

Metropolitan Police Department

MPD (FA)

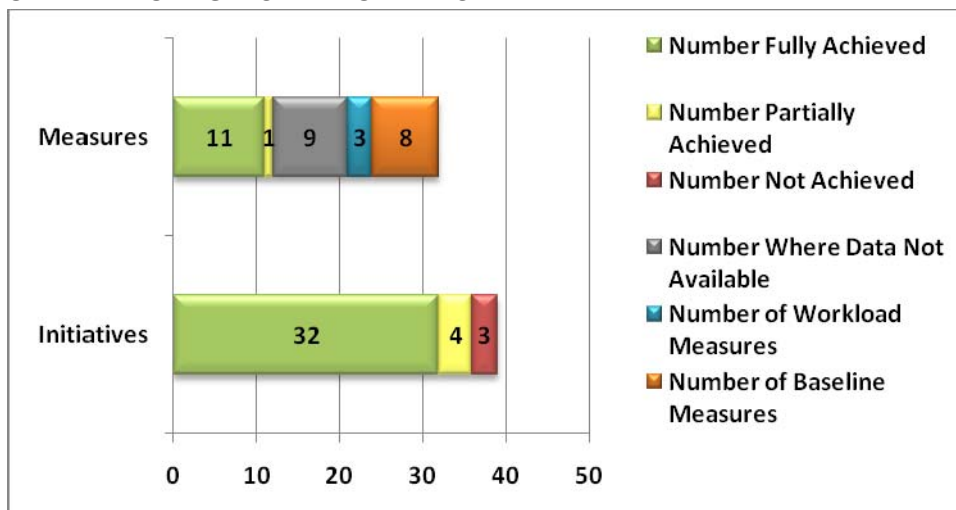
MISSION: It is the mission of MPD to safeguard the District of Columbia and protect its residents and visitors by providing the highest quality police service with integrity, compassion, and a commitment to innovation that integrates people, technology and progressive business systems.

SUMMARY OF SERVICES: MPD provides crime prevention and response through patrol, investigations and homeland security services. The Patrol Services and School Security Bureau delivers community policing to the District’s neighborhoods through 46 police service areas in seven police districts, and oversees the provision of security services to the District of Columbia Public Schools. The Investigative Services Bureau investigates violent, property and narcotic crimes and provides forensic support for those cases. The Homeland Security Bureau coordinates domestic security and intelligence operations, as well as traffic safety and special events. The Internal Affairs Bureau investigates use of force, equal employment opportunity and other complaints against MPD officers and employees. The Strategic Services, Professional Development and Corporate Support Bureaus support the work of the entire Department through research, crime analysis, strategic direction, recruiting, hiring and training personnel, and facilities, purchasing and other administrative support.




ACCOMPLISHMENTS

1. MPD has made significant strides in engaging the community in policing. The police ListServ community grew 14% in FY10, and 38% since FY08. In two years, the number of tips received on the Text Tip Line has more than tripled, and monetary rewards for tips leading to an arrest and indictment have more than doubled.
2. MPD continues to reduce violent gun crime by focusing on violent offenders, taking illegal guns off the street, and launching innovative programs such as the Gun Offender Registry and the Firearm Tip Reward Program. In FY10, serious crimes committed with guns decreased 12%.
3. MPD is a sound steward of District resources, reducing costs paid by District taxpayers. In FY 2010, MPD reduced locally funded overtime by 55,000 hours, a 14% decrease. In three years, MPD achieved a reduction of 265,000 locally funded overtime hours, a 44% decrease.

