

Metropolitan Police Department

MPD (FA)

MISSION:

It is the mission of the Metropolitan Police Department to safeguard the District of Columbia and protect its residents and visitors by providing the highest quality police service with integrity, compassion, and a commitment to innovation that integrates people, technology and progressive business systems.

SUMMARY OF SERVICES:

The Metropolitan Police Department provides crime prevention and response through patrol, investigations and homeland security services. The Patrol Services and School Security Division delivers community policing to the District's neighborhoods through 46 police service areas in seven police districts, and oversees the provision of security services to the District of Columbia Public Schools. The Investigative Services Division investigates violent, property and narcotic crimes and provides forensic support for those cases. The Homeland Security Division coordinates domestic security and intelligence operations, as well as traffic safety and special events. The Internal Affairs Bureau investigates use of force, equal employment opportunity and other complaints against MPD officers and employees. The Strategic Services, Professional Development and Corporate Support Bureaus support the work of the entire Department through research, crime analysis, strategic direction, recruiting, hiring and training personnel, and facilities, purchasing and other administrative support.

ACCOMPLISHMENTS:

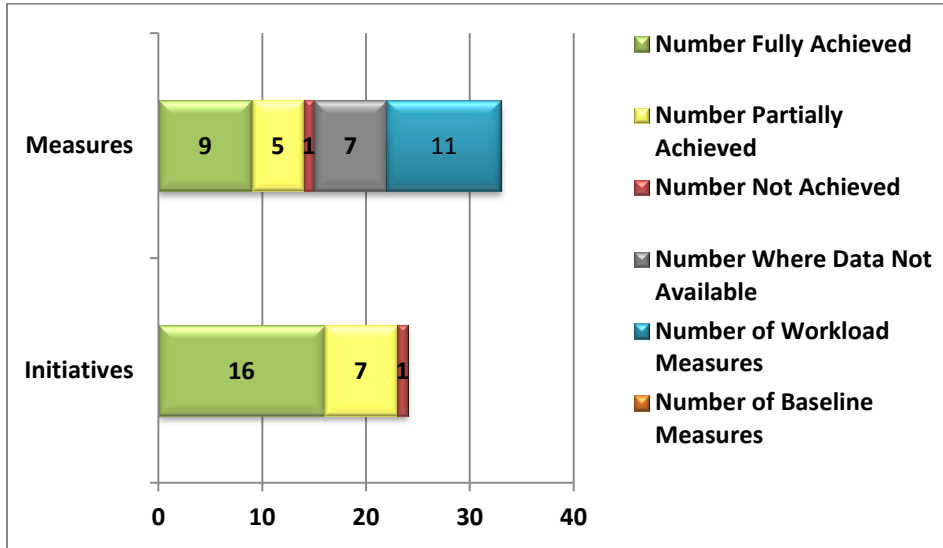
- ✓ In 2011, homicides in the District declined 18 percent to 108, the lowest total since 1963, the last year the District had fewer than 100 homicides. There were 95 homicides in 1963. The reductions were most dramatic East of the River, which has long had the dubious distinction of leading the city in homicides. From 2005 and before, there were consistently more than 100 homicides in the 6th and 7th District. When homicides were at their highest in the early 90s, there were more than 100 homicides in the 7th District alone. In 2011, there were just 48 homicides East of the River, cutting the number in half. The 7th District led the city in reductions, with the 20 homicides in 2011, a 56 percent reduction from 2010. Mayoral priorities for this accomplishment relate to: **Public Safety**

- ✓ MPD's homicide closure rate in Calendar Year 2011 was 95 percent, two-thirds higher than the 57 percent average for comparably sized cities, and a significant increase over the 79 percent closure rate in 2010. In accordance with FBI Uniform Crime Reporting Standards, the closure rate is calculated by dividing the total number of homicide cases closed in a calendar year by the total number of homicides that occurred in that year. The cases closed may be for homicides that occurred in the current year or prior years. Mayoral priorities for this accomplishment relate to: **Public Safety**

