
STATE CENTER HEALTH STATISTICS	Behavioral Risk Factor Surveillance System (BRFSS)	CPPE/BRFSS conducts an estimated 333 health surveys monthly to District residents aged 18 years of age and older in all eight wards of the city.	Daily Service
<b>4 - Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations. (28 Activities)</b>			
CANCER AND CHRONIC DISEASE PREVENTION	Cancer Programs Division	The Cancer Programs Division encompasses three programs (Project WISH, Comprehensive Cancer Control, and Colorectal Screening) engaged in reducing the District's cancer burden.	Daily Service
CANCER AND CHRONIC DISEASE PREVENTION	DC Cancer Registry (DCCR)	DCCR is a population-based registry that maintains data on all cancer patients diagnosed and/or treated within the District. All cancer cases are required by DC Law to be reported to DCCR within six months of first contact with a cancer patient.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
FAMILY HEALTH BUREAU	Evidence-Based Home Visiting Program	This program is designed to promote maternal, infant and early childhood health as well as the development of strong parent-child relationships. The program's key outcomes include improved maternal and child health; prevention of child injuries, child abuse or maltreatment; improvement in school readiness and achievement; reduction in crime or domestic violence; and improvements in family economic self-sufficiency.	Daily Service
FAMILY HEALTH BUREAU	Help Me Grow (HMG)	HMG builds collaboration across sectors, including child health care, early care and education, and family support. Through comprehensive physician and community outreach and centralized information and referral centers, families are linked with needed programs and services.	Daily Service
NUTRITION AND PHYSICAL FITNESS	Home Delivered Meals	This program involves the administration of a home delivered meals program to homebound residents of all ages living with a chronic disease. Services include: meals tailored to meet dietary and cultural needs and medical nutrition therapy and referrals.	Daily Service
NUTRITION AND PHYSICAL FITNESS	Pop-Up Markets in Elementary Schools	Program administers pop-up food markets in all elementary schools in Wards 7 and 8. Families participate in choice pantry style market, food demonstrations and nutrition education and are eligible for 23 pounds of food per student enrolled in the participating school. Program addresses food access, food literacy and community engagement.	Daily Service
NUTRITION AND PHYSICAL FITNESS	Supplemental Nutrition Assistance Program, Education and Obesity Grant (SNAP-Ed)	Program provides health and wellness education; policy, systems, and environmental change strategies; and SNAP referrals to eligible District residents. Eligibility for program services includes SNAP certification and participating in activities where at least 50 percent of the audience is SNAP eligible.	Daily Service
FAMILY HEALTH BUREAU	Newborn Screening Program	This program provides a comprehensive, coordinated system for universal newborn hearing screening and intervention. The program works to ensure all newborns are screened for hearing loss prior to hospital discharge and infants needing additional evaluation are linked with specialized services and a medical home.	Daily Service
PERINATAL & INFANT HEALTH	The Safe Sleep Program	This program provides safe sleep education for parents/caregivers, child serving community partners, and health providers. The program distributes portable cribs to families in need of a safe sleep environment for their newborn infant.	Daily Service
HEALTH CARE ACCESS	Health Professional Loan Repayment Program (HPLRP)	This program aims to recruit and retain health professionals in the District have underserved areas. The HPLRP, funded with both local and Federal dollars, provides loan repayment awards to eligible primary medical, dental, and mental health, health professionals in exchange for two to four years of service at approved sites.	Daily Service
FAMILY HEALTH BUREAU	Sexual Violence Prevention Program	Implement and evaluate sexual violence prevention programs, practices, and policies within the District of Columbia. This includes increasing the use of partnerships to implement relationships/community-level strategies and improve coordination of sexual violence prevention efforts.	Daily Service