OVERVIEW OF AGENCY PERFORMANCE



Performance Initiatives – Assessment Details

Performance Assessment Key:			
 Fully achieved	 Partially achieved	 Not achieved	 Data not reported

PATROL SERVICES & SCHOOL SECURITY DIVISION

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

- INITIATIVE 1.1: Enhance safety of District school children by expanding the Safe Passage program.**

Through the Safe Passage program, MPD works with other agencies and resources to identify and support safe routes to and from major transportation points (e.g., Metro train and bus stops) after school dismissal. Both the SROs and the police district personnel coordinate with Metro Transit Authority Police, as well as other resources, to optimize safety and security in these areas. MPD patrol officers on foot, Segways or bike beats – members of MPD’s Operation Full Stride – are deployed to these routes to support Safe Passages. Depending on the specifics of the school, other resources may include school crossing guards, the Department of Parks and Recreation’s Roving Leaders, and private businesses along the route. These stakeholders ensure students are able to travel in certain areas safely and without incident. Deployment and action plans to address hot issues are checked through daily conference calls with MPD, DCPS, Metro Transit, Roving Leaders, and contract security. Information is shared about incidents that may affect student safety at dismissal time, and additional resources are deployed if necessary. With the inclusion of the DC Charter Schools in January 2010, MPD will now have 50 campuses with Safe Passage routes. This includes new routes such as the KIPP Will Academy and the interim Wilson Senior High School Campus. The 20 Segways being deployed during the coming school year will also be used to support the Safe Passage program.
- INITIATIVE 1.2: Work with other government agencies and community organizations to support drug prevention.**

Through a grant funded by HIDTA, MPD had initially planned to launch a drug prevention program through the DC Boys and Girls Clubs. However, upon further consultation, it was determined that funding restrictions would not allow the program as designed. Instead, MPD has developed a plan which would utilize our School Resource Officers (SROs) to provide drug prevention and education training, including a music-based program, in fourth grade classrooms during the 2010-2011 school year. Program elements are also being coordinated with other MPD programs to address drug prevention, including the dangers of PCP.
- INITIATIVE 1.3: Establish a SAFE Haven for teenagers at the MPD facility at 801 Shepherd Street, NW.**

MPD established a Safe Haven for teenagers at 801 Shepherd Street, NW. The center is open until midnight on weekends and 9 p.m. on weekdays so that teenagers have a fun and safe alternative for hanging out with friends. With strong outreach efforts, teen attendance at the center quadrupled in the first year.

- **INITIATIVE 1.4: Support vibrant and safe neighborhoods by working with partner agencies in the District government to develop strategies and officer training to address important quality of life concerns.**

MPD has continued to work on proactive efforts to address quality of life issues in our communities. The littering and noise issues are challenging because of the limits of current law, but we have proposed some amendments to the statutes. MPD, in partnership with OAH, has developed the forms and processes necessary to launch pilot enforcement of civil littering offenses, which would be the first non-traffic civil violations issued to individuals by the police. However, since the juvenile confidentiality laws would also apply to the littering offenses, the DC Code needs to be amended so that the OAH does not have to create an extensive and burdensome system just to keep littering tickets confidential. This amendment is pending before Council. Regarding noise violations, MPD undertook an effort to procure and train on a small team on decibel readers, because noise violations cannot be prosecuted under the noise regulations without a mechanism to establish that a noise was over the decibel limit. However, there are many challenges to basing enforcement solely on decibel meters. For instance, any ambient noise and weather conditions can prevent accurate readings. This is further complicated by the fact that the regulations require accurate measurements of both the objectionable noise and the ambient noise. Given these challenges, the noise regulations offer little recourse to the community. The noise issue may be partly addressed by our proposal to the Council to prohibit “unreasonably loud noise between 10 p.m. and 7 a.m. that is likely to annoy or disturb other persons in their residences.” This amendment was passed in December 2010. In addition, MPD works with both DC government agencies and the community to address quality of life issues in our neighborhoods, including parking, loitering, littering, dumping, and other matters.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

- **INITIATIVE 2.1: Enhance community policing by increasing the number of members regularly deployed on foot, bike, or Segway patrols.**

During fiscal year 2010, the Patrol Services and School Security Bureau has successfully increased the deployment of footbeat officers throughout the seven police districts. In addition, districts are also now deploying more officers on mountain bikes, segways, and scooters than ever before. Known as our full stride beats, the deployment of these footbeat and bicycle officers is an important element of our community policing strategy, as it maximizes the opportunity for community contact and coordination. It also concentrates the attention of police resources in areas of high crime and/or heavy pedestrian traffic. There are now over 350 fullstride officers and 210 mountain bike officers, of which 50 are daily riders. In addition, 20 School Resource Officers are deploying on segways for the 2010-2011 school year.

