



Metropolitan Police Department MPD (FA)

MISSION

The mission of the Metropolitan Police Department (MPD) is to safeguard the District of Columbia and protect its residents and visitors by providing the highest quality police service with integrity, compassion, and a commitment to innovation that integrates people, technology, and progressive business systems.

SUMMARY OF SERVICES

MPD provides crime prevention and response services through patrols, investigations, and homeland security services. The Patrol Services and School Security division delivers community policing to the District's neighborhoods through 46 police service areas in seven police districts and oversees the provision of security services to the District of Columbia Public Schools. The Investigative Services division investigates violent, property, and narcotic crimes and provides forensic support for those cases. The Homeland Security division coordinates domestic security and intelligence operations as well as traffic safety and for special events. The Internal Affairs Bureau investigates use of force, potential equal employment opportunity violators, and other complaints against MPD officers and employees. The Strategic Services, Professional Development and Corporate Support Bureaus support the work of the entire department through research, crime analysis, strategic direction, recruitment, hiring and training personnel, fleet management, procurement, and other administrative support services.

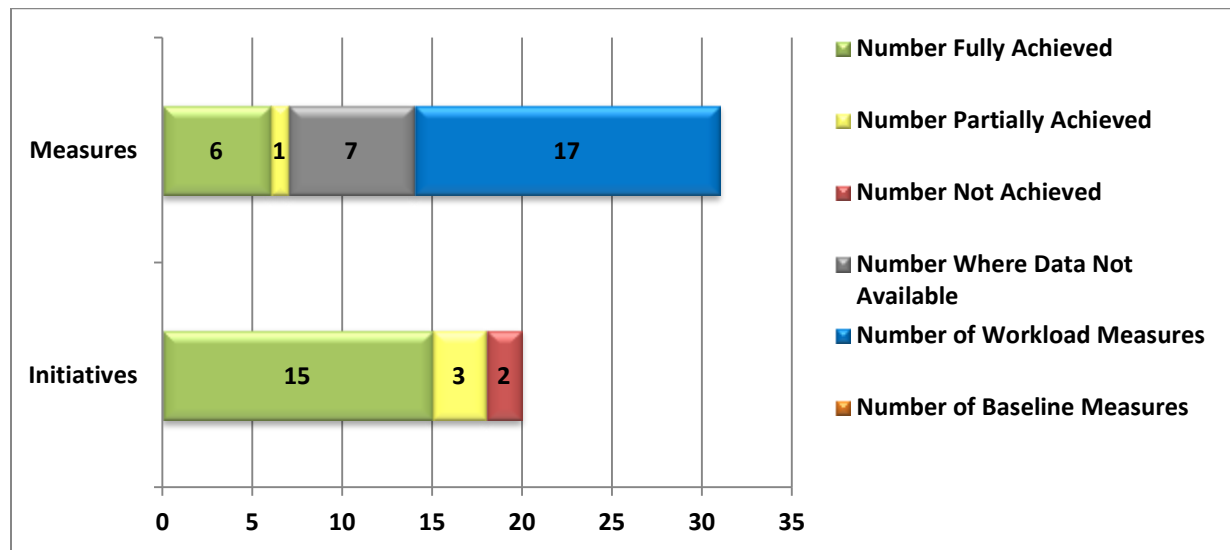
ACCOMPLISHMENTS

- ✓ Reached 4,000 sworn officers
- ✓ Had 88 homicides in CY2012, a 53% reduction since 2008 and the lowest number in 50 years
- ✓ Opened a Tactical Village, a state-of-the-art training facility that simulates real-life scenarios, such as an active shooter