FAMILY HEALTH BUREAU	School Health Programs	These programs consist of both school health services and the School Based Health Centers (SBHC). The School Health Services Program provides comprehensive school health services in District of Columbia public and public charter schools. Located within the school building, SBHCs are designed to bring the medical provider's office to the school. Each SBHC is designed to complement and enhance the health care system in the District by collaborating with each student's medical home/primary care provider or serving as the student's medical home/primary care provider.	Daily Service



Operations Header	Operations Title	Operations Description	Type of Operations
NUTRITION AND PHYSICAL FITNESS	Produce Plus Program	Program increases resident access to affordable, nutritious, locally sourced produce. The program offers vouchers to eligible low-income residents. Vouchers can be used to purchase fresh produce at any of the authorized farmers' markets between June and October.	Daily Service
FAMILY HEALTH BUREAU	Perinatal Health Program	This program seeks to improve women's health, promote clinical quality and patient safety, and achieve collective impact.	Daily Service
CANCER AND CHRONIC DISEASE PREVENTION	Chronic Disease Division	The Chronic Disease Division addresses population level chronic disease prevention and management through evidence-based behavioral, clinical, policy and environmental interventions, as well as through multi-sector collaboration.	Daily Service
CANCER AND CHRONIC DISEASE PREVENTION	Tobacco Control Program	This program aims to reduce disease, disability and death due to tobacco use by: educating and informing stakeholders and decision-makers about evidence-based policies and programs to prevent initiation of tobacco use; working with health systems to implement evidence-based practices to support tobacco cessation in the District of Columbia; implementing evidence-based, mass-reach health communication interventions to increase cessation and/or promote the Quitline; reducing exposure to secondhand smoke; and identifying and eliminating tobacco-related disparities among specific populations.	Daily Service
FAMILY HEALTH BUREAU	Adolescent Health Education and Training Program	This program focuses on building the capacity of youth-serving organizations, District of Columbia Public Schools, and District of Columbia Public Charter Schools through training and technical assistance services on adolescent health topics.	Daily Service
HEALTH CARE ACCESS	School-Based Oral Health Program	This program aids DC Public and Public Charter students in maintaining educational readiness by providing preventive oral health services in schools and linkage to dental homes.	Daily Service
NUTRITION AND PHYSICAL FITNESS	Special Supplemental Nutrition Program for Women, Infants and Children (WIC)	Program provides no-cost nutrition assessments, breastfeeding support and healthful foods to promote healthy pregnancies and growth in children during the first five years of life.	Daily Service
NUTRITION AND PHYSICAL FITNESS	Farmers' Market Nutrition Program (FMNP)	This program provides oversight for farmers who participate in healthful food access programs that assist income stressed District residents purchase locally sourced fruits and vegetables. Residents receive health and wellness education along with the food benefit.	Daily Service
HEALTH CARE ACCESS	Primary Care Office (PCO) Grant Programs	These programs provide funding to increase access to equitable, comprehensive, quality health care services provided through a medical or dental home.	Daily Service
FAMILY HEALTH BUREAU	Early Childhood Place-Based Initiative	This program partners with community organizations to implement place-based strategies to improve early childhood health and education outcomes.	Daily Service
HEALTH CARE ACCESS	Immunization Program	This program seeks to reduce the spread of vaccine preventable diseases among residents, visitors, and those working or doing business in the District.	Daily Service
CANCER AND CHRONIC DISEASE PREVENTION	Preventive Health and Health Services Block Grant (PHHSBG)	The PHHSBG aligns with DC Healthy People 2020 to identify current and emerging public health needs and to support innovative programs and policies within the local context.	Daily Service
FAMILY HEALTH BUREAU	Teen Pregnancy Prevention (TPP)	This program is designed to prevent teen pregnancy and improve adolescent health outcomes, as well as to achieve the purposes of the Temporary Assistance for Needy Families program. Grantees implement evidence-based or evidence-informed teen pregnancy prevention initiatives.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
FAMILY HEALTH BUREAU	Youth Advisory Council	Program promotes positive youth development, working with young leaders to enhance critical thinking skills and apply skills to planning and implementing projects to improve their community.	Daily Service