- **INITIATIVE 2.2: Improve service to District residents by increasing service hours at police district stations.**

This was achieved. Administrative and management staff now cover later hours to ensure strong customer service. In addition, customer service representatives and station clerks received customer service training from an outside vendor in January.

- **INITIATIVE 2.3: Increase the number of officers with Crisis Response Training.**

In FY10, more than 110 officers completed CIT training. In addition, the training is being

offered to members of the Office of Unified Communications to enable operators and dispatchers to better assess and respond to people with mental disabilities.

● **INITIATIVE 2.4: Implement a program to educate businesses about how to more effectively use their private security cameras to deter crime and support investigations.**

In July, MPD launched an initiative to encourage businesses with security cameras to make them even more effective in supporting a safe neighborhood by: (1) Posting signs notifying people that recordings of any suspicious activity will be shared with the police; and (2) Notifying MPD if they have cameras so that if a serious crime occurs, we will know who to contact in order to quickly identify witnesses and develop leads, and get the offenders off the street. Patrol officers are talking to businesses on their beats and providing pamphlets describing the initiative. In addition, posters have been printed and are available for download on the MPD website. MPD is currently working to create a poster with the notice translated into several languages.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

● **INITIATIVE 3.1: Enhance community policing by formally subdividing large PSAs into beats.**

In November 2009, District Commanders subdivided Patrol Service Areas (PSAs) into smaller "beats." While the number of beats per PSA varies depending on their respective size, most PSAs are divided into at least four distinct beats. District Commanders have further assigned PSA officers to a specific beat within their PSA, allowing for greater familiarity with residents, crime trends, and public safety issues. MPD has coordinated with the Office of Unified Communications regarding subtle changes in dispatching required to retain parity within both the PSA and beat system. This successful effort further sharpens the Department's Community Policing focus, ensures consistency for residents, and better equips patrol officers to carry out both their enforcement and prevention responsibilities.

● **INITIATIVE 3.2: Enhance professional development of experienced officers by launching a veteran officer exchange program.**

A draft plan was developed that would initiate a program to detail veteran officers to other patrol districts in an effort to enhance training and professional development. Officers tend to be assigned to the same patrol district for years, providing them with extensive experience and expertise in dealing with public safety issues specific to those neighborhoods. Detailing such veteran officers would allow for field training of officers in other districts, based on their extensive expertise, while at the same time, exposing the veteran officer to other public safety challenges they are not routinely encountered in their home district. This opportunity would serve as an important professional development opportunity, both to benefit the veteran officers, and those they serve with. Upon completion of the plan, union officials were consulted and raised several strong objections to the plan. A series of meetings were held with union officials over the course of 2010, with the goal of establishing a formal union working group on the project, however, the union has yet to appoint such a group. We hope to further engage the union on this project in the coming months in hopes of establishing a strong program from which veteran officers would benefit.

● **INITIATIVE 3.3: Strengthen accountability by reassigning sergeants in the districts by shift instead of geography.**

In November 2009, District Commanders successfully completed the task of transitioning

supervisory authority of patrol-based sergeants from PSA-specific supervision to tour-based supervision. Sergeants are now principally responsible for the supervision of officers, crime response, and public safety management within one of their three respective tours of duty – day work, evenings, or midnights. They are also directly supervised by lieutenants assigned to their respective tours. Prior to this change, a PSA sergeant on midnights would be supervised by a PSA lieutenant on day work, who would rarely have the opportunity to observe their respective day-to-day job performance. This modification in supervision does not affect the present construction of the PSA structure, as lieutenants still maintain direct oversight and responsibility for their PSAs. Rather, the system maximizes efficiencies within the three tours, provides for direct supervision of the officers assigned and supervision of the sergeants by officials on the same tour. With duties and responsibilities assigned by tour, sergeants will now become better familiar with crime trends and quality of life issues throughout their respective districts and will sharpen their ability to lead, supervise and impact with greater consistency across their respective police districts.