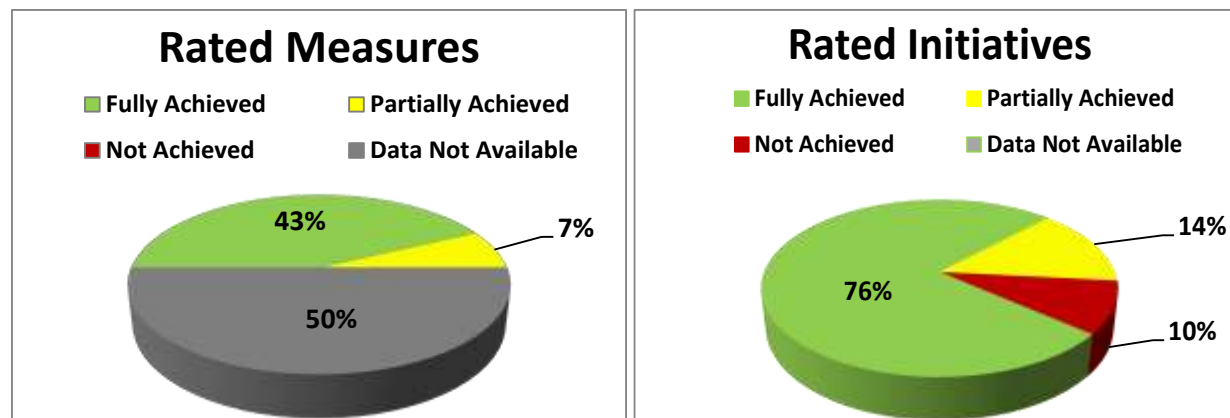


OVERALL AGENCY PERFORMANCE

TOTAL MEASURES AND INITIATIVES



RATED MEASURES AND INITIATIVES



Note: Workload and Baseline Measurements are not included

Default KPI Rating:	
$\geq 100\%$	Fully Achieved
75 - 99.99%	Partially Achieved
$< 75\%$	Not Achieved



Performance Initiatives – Assessment Details

Performance Assessment Key:

- Fully achieved ● Partially achieved ● Not achieved ● Data not reported

Homeland Security Bureau

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors (One City Action Plan Action 3.1.3).

INITIATIVE 1.1: Expand MPD Efforts to Enforce and Educate Members and Public on New Traffic Regulations.

- **Fully Achieved;** In Fiscal Year 2013, the MPD provided five Intoximeter training classes to its members and ensured that instruments were put in each Patrol District and Traffic Safety and Specialized Enforcement Branch. More than 70 members were trained on instrument operation, and three employees from the Office of the Chief Medical Examiner were trained on instrument maintenance (with MPD-provided grant funds). In addition, an online training module was implemented, and officials from the Tactical Information Division provided roll call briefings to members. During the initiative, 879 successful tests were performed on arrestees. The majority of arrestees who consent to breath-testing have pled guilty; a small number (less than five cases) have gone to trial, and all other cases have been found guilty as the breath evidence was entered successfully during prosecution. The successful prosecution of recidivists resulted in suspensions and revocations of their licenses and incarceration leading to safer roadways.

INITIATIVE 1.2: Expand the use of automated traffic enforcement to improve safety of District Roadways (One City Action Plan Action 3.1.3).

- **Fully Achieved;** In Fiscal Year 2013, MPD ordered and deployed the following automated traffic enforcement (ATE) equipment in effort to address speeding trends throughout the District: 24 intersection speed units, 20 gridlock units on existing red light camera poles, 32 portable speed units, 32 stop signs and 16 crosswalk units near schools and vulnerable population locations, and eight oversized vehicle units on routes used by commercial motor vehicles. Automated enforcement deters aggressive and dangerous driving, making our roads safer for all users while allowing police to focus on other public safety objectives. It also allows enforcement in areas and circumstances where it is dangerous or problematic for police to pull vehicles over. In addition, enforcement of truck size and weight limitations on neighborhood roads improves quality of life while preventing costly infrastructure damage. In 2013, the Insurance Institute for Highway Safety released a survey of District resident attitudes about automated traffic enforcement that found an overwhelmingly positive response to the ATE program. Among those surveyed, 87 percent support red light cameras and 76 percent favor speed cameras. The favorable responses were only slightly higher for non-drivers than drivers.