- ✓ Significant reductions in overtime hours have led to large savings for District tax payers. With two consecutive years of falling court overtime hours, MPD has netted a total reduction of more than 168,000 overtime hours (-77,130 hours in FY10 and -91,098 in FY11) when compared to the average court overtime for the previous three years. This represents a combined two-year

savings of more than \$8.5 million. Mayoral priorities for this accomplishment relate to: **Public Safety**

OVERVIEW OF AGENCY PERFORMANCE



Performance Initiatives – Assessment Details

Performance Assessment Key:

 Fully achieved  Partially achieved  Not achieved  Data not reported

Patrol Services & School Security Division

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

- **INITIATIVE 1.1: Enhance safety in and around college campuses in the District by strengthening partnership with the Consortium of Universities of the Washington Metropolitan Area.**

Fully achieved. The Consortium of Universities, representing nine universities, two colleges, and more than 100,000 students and employees in the District of Columbia, is an important partner in public safety. To strengthen that partnership, MPD worked with the Consortium to update an internal policy for working together to respond to incidents. MPD has also increased efforts to provide training to Consortium police forces on important issues. In FY11, MPD distributed its training on the new disorderly conduct laws to Consortium members. Members of the police departments of the six largest partners also received training from MPD's Special Liaison Division.

- **INITIATIVE 1.2: Enhance service to businesses employing officers, while protecting public and officer safety, by strengthening outside employment program.**

Partially achieved. In FY11, MPD worked to strengthen the program for officers working reimbursable details at Alcohol Beverage Control-licensed establishments (ABC establishments). After discussions with ABC establishments about concerns and potential improvements to the program, MPD issued a new set of policies and program agreements in January 2012, and is working to develop a training presentation that all members working these details will be required to take.

- **INITIATIVE 1.3: Enhance partnership with DC Superior Court to ensure that warrants are appropriately prioritized and quickly served.**

Fully achieved. MPD worked with the Superior Court, along with other key partners, such as the US Marshals and US Park Police, to reprioritize, serve, and purge warrants to ensure that all resources in the criminal justice system are used more efficiently and effectively. For instance, warrants in which the complainants no longer wish to prosecute or no longer exist have been purged, along with bench warrants for minor charges, such as drinking in public. This has allowed the involved agencies to focus on violent crime warrants. All told, almost 8,000 warrants were cleared.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

● **INITIATIVE 2.1: Enhance community policing by increasing the proportion of patrol members deployed on foot, bike, or Segway patrols.**

Fully achieved. In FY11, MPD maintained the number of foot patrol officers despite attrition from patrol, while increasing the number of Segways deployed on patrol daily from 40 to 52. Fifteen to 20 members patrol on bikes daily in each patrol district.

● **INITIATIVE 2.2: Enhance safety at public schools in the District through innovative patrol techniques.**

Fully achieved. During the 2010/2011 school year, MPD deployed 20 new Segways to School Resource Officers (SROs) at school campuses throughout the city. The Segways enable officers to efficiently patrol larger areas, both providing a greater field of vision for the officer and ensuring they are more visible to others in a crowd. In addition, 62 Mobil Display Terminals (MDT), or laptops, were deployed to the School Safety Division. With laptops in the field, officers are able to complete and submit reports and information directly from the school instead of having to respond back to a local police district. This increases the availability and efficiency of the SROs in the field. In addition, the laptops will allow access to critical incident management information in the event of an incident at or in close proximity to a school.

Investigative Services Division

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

● **INITIATIVE 1.1: Increase robbery closure rates by enhancing the Department's capacity to track stolen electronics.**

Fully achieved. Through a partnership with the federal government, MPD was able to enhance its capacity to address the theft of stolen electronics. As a result, the Department has been able to close thefts of electronics, as well as related violent crimes, including homicide and rape.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

● **INITIATIVE 3.1 – Automate juvenile case management for the Youth Division.**

Fully achieved. Because of confidentiality requirements, juvenile records maintained by the Department's Youth Division have long been held in separate technology systems that, because of the narrow scope and number, were among the last to be modernized by the Department's technology initiatives. In 2011, the Department launched a robust Juvenile Case Management System (JCMS) to enhance efficiency and tracking of juvenile cases. All 2012 cases are being tracked in JCMS.