INVESTIGATIVE SERVICES DIVISION

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

- **INITIATIVE 1.1: Reduce homicides by focusing investigative resources on non-fatal shootings.**
To build upon the success of the Homicide Task Force, the Criminal Investigations Division developed a practice to focus efforts and resources to support the immediate investigation of non-fatal violent crimes. This protocol, established as the “AWIK Response” (Assault with Intent to Kill), was established in November 2009. This response provided the CID watch commander with the resources to investigate these cases in a method similar to that of the Homicide Branch. It was anticipated that the additional resources devoted to these cases would deter the frequently associated retaliatory violence and provide additional investigative leads to open criminal cases. Since the implementation of the AWIK response, as of September 1, 2010, the number of Assaults with a Dangerous Weapon involving a firearm decreased 9% from the same period in 2009. Similarly, homicides with guns has continued to decline; as of September 1, 2010, there was a 15% decrease when compared to the same period last year. The closure rate for Aggravated Assault (the closest proxy for AWIK) for January through March, 2010 (most recent), was 58.5%, in comparison to the 2009 overall closure rate of 55.2%. We believe that the AWIK response has played a role in these positive results.
- **INITIATIVE 1.2: Enhance community safety by implementing the Gun Offender Registry.**
The Department has worked with the USAO and the Superior Court to fully implement the Gun Offender Registry. The Registry includes over 100 active offenders who are residents of the District, and more than 200 incarcerated offenders.
- **INITIATIVE 1.3: Reduce DNA backlog.**
In 2009, members of the Forensic Science Division reviewed sexual assault cases dating back to May of 1999 (Statute of Limitations) to determine if any cases had potential DNA evidence that had not been submitted for analysis. They identified 385 cases that had potential evidence to be analyzed. Grant monies were allocated to analyze the evidence in these cases. In 2009, evidence from 118 of the cases were sent to an FBI contractor for analysis. In the first nine months of 2010, evidence from an additional 112 cases was submitted for analysis. Currently it is estimated that 150 potential sexual assault cases remain that have evidence suitable for submission for DNA analysis.

- **INITIATIVE 1.4: Obtain full CODIS access from FBI so that DNA evidence can be entered into CODIS by MPD members.**

The Department obtained full CODIS access from FBI and is currently entering information into CODIS. MPD has had dozens of hits from the entries. These include hits against offenders as well as those against forensic evidence in other criminal cases.

HOMELAND SECURITY DIVISION

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

- **INITIATIVE 1.1: Partner with local criminal justice agencies to improve the exchange of information regarding criminal incidents and suspects.**

MPD is working with Montgomery County and Prince George's County on reviewing criminal incident reports to identify similarities in look-outs or methods of operation of perpetrators of crimes. In addition, CAD to CAD data sharing is in place with PG County, but technical issues have prevented a similar arrangement with MoCo. We are still exploring options, but do not yet have a confirmed solution.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

- **INITIATIVE 2.1: Partner with other city agencies and private sector stakeholders to increase awareness of suspicious behavior and facilitate timely reporting.**

MPD developed and conducted Suspicious Activity Report training with public and private partners throughout the city. The organizations attending the training include District agencies (including HSEMA, FEMS, DPW, OUC), Federal law enforcement agencies (including Department of Defense, US Capitol Police, FBI), other Federal agencies (including FEMA, CIA, OPM), and private partners, such as universities (i.e., Howard, Georgetown Law), private industry security (i.e., ABM Security, SAIC, PEPCO), and hotels (i.e., Four Seasons, Mayflower, W Hotels).