OBJECTIVE 2: Improve police service to the public through the integration of the Department's people, technology and business systems.

INITIATIVE 2.1: Expand use of social media and public messaging to improve information sharing with the public

- **Fully Achieved;** In previous years, MPD's Traffic Desk only operated during rush hour periods. In Fiscal Year 2013 (FY 2013), the Traffic Desk's hours of operation expanded to 0530 - 2100 hours, and additional Command Information Center officers were trained as backup Traffic Desk officers.



The Division policy was also updated so that any crime alert that is sent on Roam Secure Alert Network (RSAN) is sent through Twitter. Subsequently, all tweets were automatically posted on the MPD Facebook page. During FY 2013, MPD pushed out 10,397 tweets, and 55 media representatives received dedicated messages from the Traffic Desk. Moreover, the number of Twitter followers increased from 14,000 to 28,500, and RSAN subscribers citywide grew from 130,000 to 192,700. The MPD also verified and ensured the Department's Twitter account status was secure and formally established the authenticity of MPD's account. As a result of the initiative, preliminary information of crime incidents was sent to MPD's social networking sites as soon as feasible which enabled the public to be aware of crime incidents that may impact the community. The citizens were also able to view graphics, maps, web-links, and detailed "Be On The Lookout" (BOLO) that officers uploaded on Twitter and Facebook.

Investigative Services Bureau

OBJECTIVE 1: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

INITIATIVE 1.1: Ensure that victims of sexual assaults are treated in a professional and compassionate manner.

Fully Achieved; During Fiscal Year 2013, all Sexual Assault Unit (SAU) detectives completed training on the appropriate treatment of victims. The SAU prepared an on-line training module and provided class room training to all department officers during their annual professional development training. Two additional staff members were hired for MPD's Victim's Assistance Unit (VAU), which is now required to reach out to all victims of sexual assault. The unit has also taken random monthly surveys of victims to assess how victims perceived their treatment by the MPD. The victims participating in the survey were asked to rate the Department's overall response to sexual assault survivors as Excellent, Good, Fair, or Poor; surveys have been taken monthly since June 2013, and the results through September 2013 were "Excellent: 55%; Good: 33%; Fair: 10%; Poor: 0%; and Declined to Rate: 2%". Although it was the practice for victim interviews to be audio recorded (unless the victim requests that it not be recorded), this practice was formalized in policy to ensure there is a record to assess how victims are treated during their interviews. The Department has also mandated that a formal investigation be completed for any allegation of mistreatment toward a sexual assault victim. Lastly, although the collective bargaining agreement prevents the Department from adding victim treatment to the performance evaluations of line staff, it has been added to those for the lieutenant, captain, and commander. As a result of the initiative, the Department believes there will be an increase in reporting sexual assaults as victims become more comfortable and trustworthy of MPD's ability to investigate sexual assaults. Moreover, the victims will feel that they were treated with the upmost dignity and respect by law enforcement.

OBJECTIVE 2: Improve police service to the public through the integration of the Department's people, technology and business systems.

INITIATIVE 2.1: Improve the efficiency and handling of missing person investigations and follow up.

Fully Achieved; The Department made important enhancements to follow-up procedures for missing person cases. As a result, there were higher closure rates and fewer pending cases compared to previous years. For 2012 and 2013 to date, the Department has closed 96 to 97 percent of missing person cases in the year reported. The MPD also increased missing person activities to social media sites such as Facebook and Twitter. Furthermore, there were more frequent missing person notifications via Amber and Silver alerts for the citizens.



INITIATIVE 2.2: Ensure a smooth transition of personnel and equipment to the newly established Department of Forensic Science.