NUTRITION AND PHYSICAL FITNESS	Senior Farmers' Market Nutrition Program (SFMNP)	Healthful food access programs that assists income stressed seniors in purchasing locally sourced fruits and vegetables. Seniors aged 60 years and older receive health and wellness education along with the food benefit, June through October.	Daily Service
NUTRITION AND PHYSICAL FITNESS	Commodity Supplemental Food Program	This program provides a monthly food package, nutrition and wellness education, and opportunities for social engagement to seniors 60 years and older living in the District.	Daily Service
<p><b>5 - HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District. (5 Activities)</b></p>			
DRUG ASSISTANCE PROGRAM (ADAP)	AIDS Drug Assistance	The AIDS Drug Assistance Program (ADAP) provides medication for the treatment of HIV disease. Through screening of clients to determine eligibility, enrollment and medication management the District of Columbia will continue providing this critical service.	Daily Service
PREVENTION AND INTERVENTION SERVICES	Condom Distribution	The District of Columbia Condom Program distributes both male and female condoms to District residents. The program utilizes an online platform to distribute condoms to individuals and District providers of health and support services.	Daily Service
PREVENTION AND INTERVENTION SERVICES	DC Needle Exchange Program (DC NEX)	The District of Columbia Needle Exchange Program (DC NEX) supports harm reduction through the distribution of clean needles in exchange for used ones. The program partners with 3 District community based providers to implement these interventions and link clients to primary medical services.	Daily Service
PREVENTION AND INTERVENTION SERVICES	Pre-Exposure Prophylaxis (PrEP)	HAHSTA makes PrEP widely available in the District, and does targeted outreach to target populations to receive screening, education, and referral to PrEP enrollment.	Daily Service
PREVENTION AND INTERVENTION SERVICES	Narcan Distribution	Naloxone is an opioid antagonist that was developed in the 1960s. It bonds to the opioid receptors in the brain without activating them, cutting off the effects of opiate drugs. Commonly known by the trade name Narcan, naloxone is carried by first responders, EMTs, and paramedics. It can be administered, in different formulations, intramuscularly, intravenously, or subcutaneously with a syringe or via an intranasal atomizer. DOH provides funding to community partners to provide stipends to peers for outreach, education and the distribution of kits.	Daily Service
<p><b>6 - Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies. (7 Activities)</b></p>			
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Medical Materiel Management and Distribution	HEPRA ensures the secure distribution and integrity of the stockpile from receipt to recovery of the materiel through planning, real time inventory tracking, and partner collaboration.	Daily Service
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Incident Command System (ICS) and National Incident Management System (NIMS) Training	HEPRA ensures that all DOH staff with a designated role within the Health Emergency Coordination Center (HECC) and/or the Emergency Support Function (ESF) #8 response are prepared for and can respond to events and emergencies utilizing the concepts of the NIMS of FEMA Incident Command System (ICS) trainings and participation in planned exercises, as directed by Homeland Security Presidential Directive #5.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Special Events Permitting	As a member of the Mayor's Special Event Task Group, HEPRAs provides customer assistance to Event Organizers by reviewing/approving the Health, Medical and Safety Plan component of their DCRA Special Event Permit Application. Through this coordination, HEPRAs ensures each Event Organizer has obtained the required health and medical support required for their size and type of event, in accordance with the District EMS Act of 2008; DCMR, Title 29, Chapter 5 (Emergency Medical Services) and DOH policies.	Daily Service
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Healthcare Coalition Development	HEPRAs co-leads the DC Health and Medical Coalition (HMC) by providing coordination, oversight, policy guidance and leadership through meeting participation, planning support and communications to promote, attain and sustain Health and medical emergency preparedness services during routine and emergency operations. HEPRAs conducts exercises, training and drills, to test and improve the healthcare system's resiliency. HEPRAs also compiles and distributes situation reports (SITREPs), and radio drills to ensure timely and adequate communication and response, and monitors healthcare facility status.	Daily Service