- **INITIATIVE 2.2: Implement a program to educate businesses about effectively using their private security cameras to deter crime and support investigations.**

In July, MPD launched an initiative to encourage businesses with security cameras to make them even more effective in supporting a safe neighborhood by: (1) Posting signs notifying people that recordings of any suspicious activity will be shared with the police; and (2) Notifying MPD if they have cameras so that if a serious crime occurs, we will know who to contact in order to quickly identify witnesses and develop leads, and get the offenders off the street. Patrol officers are talking to businesses on their beats and providing pamphlets describing the initiative. In addition, posters have been printed and are available for download on the MPD website. MPD is currently working to create a poster with the notice translated into several languages.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

- **INITIATIVE 3.1: Enhance integration of gunfire detection systems with operational tools.**

This has not been completed. The project is currently undergoing a feasibility assessment .

- **INITIATIVE 3.2: Deploy an enhanced Situational Awareness Management System.**
MPD has successfully launched a SAMS that allows the Department to monitor real-time information on resources and intelligence. Some of the information captured and used in SAMS includes daily assignments, Suspicious Activity Reports, TIPP, JOCC Activations, CAD Events, CCTV cameras and hospital details. Users can customize their view, monitor CAD, Select Priorities, View Priorities, View the Scoreboard/details and see Field Observations. Photos or Google mapping of locations can also be used.

PROFESSIONAL DEVELOPMENT AND INTERNAL AFFAIRS DIVISION

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

- **INITIATIVE 1.1: Support vibrant and safe neighborhoods by working with partner agencies in the District government to develop strategies and officer training to address important quality of life concerns.**
MPD has continued to work on proactive efforts to address quality of life issues in our communities. The littering and noise issues are challenging because of the limits of current law, but we have proposed some amendments to the statutes. MPD, in partnership with OAH, has developed the forms and processes necessary to launch pilot enforcement of civil littering offenses, which would be the first non-traffic civil violations issued to individuals by the police. However, since the juvenile confidentiality laws would also apply to the littering offenses, the DC Code needs to be amended so that the OAH does not have to create an extensive and burdensome system just to keep littering tickets confidential. This amendment is pending before Council. Regarding noise violations, MPD undertook an effort to procure and train on a small team on decibel readers, because noise violations cannot be prosecuted under the noise regulations without a mechanism to establish that a noise was over the decibel limit. However, there are many challenges to basing enforcement solely on decibel meters. For instance, any ambient noise and weather conditions can prevent accurate readings. This is further complicated by the fact that the regulations require accurate measurements of both the objectionable noise and the ambient noise. Given these challenges, the noise regulations offer little recourse to the community. The noise issue may be partly addressed by our proposal to the Council to prohibit “unreasonably loud noise between 10 p.m. and 7 a.m. that is likely to annoy or disturb other persons in their residences.” This amendment was passed in December 2010. In addition, MPD works with both DC government agencies and the community to address quality of life issues in our neighborhoods, including parking, loitering, littering, dumping, and other matters.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

- **INITIATIVE 2.1: Enhance community relations and police understanding of citizen complaints by establishing program to disseminate real instances of police misconduct to sworn members.**
In December 2009, MPD began featuring the first in a series of scenarios about misconduct in our daily internal newsletter, The Dispatch. We have also produced posters that are hung in non-public areas of MPD facilities.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

- **INITIATIVE 3.1: Recruit, hire, and train 50 qualified officers using the Department of Justice COPS grant.**
On August 6, 2010, 50 recruit officers hired under the COPS grant graduated from the Metropolitan Police Academy. They have been detailed to the 5th, 6th and 7th patrol districts for the remainder of August, and will then be assigned to their permanent patrol district.
- **INITIATIVE 3.2: Increase accountability and efficiency by automating the performance evaluations of officers and sergeants.**
The FY10 performance evaluations for officers and sergeants will be completely automated for the first time. This use of technology will increase efficiency, with significant reductions in the time required for the process throughout all offices and ranks in the department, as well as in the Human Resources Division. More importantly, the system is expected to increase accountability by ensuring prompt and complete evaluations.
- **INITIATIVE 3.3: Enhance police visibility in neighborhoods and investigative time by reducing the time that members spend in court.**
MPD, in partnership with the USAO, is following a Rapid Indictment protocol for grand jury drug cases involving the Narcotics and Special Investigations Division, limiting the number of officers appearing on the first day of trial. Reducing the number of officers appearing decreases overtime hours or frees officers up for other work during the day. The pilot has been successful and will soon be expanded to all narcotics cases.

