

Mayor's Office on Returning Citizen Affairs FY2023

Agency Mayor's Office on Returning Citizen Affairs

Agency Code RCO

Fiscal Year 2023

Mission The Office on Returning Citizen Affairs will serve to provide advocacy, constituent services, and information for the empowerment of previously incarcerated persons in order to create a productive and supportive environment for persons returning to the community.

Strategic Objectives

Objective Number	Strategic Objective
1	Completion of individualized assessment plans and connecting constituents to essential government and community-based services such as housing, employment and job readiness, behavioral and physical health services, educational and vocational training, clothing, food, and legal services.
2	Assist with removing barriers and reducing the rate of recidivism, by identification of employers, employment training, and vocational training programs that will assist returning citizens with successful reintegration.
3	Develop a robust collaborative working relationship with DC Government agencies that offer vocational training, apprenticeship, education, employment and employment training, housing assistance, mental health services, and general health services.
4	Create and maintain a highly efficient, transparent, and responsive District government

Key Performance Indicators (KPIs)

Measure	Directionality	FY 2020 Actual	FY 2021 Actual	FY 2022 Target	FY 2023 Target
1 - Completion of individualized assessment plans and connecting constituents to essential government and community-based services such as housing, employment and job readiness, behavioral and physical health services, educational and vocational training, clothing, food, and legal services. (4 Measures)					
Percent of returning citizens that successfully obtain employment	Up is Better	New in 2021	23.8%	24%	24%
Percent of returning citizens referred to government and community-based programs and services, identified in their individualized case plan	Up is Better	New in 2021	23.1%	40%	40%
Percent of returning citizens that complete vocational training programs	Up is Better	New in 2021	39.9%	40%	40%
Number of new strategic partnerships and collaborations of coordinated services offered through government agencies and community-based organizations supporting returning citizens.	Up is Better	New in 2021	26	10	10
2 - Assist with removing barriers and reducing the rate of recidivism, by identification of employers, employment training, and vocational training programs that will assist returning citizens with successful reintegration. (3 Measures)					
Number of employer relationships developed in Wards 7 and 8	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set
Number of returning citizens attending job fairs	Up is Better	New in 2022	New in 2022	New in 2022	No Target Set
Percent of returning citizens referred to and completing employment training programs.	Up is Better	New in 2021	41.1%	42%	42%
3 - Develop a robust collaborative working relationship with DC Government agencies that offer vocational training, apprenticeship, education, employment and employment training, housing assistance, mental health services, and general health services. (1 Measure)					
New pilot programs or policy recommendations developed on improving service delivery for returning citizens.	Up is Better	New in 2021	3	5	5

Operations

Operations Title	Operations Description	Type of Operations
1 - Completion of individualized assessment plans and connecting constituents to essential government and community-based services such as housing, employment and job readiness, behavioral and physical health services, educational and vocational training, clothing, food, and legal services. (2 Activities)		
Case Management	Conduct intakes and individualized assessments with returning citizens; develop case plans based on 30-, 60-, 90-, 120- and 180-day life cycles.	Daily Service
Coordination	Refer returning citizens to housing, employment, vocational training, legal education, health, and job readiness services	Key Project
2 - Assist with removing barriers and reducing the rate of recidivism, by identification of employers, employment training, and vocational training programs that will assist returning citizens with successful reintegration. (1 Activity)		
Advocating for clients	Establish a tracking system to ensure returning citizens are referred to training opportunities.	Daily Service
3 - Develop a robust collaborative working relationship with DC Government agencies that offer vocational training, apprenticeship, education, employment and employment training, housing assistance, mental health services, and general health services. (3 Activities)		
Communication.	On-going and frequent communication with outreach and program personnel to ensure there's a steady flow of information pertaining to both government and community programming.	Daily Service
Government Programs.	Identify programs that assist with removing the unique barriers of returning citizens.	Daily Service
Community participation.	Participation in community-based working groups, roundtables and symposiums.	Daily Service

Workload Measures (WMs)

Measure	FY 2020 Actual	FY 2021 Actual
1 - Case Management (3 Measures)		
Number of employment training collaborations	Not Available	48
Number of Strategic Partnerships	Not Available	23
Number of returning citizens that receive case plans	Not Available	1063
1 - Coordination (2 Measures)		
Number of clients assigned to peer navigators	Not Available	Not Available
Number of returning citizens attending behavioral health services	Not Available	Not Available
2 - Advocating for clients (6 Measures)		
Number of returning citizens remaining employed after the first year	Not Available	Not Available
Number of returning citizens that are employed for at least 90 days.	Not Available	91
Number of returning citizens that are employed for at least 60 days.	Not Available	78
Number of returning citizens hired.	Not Available	67
Number of employers hiring returning citizens	Not Available	21
Number of returning citizens that are employed for at least 120 days.	Not Available	169

Measure	FY 2020 Actual	FY 2021 Actual
3 - Communication. (1 Measure)		
Number of returning citizens referred to workforce development, life skills and mentoring programs.	Not Available	461
3 - Community participation. (4 Measures)		
Number of governmental agencies represented as coalition members	Not Available	Not Available
Number of returning citizens advocates represented as coalition members	Not Available	Not Available
Number of barriers identified by the working group quarterly	Not Available	Not Available
Number of meeting convened	Not Available	Not Available
3 - Government Programs. (1 Measure)		
Number of times MORCA participated in community-based working groups, roundtables and symposiums.	Not Available	82