EMERG. MED. SVS. REGULATION	Training and Certification of EMS Providers and EMS Emergency Response Vehicles	HEPRAs regulates training and certification for EMS Providers (paramedics and EMTs) emergency medical service (EMS) and certifies/inspects EMS and emergency response vehicles (including ambulances, medical equipment aboard air ambulances and FEMS' rescue boats) operating in the District to ensure optimal healthcare response in accordance with the District EMS Act of 2008 and DCMR, Title 29, Chapter 5 (Emergency Medical Services).	Daily Service
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Medical Reserve Corps (MRC)	The DC Medical Reserve Corps (MRC) is a team of medical and non-medical volunteers who are called upon to assist the Department of Health, Health Emergency Preparedness and Response Administration (HEPRAs) in preparing for and responding to special events and public health and all-hazard emergencies.	Daily Service
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Emergency Operations Coordination	HEPRAs directs and coordinates the implementation of other public health preparedness capabilities critical to public health emergency preparedness and response; and make informed, timely and effective decisions that direct resources and personnel to address ongoing and evolving health needs arising from emergencies.	Daily Service

## Workload Measures

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
<b>1 - Animal Services Program (ASP) (2 Measures)</b>			
Number of calls responded to by Animal Control Officers	13,972	15,511	17,725
Number of dog licenses processed	3089	3824	3948
<b>1 - Compliance, Quality Assurance and Investigation (2 Measures)</b>			
Number of Intermediate Care and Nursing Home-related incidents received	10,713	11,798	12,758
Number of investigations performed	1815	1621	1725
<b>1 - Criminal Background Check Program (2 Measures)</b>			
Number of Criminal Background Checks processed for health professionals	9118	9299	11,019
Number of Criminal Background Checks processed for non-health professionals	7277	8010	7659
<b>1 - Food Safety and Hygiene Inspection Services Division (FSHISD) (1 Measure)</b>			

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
Number of new and routine food establishments inspected	5072	4839	3076
<b>1 - Health Care Facilities Division (1 Measure)</b>			
Number of inspections completed by the Health Care Facilities Division	130	159	145
<b>1 - Health Professional Licensing (2 Measures)</b>			
Number of new health professional licenses issued	20,817	11,590	10,579
Number of walk-in customers to Processing Center	31,806	38,924	33,514
<b>1 - Intermediate Care Facilities Division (ICFD) (1 Measure)</b>			
Number of inspections completed by the Intermediate Care Facilities Division	200	268	345
<b>1 - Pharmaceutical Control Division (PCD) (2 Measures)</b>			
Number of pharmacies inspected	155	166	171
Number of Registered Controlled Substance Facilities inspected	233	234	248
<b>3 - Behavioral Risk Factor Surveillance System (BRFSS) (1 Measure)</b>			
Number of BRFSS surveys administered	3000	123	600
<b>3 - Certificate of Need (CON) Program (1 Measure)</b>			
Number of Certificate of Need application decisions	31	27	33
<b>3 - Vital Records (1 Measure)</b>			
Number of walk-in customers to the Vital Records Office	50,790	38,193	41,016
<b>4 - Adolescent Health Education and Training Program (1 Measure)</b>			
Number of reproductive health plans developed	New in 2019	New in 2019	1298
<b>4 - Cancer Programs Division (5 Measures)</b>			
Number of persons identified as cancer survivors and care givers who have attended a disease management course	New in 2020	New in 2020	New in 2020
Number of breast screening and diagnostic procedures performed	1269	900	940
Number of cervical screening and diagnostic procedures performed	163	35	8
Number of women provided with navigation services for breast cancer screening, diagnosis and treatment	New in 2020	New in 2020	New in 2020
Number of people provided with navigation services for colorectal cancer screening, diagnosis and treatment	New in 2020	New in 2020	New in 2020
<b>4 - Chronic Disease Division (3 Measures)</b>			
Number of healthcare systems reporting clinical quality measures related to high blood pressure and/or diabetes	8	10	9
Number of residents enrolled in chronic disease self-management trainings	5431	5500	5665
Number of residents at risk for diabetes participating in Diabetes Prevention Program	New in 2019	New in 2019	Waiting on Data