STRATEGIC & CORPORATE SUPPORT SERVICES DIVISION

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

- **INITIATIVE 1.1: Use information from the comprehensive homicide data study to develop in-depth profiles of homicide offenders and victims so that intervention activities and services can be deployed to reduce homicides.**
Information from the comprehensive homicide data study for the years of 2005 – 2008, coupled with the ongoing collection of data on the 2009 and 2010 homicides has been used by the Research and Analysis unit to inform multiple intelligence-led policing efforts during FY'10 including the Homicide Task Force and this summer's crime initiative. These initiatives have included intervention activities such as the coordination between the supervision agencies and the courts to intervene in homicide patterns and to ensure that the necessary policing resources have been deployed appropriately to reduce homicides. Additionally, the work to collect detailed information on homicide offenders, victims, locations, motives, methods, and toxicology has been completed for the years 1994 – 2004. The MPD now has a comprehensive data base that will inform studies of homicide as we move into FY11 and further enhance the ability to develop strategies of intervention, coordination with other agencies, and resource deployment.
- **INITIATIVE 1.2: Enhance intelligence-led policing strategies with robust homicide/Assault with Intent to Kill (AWIK) research in order to craft research-based violence prevention strategies.**
MPD's intelligence-led policing strategies were enhanced significantly with the robust homicide

and AWIK data and research conducted by the Research and Analysis Branch (RAB). RAB analyzed Homicides and AWIKs from 2005-2009. By analyzing past cases, monitoring hot-spots, and interviewing MPD officials, a statistical model to predict future events in a geographic area was developed. The model predicted 45% of the variations in 2005-2009 shootings and also, through state-of-the-art GIS techniques, accurately predicted 2010 homicide trends. The results of this work were used in crafting such violence prevention strategies as the summer crime initiative, otherwise known as Operation Sixth Sense.

● **INITIATIVE 1.3: Improve criminal investigations and adjudications for the District of Columbia by beginning construction on the new Evidence Warehouse.**

Groundbreaking occurred in FY2010. There will be a follow up goal in FY11 for completion of the project.

● **INITIATIVE 1.4: Support vibrant and safe neighborhoods by working with partner agencies in the District government to develop strategies and officer training to address important quality of life concerns.**

MPD has continued to work on proactive efforts to address quality of life issues in our communities. The littering and noise issues are challenging because of the limits of current law, but we have proposed some amendments to the statutes. MPD, in partnership with OAH, has developed the forms and processes necessary to launch pilot enforcement of civil littering offenses, which would be the first non-traffic civil violations issued to individuals by the police. However, since the juvenile confidentiality laws would also apply to the littering offenses, the DC Code needs to be amended so that the OAH does not have to create an extensive and burdensome system just to keep littering tickets confidential. This amendment is pending before Council. Regarding noise violations, MPD undertook an effort to procure and train on a small team on decibel readers, because noise violations cannot be prosecuted under the noise regulations without a mechanism to establish that a noise was over the decibel limit. However, there are many challenges to basing enforcement solely on decibel meters. For instance, any ambient noise and weather conditions can prevent accurate readings. This is further complicated by the fact that the regulations require accurate measurements of both the objectionable noise and the ambient noise. Given these challenges, the noise regulations offer little recourse to the community. The noise issue may be partly addressed by our proposal to the Council to prohibit “unreasonably loud noise between 10 p.m. and 7 a.m. that is likely to annoy or disturb other persons in their residences.” This amendment was passed in December 2010. In addition, MPD works with both DC government agencies and the community to address quality of life issues in our neighborhoods, including parking, loitering, littering, dumping, and other matters.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

● **INITIATIVE 2.1: Assist persons involved in vehicle crashes by initiating a campaign to inform them of their right to be free from telephone solicitations.**

The card to notify persons involved in an accident of their rights and of what to do if they are solicited by phone has been developed. However, implementation is on hold pending the outcome of two related matters that may change the content on the card: * MPD is currently investigating its first violation of the prohibition on solicitation. Since it is a civil and not a criminal matter, the procedures and standards of evidence are slightly different. We are

awaiting the outcome of this investigation to determine if the draft procedures on the card need to be modified. * DISB is looking into options for legislative changes to make the prohibition on solicitation more effective.