Homeland Security Division

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

● **INITIATIVE 1.1: Increase use of automated traffic enforcement to improve safety of District roadways.**

Partially achieved. MPD deployed 15 new automated traffic enforcement units around the city in areas with chronic speeding issues. The new units allow the ATE to be deployed in areas that are not suitable for the older vehicle-based units. Because of the length of the procurement process, the new technology addressing other traffic violations has not yet been deployed. It is anticipated that the procurement will be finalized in FY12.

- **INITIATIVE 1.2: Enhance traffic safety by improving analysis of non-fatal traffic crashes.**
Partially achieved. MPD deployed a new version of its traffic crash application to support better data collection, including improvements to location details. However, the federal grant funding for a full-time contractor to support the upgrades and enhance reporting and analysis capacity was not received until November 2011. The contract will become effective in January 2012.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

- **INITIATIVE 3.1: Integrate Automatic License Plate Reader (LPR) System with Situational Awareness Management System (SAMS).**
Partially achieved. Phase 1 of the project has been completed with the deployment of the Tactical Operations Center (TOC) software to users in the field. The Department and vendor are working on the final interface between the SAMS and the TOC, which will allow greater situational awareness for officers in the field, supporting enhanced response and greater safety.

- **INITIATIVE 3.2: Update the Situational Awareness Management System (SAMS) to a web based system.**

Partially achieved. The Department is currently beta testing the web based solution that will support greater functionality for mobile users.

Professional Development & Internal Affairs Division

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

- **INITIATIVE 1.1: Enhance safety for communities with Limited English Proficiency (LEP) by launching crime prevention campaigns in various languages.**
Fully achieved. In FY11, MPD launched a crime prevention campaign focused on the LEP and NEP communities in the District. Crime awareness posters were printed in English, Spanish, Korean, Chinese, Vietnamese, Thai, French, and Amharic. The topics of the posters were: (1) Protect Yourself from Robbery; (2) Hatred Hurts Everyone; (3) Protect Your Family and Home; and (4) Prevent Delivery Driver Attacks. Posters have been distributed to community organizations, other government agencies, and MPD facilities.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

- **INITIATIVE 2.1: Launch effort to enhance service LEP individuals and communities by testing a Visual Language Translator Card**
Partially achieved. In the District of Columbia, over 14 percent of residents live in homes in which a language other than English is the primary language, and in 2009 over a 1.5 million foreign visitors came to the city. To enhance service to Limited English Proficiency individuals and communities, the Department implemented a pilot project to test the effectiveness of a Visual Language Translator card. The visual language translator card is a tool that uses graphics to communicate with individuals who cannot communicate orally with an MPD officer. The VLTs were distributed to officers with a high level of public contact, such those serving on foot, bike, or Segway beats, or in schools, in communities with a significant LEP presence. The survey assessment of the VLTs will be conducted in FY12.
- **INITIATIVE 2.2: Enhance relations with the Latino community by launching a Spanish for**

Community Service course.

Fully achieved. The Department has many programs to deploy certified Spanish-speakers to help officers with translation in any scenario. However, many members are eager to learn basic Spanish to help with routine patrol functions. MPD launched an elective course as part of its 2011 Professional Development Training curriculum.

● **INITIATIVE 2.3: Implement polygraph screening for police officer job applicants.**

Fully achieved. Including a polygraph screening for police officer applicants will improve the quality of police officers now and in the future. MPD implemented a polygraph examination requirement in May 2011, which is now in effect for the 300 recruit officers funded to be hired in FY12.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

● **INITIATIVE 3.1: Enhance efficiency in the criminal justice system by streamlining access to files.**

Partially achieved. For all current requests received by the Internal Affairs Bureau, cases and files are scanned and indexed for future reference. However, funding was not available in FY11 to proceed with plans to proactively digitize files.