<b>4 - Evidence-Based Home Visiting Program (2 Measures)</b>			

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
Number of families participating in evidence-based home visiting programs	289	259	259
Number of resource referrals made through the evidence-based Home Visiting Program	516	466	491
<b>4 - Farmers' Market Nutrition Program (FMNP) (3 Measures)</b>			
Number of District residents receiving meals from the Home Delivered Meals program	New in 2019	New in 2019	350
Number of District residents receiving supplemental groceries from Commodities and Supplemental Food Program (CSFP)	New in 2020	New in 2020	New in 2020
Number of District residents receiving supplemental groceries from Joyful Food Markets	New in 2020	New in 2020	New in 2020
<b>4 - Health Professional Loan Repayment Program (HPLRP) (1 Measure)</b>			
Number of certified HPLRP sites	24	33	30
<b>4 - Help Me Grow (HMG) (2 Measures)</b>			
Number of completed resource referrals provided through the Help Me Grow Program	367	246	156
Number of families/providers calls/referrals to Help Me Grow	New in 2020	New in 2020	New in 2020
<b>4 - Home Delivered Meals (1 Measure)</b>			
Number of District residents receiving farmer's market incentive benefits from DC Health-administered programs	25,653	21,188	21,533
<b>4 - Immunization Program (1 Measure)</b>			
Number of site visits to provide technical assistance to Vaccines for Children (VFC) providers	New in 2020	New in 2020	New in 2020
<b>4 - Newborn Screening Program (1 Measure)</b>			
Number of infants receiving a hearing screening in their first month of life	8069	13,061	13,042
<b>4 - Perinatal Health Program (1 Measure)</b>			
Number of participants receiving services through DC Healthy Start	1301	1851	1561
<b>4 - Primary Care Office (PCO) Grant Programs (1 Measure)</b>			
Number of primary care providers participating in workforce development activities	New in 2020	New in 2020	New in 2020
<b>4 - Produce Plus Program (2 Measures)</b>			
Number of residents redeeming Produce Plus and Produce Prescription at Farmers' Market checks	10,435	9109	8028
Number of Farmers Markets vendors accepting Produce Plus benefits	101	69	54
<b>4 - School Health Programs (2 Measures)</b>			
Number of students enrolled in a school based health center	1600	2742	2128
Number of students served by the School Health Services Program	New in 2019	New in 2019	79,709
<b>4 - School-Based Oral Health Program (1 Measure)</b>			

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
Number of children <18 years of age who receive a dental screening and a fluoride varnish treatment through the School-Based Preventative Oral Health Program (SBPOHP)	3746	3392	2515
<b>4 - Special Supplemental Nutrition Program for Women, Infants and Children (WIC) (1 Measure)</b>			
Number of Supplemental Nutrition Program for Women, Infants, Children (WIC) participants	24,525	20,542	11,802
<b>4 - Supplemental Nutrition Assistance Program, Education and Obesity Grant (SNAP-Ed) (1 Measure)</b>			
Total number of nutrition education and wellness contacts made to low income District residents participating in DOH Healthful Food Access programs	25,994	32,861	35,485
<b>4 - The Safe Sleep Program (2 Measures)</b>			
Number of parents/caregivers educated on infant safe sleep practices	875	528	1560
Number of portable cribs (Pack-n-Play) distributed	502	508	900
<b>4 - Tobacco Control Program (1 Measure)</b>			
Number of calls to the DC Tobacco Quitline	4330	3197	3181
<b>5 - AIDS Drug Assistance (3 Measures)</b>			
Number of DC ADAP clients receiving pharmaceutical services through the pharmaceutical procurement and distribution program	568	797	827
Number of clients with DC ADAP and Alliance receiving pharmaceutical services through the pharmaceutical procurement and distribution program	568	567	517
Number of publicly-supported HIV medication prescriptions refilled	2596	9177	9060
<b>5 - Condom Distribution (3 Measures)</b>			
Number of clients with viral load served through treatment adherence activities	795	1895	762
Number of condoms (female and male) distributed by DC Health Condom Program	5,212,700	4,115,000	4,551,300
Number of youth (15-19 years) screened for CT and GC through HAHSTA-supported programs	650	2288	1840
<b>5 - DC Needle Exchange Program (DC NEX) (1 Measure)</b>			
Number of needles off the streets through DC NEX Program	784,495	410,212	470,040
<b>6 - Healthcare Coalition Development (5 Measures)</b>			
Number of Health Action Network (HAN) Alerts generated	21	36	18
Number of Radio Calls conducted	49	49	15
Number of Health and Medical Coalition (HMC) Meetings held	11	14	35