● **INITIATIVE 2.2: Initiate a public education campaign to encourage families and communities to help keep youth in our city safe.**

MPD produced both a video and a series of posters to educate youth (and parents) about the curfew law and ask them “Are U In?” The campaign received significant media coverage when it was launched. The video and posters are posted on the MPD website at <http://mpdc.dc.gov/curfew>. Posters were distributed to businesses throughout the seven Police Districts during the June AHOD. School Resource Officers asked DCPS to display posters until the end of the school year. DC Department of Parks and Recreation agreed to display posters in recreation centers and pools; they also invited youth to view the video online through the computer labs. The MPD’s Facebook Group also highlighted the Curfew Awareness video.

● **INITIATIVE 2.3: Implement a program to educate businesses about how to more effectively use their private security cameras to deter crime and support investigations.**

In July, MPD launched an initiative to encourage businesses with security cameras to make them even more effective in supporting a safe neighborhood by:

- o Posting signs notifying people that recordings of any suspicious activity will be shared with the police.
- o Notifying MPD if they have cameras so that if a serious crime occurs, we will know who to contact in order to quickly identify witnesses and develop leads, and get the offenders off the street.

Patrol officers are talking to businesses on their beats and providing pamphlets describing the initiative. In addition, posters have been printed and are available for download on the MPD website. MPD is currently working to create a poster with the notice translated into several languages.

OBJECTIVE 3: Improve police service to the public through the integration of the Department’s people, technology and business systems.

● **INITIATIVE 3.1: Develop and implement the process, technology, regulations, and communication to support the re-registration of all registered firearms over the next three years.**

The technology and process are almost complete, at which time the rules will be promulgated.

OPERATIONS AND AGENCY MANAGEMENT DIVISION

OBJECTIVE 1: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

● **INITIATIVE 1.1: Initiate a public education campaign to encourage families and communities to help keep youth in our city safe.**





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- **INITIATIVE 2.3: Increase accountability and efficiency by automating the performance evaluations of officers and sergeants.**
The FY10 performance evaluations for officers and sergeants will be completely automated for the first time. This use of technology will increase efficiency, with significant reductions in man hours throughout all offices and ranks in the department, as well as in the Human Resources Division. More importantly, the system is expected to increase accountability by ensuring prompt and complete evaluations.
- **INITIATIVE 2.4: Recruit, hire, and train 50 qualified officers using the Department of Justice COPS grant.**
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- **INITIATIVE 2.5: Develop and implement the process, technology, regulations, and communication to support the re-registration of all registered firearms over the next three years.**
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Key Performance Indicators – Details