Strategic & Corporate Support Services Division

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

● **INITIATIVE 1.1: Enhance traffic safety by improving analysis of non-fatal traffic crashes.**

Partially achieved. MPD deployed a new version of its traffic crash application to support better data collection, including better capturing location details. However, the federal grant funding to support a full-time contractor to support the enhancements and enhance reporting and analysis capacity was not received until November 2011. The contract will become effective in January 2012.

● **INITIATIVE 1.2: Support resources in patrol by holding six Reserve Corps Focus Initiatives (RCFI).**

Fully achieved. The Reserve Corps held 12 RCFIs during 2011, twice as many as the goal. In addition, in August the Reserve Corps began supporting "Operation Adams Morgan" in the Third District to improve public safety in the Adams Morgan area during peak club hours. The Reserves participated in 11 operations.

● **INITIATIVE 1.3: Partner with Department of Real Estate Services and other city agencies to unify and upgrade security at District government facilities.**

Fully achieved. MPD and the Department of Real Estate Services (now the Department of General Services, or DGS) worked together to transition MPD facilities to an IMAC platform. The new platform allows an upgrade to access control and CCTV systems to an integrated security management architecture that utilizes a single software package to monitor and administer multiple security functions, improving safety in District buildings. In Phase 1 of this two-year project, all District stations and substations as well as several major MPD facilities were completed. The project is now being coordinated by DGS as the District has consolidated all facility management functions under that agency.

● **INITIATIVE 1.4: Improve criminal investigations and adjudications for the District of Columbia by**

completing construction on the new Evidence Warehouse.

Fully achieved. In partnership with the Department of General Services, MPD completed a major relocation to a state of the art Evidence Warehouse. This facility is equipped to handle millions of items of evidence, using best practices and advanced technology for safe and responsible evidence storage.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

● **INITIATIVE 3.1: Improve access to MPD information by making the MPD's website more user-friendly.**

Not achieved. The Office of the Chief Technology Officer postponed this project. Before the changes to the plans, MPD had migrated dozens of pages to the new environment. We will be prepared to proceed when the new project is initiated by OCTO.

Operations and Agency Management Division

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

● **INITIATIVE 1.1: Enhance capacity to locate offenders by deploying Electronic Tag Readers.**

Fully achieved. Electronic Tag Readers, also commonly known as License Plate Readers, enhance law enforcement's ability to locate stolen vehicles, serve warrants to wanted persons, and locate persons of interest in the cases of AMBER alerts or other criminal activity involving vehicles. MPD deployed two new mobile readers, and tested new software to improve information delivery to mobile data terminals deployed in patrol vehicles.

● **INITIATIVE 1.2: Focus analytical resources on evaluating reported suspicious and unattended packages.**

Fully achieved. The MPD receives Suspicious Activity Reports (SARs), including reports for suspicious and unattended packages, through many different sources, including 911 calls, text messages, email, our iWatchDC public web portal, from trained terrorism liaison officers, TRAPWire® reports from critical infrastructure sites, and observations made by patrol officers during the course of their duties. All of these SAR reports are forwarded to the fusion center and reviewed by trained analysts to ensure that the reports meet the established standards for suspicious activity reporting. If they do, the reports are entered into software programs where they are plotted for pattern analysis and proximity to critical infrastructure and other sensitive locations. The vetted reports are then entered into the National SAR Shared Space where they are available for review by the national network of fusion centers, and are forwarded to the FBI's eGuardian system for investigation by the Joint Terrorism Task Force (JTTF).

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

● **INITIATIVE 3.1: Continue long term program to improve police efficiency by providing automated field reporting.**

Fully achieved. In FY11, MPD continued to build on progress to enhance the ability of members to access information, issue violations, and file reports remotely. In FY11, MPD deployed more than five dozen mobile computers to the School Security Division to improve operations on school beats. The Department now uses 185 handheld ticket devices, which improves the accuracy of traffic tickets, ensuring that violators are held accountable.