Number of HMC facilities participating in exercises and special events involving HMC Coordination	New in 2020	New in 2020	New in 2020
Number of HMC-sponsored trainings and workshops	New in 2020	New in 2020	New in 2020
<b>6 - Medical Materiel Management and Distribution (2 Measures)</b>			
Number of DC Health personnel trained for POD operations	New in 2020	New in 2020	New in 2020
Number of emergency preparedness-related trainings and exercises coordinated by HEPRA	New in 2020	New in 2020	New in 2020

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
<b>6 - Special Events Permitting (5 Measures)</b>			
Number of special event health, medical and safety plans requiring DOH review	240	213	159
Number of HECC Activations	3	6	3
Number of MRC personnel activated in response to an incident or planned event	New in 2020	New in 2020	New in 2020
Number of MRC activations	New in 2020	New in 2020	New in 2020
Total number of MRC volunteer hours	New in 2020	New in 2020	New in 2020
<b>6 - Training and Certification of EMS Providers and EMS Emergency Response Vehicles (2 Measures)</b>			
Number of new EMT certifications by DC DOH	329	502	559
Number of emergency vehicle inspections conducted	503	511	586

## Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
<b>Chronic Disease Division (1 Strategic Initiative)</b>		
Care Transformation	DC Health will work with three health centers to ensure adults at risk or diagnosed with chronic conditions (ex. diabetes, hypertension, and overweight/obesity) have access to high quality patient-centered care. The project will focus on women of reproductive age in support of our goal to improve preconception health. In partnership with DC Health, health centers serving primarily residents from Wards 5, 7, and 8, will implement quality improvement projects that will focus on team-based care coordination, patient experience and clinical-community linkages. The goal is to improve patient engagement with a medical home, increase primary care utilization, and strengthen clinical-community partnerships to improve clinical outcomes for DC residents. Success will be measured by the increase in the utilization of primary care by women of childbearing age who are at-risk or diagnosed with a chronic disease.	09-30-2022
<b>Emergency Operations Coordination (1 Strategic Initiative)</b>		
Emergency Shelter Planning	HEPRA will support District of Columbia Emergency Shelter Operations through the development and implementation of health and medical plans and procedures in coordination with the Homeland Security and Emergency Management Agency (HSEMA) and Department of Human Services (DHS).	09-30-2020
<b>Evidence-Based Home Visiting Program (1 Strategic Initiative)</b>		
Local Home Visiting Program	DC Health will partner with two community-based organizations to expand in-home parenting supports using an evidence-based or promising practice home visiting model. The project goals are to increase protective factors and improve health outcomes for pregnant mothers and caregivers/families with children ages 0-3. Home visiting services will be provided to residents in Wards 7 and 8.	09-30-2023
<b>Food Safety and Hygiene Inspection Services Division (FSHISD) (1 Strategic Initiative)</b>		
Modernization and Improvement of Mobile Food Vending	DC Health's Food Safety and Hygiene Inspection Services Division will work collaboratively with the Vending and Special Events Division of the Department of Consumer and Regulatory Affairs (DCRA) to improve the District's mobile food vending program. In partnership with DCRA, DC Health seeks to develop a more modernized and efficient process for becoming a mobile food vendor in the District of Columbia. This initiative will streamline processes and aid in the coordination of inspection and enforcement of regulations for mobile food vendors, thereby increasing customer service to allow for a more expedient, efficient process.	09-30-2020

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
<b>Medical Materiel Management and Distribution (1 Strategic Initiative)</b>		
Implement a Receipt, Stage and Store Site	HEPRA will implement a Centers for Disease Control and Prevention (CDC) validated Receipt, Stage and Store (RSS) Site to distribute medical countermeasures during an emergency by developing comprehensive plans, policies, and procedures.	09-30-2020
<b>Medical Reserve Corps (MRC) (1 Strategic Initiative)</b>		
Medical Reserve Core Transition	HEPRA will transition the DC Medical Reserve Corps (MRC) to become organic to the newly formed DC Health MRC. HEPRA will develop a Volunteer Management Plan that will include activation procedures and medical protocols for volunteers. This transition will include the implementation of policies and procedures to deploy MRC volunteers in response to disasters and emergencies in the District.	09-30-2020
