



FY09 PERFORMANCE PLAN
Homeland Security and Emergency Management Agency

MISSION

The mission of the District of Columbia's Homeland Security and Emergency Management Agency (HSEMA) is to manage the District's emergency operations to prevent, respond to and recover from natural and man-made emergencies.

SUMMARY OF SERVICES

HSEMA coordinates all planning and preparedness efforts and facilitates a real-time common operating picture during events, to facilitate informed decision-making and response. This common operating picture will achieve situational awareness and eliminate or minimize conflicting information received from numerous sources.

OBJECTIVE 1: Prepare Executive Leadership Throughout the District Government for Timely and Effective Decision-making During Emergencies.

INITIATIVE 1.1: Develop a Homeland Security and Emergency Management Curriculum for District Government Employees.

According to the *Homeland Security, Risk Reduction, and Preparedness Amendment Act of 2006*, HSEMA shall develop and issue guidelines for a public employee homeland security training program to meet requirements established in the District of Columbia Response Plan. In FY 2009, HSEMA will develop a training program for District employees that will: 1) Improve all-hazards preparedness across District government, 2) Enlist and motivate District employees in the preparedness mission and 3) Instruct District employees in practical steps they can take to enhance the readiness and resilience of the District.

OBJECTIVE 2: Continually Assess the District's Greatest Risks, Prioritize our Preparedness Efforts According to those Risks and Enhance Capabilities that Address the Risks.

INITIATIVE 2.1: Implement and analyze the new tracking system to document—and address—corrective actions from preparedness exercises.

Exercises are designed to test emergency plans, equipment purchases and training. HSEMA will implement the Corrective Action Program System (CAPS) to track and analyze the results of exercises and real-world events and ensure progress towards goals.

INITIATIVE 2.2 Inaugurate the DC Homeland Security Commission.

The Homeland Security, Risk Reduction and Preparedness Amendment Act of 2006 directed that HSEMA shall maintain a seven person inter-agency commission of leaders in security, transportation, communication, chemical safety, risk assessment, terrorism or occupational safety or health. In FY 2009, this Commission will begin to gather and evaluate homeland security information, measure the progress and gaps in preparedness and recommend security improvements and priorities in consultation with major public and private entities.

INITIATIVE 2.3 Coordinate Efforts for a Successful 56th Presidential Inauguration.

Plan and coordinate the Government of the District of Columbia's support and resources for the 56th Presidential Inauguration, as necessary, to preserve public order and protect life, health and property.

OBJECTIVE 3: Develop Preparedness Plans and Train, Exercise and Equip the District Government to Aably Implement Those Plans.



INITIATIVE 3.1: Conduct exercises and training sessions to prepare citizens and strengthen community cluster organizations.

HSEMA is working to bring emergency planning and preparedness to DC neighborhoods through outreach in cluster organizations with an emphasis on awareness for residents with special needs.

INITIATIVE 3.2: Develop an Integrated Training and Exercise Strategy.

HSEMA will develop and implement training and exercise strategy that incorporates District departments and agencies as well as regional partners, the private sector and communities. Such a strategy will allow the District to begin realizing the Mayor's homeland security vision of a *safe and secure District of Columbia*.

OBJECTIVE 4: Ensure a Common Operating Picture During Emergencies to Facilitate Informed Decision-making and Response.

INITIATIVE 4.1: Develop and implement a multi-faceted communication system to alert a greater number of District citizens, business owners and visitors to emergencies.

Based on identified gaps, HSEMA will work to expand its communication capabilities to reach a greater number of District citizens, business owners and visitors. HSEMA will target specific groups by function (government leadership, public safety agencies, business, etc.) and/or geographical area.

INITIATIVE 4.2: Finalize a standard operating procedure between Emergency Operations Centers (EOCs) and fusion centers in the National Capital Region so that information flowing in during a crisis will be verified for authenticity and credibility.

Every day, information flows into EOCs and fusion centers (designed to analyze multiple information sources to seek potential criminal patterns and emerging threats) from numerous sources. The challenge is to sort through that information in a systematic way to determine what is accurate, and that challenge is heightened in an emergency. HSEMA is leading a regional effort to standardize procedures across the region to facilitate the quick exchange of accurate information among fusion centers within the District, the Commonwealth of Virginia and the State of Maryland. By establishing these procedures prior to an emergency, operations will run more smoothly—and quickly—during a crisis situation.



PROPOSED KEY PERFORMANCE INDICATORS

Measure	FY07 Actual	FY08 Target	FY08 YE Actual	FY09 Projection	FY10 Projection	FY11 Projection
Percentage of targeted District households and businesses that receive preparedness materials each year at least once	N/A	100%	100%	100%	100%	100%
Percentage of new District employees who have created a family emergency plan	N/A		38%*	50.0%	60.0%	60%
Percentage increase in subscribers to AlertDC	N/A	50%	72%	85%	95%	95%
Percentage of corrective actions from HSEMA-sponsored exercises completed on schedule	N/A	100%	100%	100%	100%	100%
Percent of COOP (continuity of operations) site tests conducted annually that demonstrate full functionality within one hour of activation	N/A	4 (tracked by # of events)	75%	100%	100%	100%
Percentage of successful monthly tests of regional communication systems with NCR EOCs and fusion centers	N/A	100%	100%	100%	100%	100%
Percentage of Cabinet members attending one exercise annually	N/A	75%	17%	85%	100%	100%
Percentage of Cabinet members that have completed NIMS/ICS training	N/A	100%	38%	100.00%	100.00%	100%
Percentage of new DC employees trained in ICS	N/A	N/A	N/A	75.00%	100.00%	100%

* Percent of District residents who have created a family emergency plan.