Key Performance Indicators – Details

Performance Assessment Key:

● Fully achieved
 ● Partially achieved
 ● Not achieved
 ● Data not reported
 ● Workload measure

		Measure Name	FY2010 YE Actual	FY2011 YE Target	FY2011 YE Revised Target	FY2011 YE Actual	FY2011 YE Rating	Budget Program
Agency Management								
●	1.1	% change in DC Code Index property crime	-13.23	-5		5.32%	-106.34%	
●	1.2	Homicide clearance rate	79.4	75		95.37	127.16%	
●	1.3	Clearance Rate for Forcible Rape	59.8	62.8				
●	1.4	Clearance Rate for Robbery	20	23.6				
●	1.5	Clearance Rate for Aggravated Assault	57.6	60.5				
●	1.6	Clearance Rate for Burglary	9.4	9.9				
●	1.7	Clearance Rate for Larceny - Theft	8.5	17				
●	1.8	Clearance Rate for Motor Vehicle Theft	3.2	9.1				
●	1.9	Percentage of motor vehicle thefts resolved	15.3	16.1				
●	1.1	% Change in DC Code Index Violent Crime	-5.01	-5		-4.87%	97.50%	
●	2.1	Rate of sustained citizen allegations of police misconduct per 1,000 sworn members	10.75	10.54		12.16	86.70%	
●	2.2	# of Priority 1 Calls for Service	59,596	0		53,329		
●	2.3	Average response time to Priority 1 calls for service (in minutes)	5.82	5.53		5.59	98.95%	
●	2.4	# of Priority 1 Calls for Service: 1st District	9,620			8225		

		Measure Name	FY2010 YE Actual	FY2011 YE Target		FY2011 YE Revised Target	FY2011 YE Rating	Budget Program
●	2.5	# of Priority 1 Calls for Service: 2nd District	5,606			5083		
●	2.6	# of Priority 1 Calls for Service: 3rd District	9,062			7580		
●	2.7	# of Priority 1 Calls for Service: 4th District	6,169			5470		
●	2.8	# of Priority 1 Calls for Service: 5th District	5,398			7435		
●	2.9	# of Priority 1 Calls for Service: 6th District	10,298			9712		
●	2.1	# of Priority 1 Calls for Service: 7th District	10,443			9750		
●	2.11	Average Response Time to Priority 1 Calls: 1st District	5.74	5.45		104.31	104.31%	
●	2.12	Average Response Time to Priority 1 Calls: 2nd District	6.11	5.8		6.22	93.26%	
●	2.13	Average Response Time to Priority 1 Calls: 3rd District	5.77	5.48		4.78	114.67%	
●	2.14	Average Response Time to Priority 1 Calls: 4th District	5.07	4.82		4.64	103.92%	
●	2.15	Average Response Time to Priority 1 Calls: 5th District	6.64	6.31		6.09	103.70%	
●	2.16	Average Response Time to Priority 1 Calls: 6th District	6.05	5.75		6.31	91.14%	
●	2.17	Average Response Time to Priority 1 Calls: 7th District	5.41	5.14		5.59	91.88%	
●	3.1	% change in the number of email accounts on police district listservs	14.12	10		14.64	146.41%	

		Measure Name	FY2010 YE Actual	FY2011 YE Target		FY2011 YE Revised Target	FY2011 YE Rating	Budget Program
Homeland Security Division								
●	1.1	Number of call outs for suspicious packages, vehicles, and bomb threats	252	Missing target		321		
●	1.2	Number of vehicle crash fatalities	29					
●	3.1	Number of CCTV recordings retrieved for investigations	722	0		796		
Investigative Service Division								
●	1.1	Number of hits in CODIS	69	0		63		
Strategic Services and Corporate Support								
●	3.1	Average Daily Fleet Availability	96.3	95		96.41	101.49%	CORPORATE SUPPORT BUREAU