<b>Multi Sector Collaboration (2 Strategic initiatives)</b>		
Host a Health Equity Summit	In FY20, OHE will build on and expand community engagement efforts, to include hosting the District's first Health Equity Summit.	09-30-2020
Implement Health in All Policies (HiAP) Projects and Initiatives	In FY 20, OHE will select key projects to work in collaboration with core sector partners. The first selected project, funded by Pew Charitable Trusts, is a two-year project entitled "Collaborative Approaches to Improving Health Outcomes for Housing-Insecure Pregnant Women and their Infants."	09-30-2020
<b>Narcan Distribution (1 Strategic Initiative)</b>		
Rapid Peer Responder (RPR) Program	DC Health-HAHSTA is implementing a city-wide opioid overdose peer-led response team who will respond to overdoses in real time and subsequently link persons to Opiate Use Disorder/Substance Use Disorder (OUD/SUD) treatment and other social and supportive services. The team of eight RPRs will utilize a mobile scheduling platform to secure same day treatment appointments for those overdose survivors who are ready to enter treatment. RPRs will focus on linking the ~34% of District residents who overdose, but refuse Fire and Emergency Medical Services (FEMS) transport for further care.	09-30-2020
<b>Perinatal Health Program (1 Strategic Initiative)</b>		
Preterm Birth Reduction Pilot	DC Health will work with providers and payors to ensure women at risk for preterm birth receive high quality care to reduce risk, including 17P and aspirin. Partnering with DC Health, birthing facilities will adapt strategies that have succeeded in other jurisdictions to increase use of 17P and aspirin to reduce preterm deliveries. Birthing facilities partnering with DC Health will focus on clinical quality improvement (QI) activities, starting with improving the identification and administration of 17P for eligible women. Current strategies include standardizing screening practices, streamlining early administration of 17P, monitoring women on 17P, and improving care coordination. Outcome measures include increased identification of women eligible for 17P, increased utilization of 17P, and occurrence of preterm births among publicly-insured women. Future projects will aim to improve early and continuous engagement in prenatal care and use of aspirin to reduce preeclampsia.	09-30-2020
<b>Rodent and Vector Control Division (1 Strategic Initiative)</b>		
ContraPest (Birth control) Implementation	The Rodent & Vector Control Division has expanded the ContraPest (birth control) to one alley in all 8 wards. The Rodent & Vector Control Division will complete data collection by the end of September. If the consumption of the ContraPest creates a reduction in rats then, The Rodent & Vector Control Division will determine if ContraPest should be a permanent tool for the Division to ensure commercial and residential areas remain healthy, livable and enjoyable.	09-30-2020
<b>Training and Certification of EMS Providers and EMS Emergency Response Vehicles (1 Strategic Initiative)</b>		
Emergency Medical Services (EMS) Fees and Fines	HEPRA will review and propose new emergency medical services (EMS) regulations. This includes updating the fine schedule aimed at strengthening the DC Health enforcement of regulations over the DC Health certified EMS agencies, EMS educational institutions , and individual EMS providers.	09-30-2020
<b>Vital Records (2 Strategic initiatives)</b>		



Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Remote ordering portal for amendment services	The Vital Records Division (VRD) will create an online portal for customers to amend a birth or death certificate. Currently, these services can only be facilitated by a phone, email, or in-person request. This two-year project will significantly improve customer service for individuals seeking such amendments. In FY 20, VRD will complete the design phase of this new service.	09-30-2021
Code Enforcement Program	The Vital Records Division (VRD) is launching a Code Enforcement Program to provide oversight over entities submitting vital event data (e.g. hospitals and funeral homes). As vital event data is an integral part of understanding public health in the District, it is critical that these data are complete and accurate. This two-year project will create a mechanism for imposing penalties against organizations that do not comply with legal requirements. The planning phase will be complete in FY 20, and the program will formally launch in FY 21.	09-30-2021