Fully Achieved; The following units, with associated personnel and resources, were successfully transferred from MPD to the Department of Forensic Sciences (DFS) in October 2013 and have been operating seamlessly: Firearms Examination Section, Fingerprint Examination, and DNA Examination Section. Prior to the transition, the Crime Scene Investigations Division (CSID) prepared for the transfer of support functions including the latent print processing lab, the vehicle processing garage, handling autopsy assignments at the morgue, and the day-to-day operations of the Evidence and Document Operations Center. The vehicle processing garage and the latent print lab were staffed with MPD civilians in anticipation of the transfer to DFS to ensure continuity at the position and provide a smooth transition. As part of the transfer, CSID members have worked diligently to reduce the amount of evidence stored at the Consolidated Forensic Laboratory (CFL); over 400 items of evidence kept in long term refrigerated storage were moved to MPD's Evidence Control Facility for storage freeing up space at the CFL, reducing the amount of stored evidence requiring transfer. Furthermore, the allocation of the support functions to DFS allowed MPD to focus solely on the activity of crime scene processing. As a result of the colocation of CSID at the CFL and changes to the focus of CSID's responsibility, response time to crime scenes was reduced from 45 minutes to 21 minutes. Moreover, with the transfer of support functions currently handled by CSID to DFS, the public benefited from having more experienced crime scene officers on their core functions of processing crime scenes. The public also experienced a group of civilian DFS members dedicated to the science behind these support functions.

OBJECTIVE 3: Safeguard the District of Columbia and protect its residents and visitors (One City Action Plan Action 3.1.3).

No Initiative for this Objective

Operations and Agency Management

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors (One City Action Plan Action 3.1.4 and Indicators 3D and 3E).

INITIATIVE 1.1: Pawn Shop Notification System.

Not Achieved; It was determined that this initiative could not be achieved without specific legislative authority. The Council supported and passed legislation to address what MPD investigations had determined to be the most pressing need to reduce trafficking in stolen personal electronics: improving the regulatory response to businesses selling used and often stolen electronics without a license to deal in secondhand goods. As the Department continues its enforcement and investigation of stolen goods, we will evaluate whether to raise this idea again.

INITIATIVE 1.2: Decrease the theft of smart phones and other mobile devices (One City Action Plan Action 3.1.4).

Fully Achieved; In FY12, Chief Lanier first enlisted support from federal, Senate, and law enforcement leaders to pressure wireless service providers to eliminate the illegal resale market in order to combat robberies. On October 31, 2012, procedures went into effect to prevent reactivation of stolen phones. This occurred by blocking stolen phones on individual networks by the four largest U.S. providers (Verizon, AT&T, Sprint, and T-Mobile). U.S. GSM providers (AT&T and T-Mobile) were required to participate in a common database, using unique smartphone identifying numbers, designed to prevent smartphones from being activated and/or provided service on the network of another U.S. GSM provider. Additionally, the GSM database was made interoperable with international GSM stolen cell phone database. In addition, U.S. wireless



providers worked toward a common database for LTE smartphones reported by customers as stolen. The LTE database system will be made interoperable with appropriate international LTE stolen cell phone databases to be implemented November 30, 2013. In FY14, Chief Lanier will continue to be a vocal leader working to ensure the telecommunications industry is a responsible partner in promoting the safety of their customers.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

INITIATIVE 2.1: Strength outreach and communication with the Hispanic community.

- **Partially Achieved;** In Fiscal Year 2013, the MPD's goal was to hire two Spanish-speaking Public Relations Specialists to strengthen outreach to and communication with the Spanish-speaking community. Only one candidate was hired in March 2013 due to an unqualified applicant pool. As a result, the second Public Relations Specialist position was reclassified, and the language proficiency skill was removed. An ongoing vacancy for the second position is still being advertised.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