Performance Assessment Key:			
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	Measure Name	FY2009 YE Actual	FY2010 YE Target	FY2010 YE Actual	FY2010 YE Rating	Budget Program
AGENCY MEASURES						
	1.1 % change in DC Code Index property crime	0.8	-5	-13.23%	264.52%	PATROL SERVICES & SCHOOL SECURITY BUREAU
	1.2 Homicide clearance rate	75.52	73.5			INVESTIGATIVE SERVICES BUREAU
	1.3 Clearance Rate for Forcible Rape	76.7	80.5			INVESTIGATIVE SERVICES BUREAU
	1.4 Clearance Rate for Robbery	16.1	22.6			INVESTIGATIVE SERVICES BUREAU
	1.5 Clearance Rate for Aggravated Assault	55.2	58			INVESTIGATIVE SERVICES BUREAU
	1.6 Clearance Rate for Burglary	10.5	11			INVESTIGATIVE SERVICES BUREAU
	1.7 Clearance Rate for Larceny - Theft	14	15.1			INVESTIGATIVE SERVICES BUREAU
	1.8 Clearance Rate for Motor Vehicle Theft	2.6	9.1			INVESTIGATIVE SERVICES BUREAU
	1.9 Percentage of motor vehicle thefts resolved	15.2	16			INVESTIGATIVE SERVICES BUREAU
	1.1 % Change in DC Code Index Violent Crime	-4.5	-5	-5.01%	100.16%	PATROL DISTRICTS
	2.1 Rate of sustained citizen allegations of police misconduct per 1,000 sworn members	10.4	10.19	10.75	105.50%	PATROL SERVICES & SCHOOL SECURITY BUREAU
	2.2 # of Priority 1 Calls for Service	61848	0	59596		PATROL SERVICES & SCHOOL SECURITY BUREAU
	2.3 Average response time to Priority 1 calls for service (in minutes)	7.73	7.34	5.82	126.07%	PATROL SERVICES & SCHOOL SECURITY BUREAU
	2.4 # of Priority 1 Calls for Service: 1st District	10687	0	9620		PATROL SERVICES & SCHOOL SECURITY BUREAU

2.5	# of Priority 1 Calls for Service: 2nd District	5687	0	5606		PATROL SERVICES & SCHOOL SECURITY BUREAU
2.6	# of Priority 1 Calls for Service: 3rd District	9729	0	9062		PATROL SERVICES & SCHOOL SECURITY BUREAU
2.7	# of Priority 1 Calls for Service: 4th District	6808	0	6169		PATROL SERVICES & SCHOOL SECURITY BUREAU
2.8	# of Priority 1 Calls for Service: 5th District	8299	0	8398		PATROL SERVICES & SCHOOL SECURITY BUREAU
2.9	# of Priority 1 Calls for Service: 6th District	10227	0	10298		PATROL SERVICES & SCHOOL SECURITY BUREAU
2.1	# of Priority 1 Calls for Service: 7th District	10411	0	10443		PATROL SERVICES & SCHOOL SECURITY BUREAU
2.11	Average Response Time to Priority 1 Calls: 1st District	7.65	7.27	5.74	126.59%	PATROL SERVICES & SCHOOL SECURITY BUREAU
2.12	Average Response Time to Priority 1 Calls: 2nd District	8.16	7.75	6.11	126.78%	PATROL SERVICES & SCHOOL SECURITY BUREAU
2.13	Average Response Time to Priority 1 Calls: 3rd District	7.1	6.74	5.77	116.86%	PATROL SERVICES & SCHOOL SECURITY BUREAU
2.14	Average Response Time to Priority 1 Calls: 4th District	6.82	6.48	5.07	127.71%	PATROL SERVICES & SCHOOL SECURITY BUREAU
2.15	Average Response Time to Priority 1 Calls: 5th District	7.77	7.38	6.64	111.09%	PATROL SERVICES & SCHOOL SECURITY BUREAU
2.16	Average Response Time to Priority 1 Calls: 6th District	8.15	7.74	6.05	127.85%	PATROL SERVICES & SCHOOL SECURITY BUREAU
2.17	Average Response Time to Priority 1 Calls: 7th District	8.25	7.84	5.41	144.86%	PATROL SERVICES & SCHOOL SECURITY BUREAU
3.1	% change in the number of email accounts on police district listservs	20.6	10	14.12%	141.24%	PATROL SERVICES & SCHOOL SECURITY BUREAU
5.1	Number of hits in CODIS	0	0	69		INVESTIGATIVE SERVICES BUREAU
1.1	Number of call outs for suspicious	290	0	252		SPECIAL OPERATIONS

	packages, vehicles, and bomb threats					DIVISION
1.2	Number of vehicle crash fatalities	29	28	29	96.55%	HOMELAND SECURITY BUREAU
3.1	Number of CCTV recordings retrieved for investigations	809	809	722		HOMELAND SECURITY BUREAU