No Initiative for this Objective

Patrol Services & School Security Bureau

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

INITIATIVE 1.1: Enhance Service to the Deaf and Hard of Hearing Community

- **Partially Achieved;** In the past year, MPD deployed three Video Remote Interpreting (VRI) systems (1st and 5th Districts, and the Deaf and Hard of Hearing Unit), updated the associated General Order, created a new Special Order, and trained all affiliate captains to perform on-the-job training to their staff members. Although the initiative's goal was to deploy the VRI systems in all districts, only two districts deployed them due to a software issue with the tablet company that delayed the initiative by six months. The pilot phases in the 1st District and 5th District ended September 20, 2013, and training for other districts is currently in progress. The additional VRIs will be launched once the training is complete. Once the initiative is fully achieved, the deaf and hard hearing community throughout the city will have an additional communication tool to report crime incidents. They will also experience faster response time to their calls for service and will not have to wait for a DHHU officer or call for an interpreter unless requested.

OBJECTIVE 2: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

INITIATIVE 2.1: Implement Innovative Shift Change Strategies

- **Fully Achieved;** To address a growing number of crime and incidents occurring during shift changes, all seven police districts in the past year implemented an "alpha-bravo" patrol system within each Police Service Area (PSA). Each officer was given an "alpha" or a "bravo" designation, and all PSAs had at least one "alpha" and one "bravo" officer. During a shift change, only one group of officers (alpha or bravo) was relieved from duty. This system has been a significant improvement compared to the past method of relieving all officers from odd or even numbered PSAs during shift changes (unless the officer is in the process of an arrest). The implementation of the "alpha-bravo" patrol system in FY 2013 has ensured that all PSAs have police presence at all times.



INITIATIVE 2.2: Enhance Patrol Strategies of Officers on Foot, Bicycles, Scooters, or Segways Fully Achieved; As part of the agency's effort to maximize the number of officers who patrol outside of a scout car, 10-15% of all Patrol Services and School Security Bureau (PSSSB) officers have been deployed as daily foot patrol officers in commercial areas. The foot patrol officers have handled specific disorder problems in commercial areas, conducted daily business checks, gathered intelligence, and surveyed location of camera equipment for future investigation needs. Some of the accomplishments by foot patrol officers included conducting 12 business walk-throughs with the Department of Consumer and Regulatory Affairs regarding K2 Spice in 4th and 7th Districts and assisting in 13 Alcoholic Beverage Regulation Administration's Noise Task Force audits. In addition to the foot beat officers, the MPD ensured that all seven police districts had 60 mountain bikes and eight Segways available. The 1st, 2nd, and 5th Districts implemented mountain bike squads, and the 7th District implemented a scooter tactical unit. The members of the Special Liaison Division were also trained for Segway patrolling and have been utilizing them at community events and nightlife areas to gain further visibility. As a result of the initiative, MPD has gained greater patrol visibility, increased community outreach, and made significant arrests. Moreover, MPD received positive citizen comments highlighting increased police presence and partnerships between MPD and other agencies during business walk-throughs.

OBJECTIVE 3: Improve police service to the public through the integration of the Department's people, technology and business systems.

INITIATIVE 3.1: Enrich Roll Calls to Improve Training and Situational Awareness for Patrol Officers

Fully Achieved; Based on the inputs of patrol officers, new roll call modules were designed and implemented in Fiscal Year 2013 to improve service and situational awareness for patrol officers, and cover topics on which officers had questions. As a result, representatives from the D.C. Taxicab Commission, Capitol Hill's Chamber of Commerce, Department of Mental Health, Metro Transit Authority, D.C. Animal Control, Department of Youth Rehabilitation Services' Absconder Unit, Court Services and Offender Supervision Agency, and Mayor's Office of Neighborhood Engagement attended roll calls to discuss strategies for MPD and other agencies to work together. The frontline members of MPD and other agencies established points of contact to achieve greater collaboration. MPD officers gained greater knowledge of the city operations, were able to assist citizens and make better referrals to other agencies on how to handle complaints regarding certain incidents. The new roll call modules were also put on the mobile data terminals to ensure that officers can refer to them in the field.

Professional Development & Internal Affairs

OBJECTIVE 1: Provide the highest quality police service with integrity, compassion, and a commitment to innovation.

INITIATIVE 1.1: Enhance the integrity of the Department by institutionalizing the integrity check program

Fully Achieved; As part of the MPD's "Integrity Check" program, the Internal Affairs Bureau (IAB) conducted a total of 74 integrity audits on sick leave abuse and malingering in addition to investigations of any suspected misconduct or corruption in Fiscal Year 2013. These checks have been random in nature as well as allegation specific. Of the 76 audits, 70 passed, four failed, and two were inconclusive. Three of the failures were violations of administrative policies. The last violation was by a Reserve Officer and has resulted in suspension and removal from the program. The audits and checks on sick leave and malingering have become a routine part of IAB's operations, and IAB has ensured MPD is conducting operations within departmental guidelines and procedures.



OBJECTIVE 2: Improve police service to the public through the integration of the Department's people, technology and business systems.

INITIATIVE 2.1: Support and reinforce ethical and lawful behavior of officers

Fully Achieved; In Fiscal Year 2013, all Department officers completed a video training entitled "Professional Development Training – Dinner to Dismissal" which highlighted the impact of alcohol abuse and domestic violence to a law enforcement career. The video demonstrated the dangers and consequences of drinking on duty, loss of a firearm due to intoxication, excessive drinking, domestic violence, and drinking and driving. The video also advises members of resources for assistance. The video presentation was supported by poster being placed in officer areas of stations that reminded officers of its message. With MPD's continued efforts on ethnics and life choices, the arrests of MPD members in calendar year 2012 decreased to 27 from the six year average of 28.5. Moreover, as of September 2013, the year-to-date number of MPD members arrested has seen a significant reduction to 10.

INITIATIVE 2.2: Expand Automation of Officer Injury Reports

Not Achieved; In Fiscal Year 2013, the Injury or Illness Report (PD 42) was expanded to retrieve partial level of officer injury information. However, the database that stores the information is outdated, at capacity, and requires manual retrieval of information. The Corporate Support Bureau has been researching software options that could assist with accomplishing the initiative due to the rise in arrests involving officer injuries. Once the initiative is fully achieved, the reduction officer injuries will have a significant impact on cost associated with workers compensation claims. Moreover, the Department officers will be able to receive better training on response tactics to reduce injuries as a result of arrest, traffic accidents, and crime incidents. The initiative will continue to be a priority for FY14.

INITIATIVE 2.3: Online Training Module

Fully Achieved; In October 2012, the MPD procured a new Learning Management System (LMS) at approximately half the cost of the previous system. The new Acadis-LMS has allowed the Metropolitan Police Academy (MPA) to upload training and video materials instantaneously compared to the earlier five business day turnaround. Moreover, the MPA gained the capability to internally track member's usage and verify completion of training material. As a result of the initiative, MPD has produced better trained and informed officers.

Strategic & Corporate Support Services

OBJECTIVE 1: Safeguard the District of Columbia and protect its residents and visitors.

INITIATIVE 1.1: Enhance awareness on how to retrieve lost/stolen property.

Fully Achieved; In effort to enhance the public awareness on how to retrieve lost and stolen properties, the MPD established a FLIKR photo sharing account (http://www.flickr.com/photos/mpd_evidencecontroldivision/sets/) in Fiscal Year 2013 and posted the link on the MPD's "View Photos of Recovered Property" homepage (<http://mpdc.dc.gov/service/view-photos-recovered-property>). Between April 2012 and September 2013, the MPD posted over 606 bicycles and 40 electronic devices on the FLIKR site. During the same time span, the MPD was able to release 101 bicycles back to their rightful owners although it is unknown how many of them were returned solely due to the FLIKR postings. In addition to improving the process on retrieving lost or stolen property, the initiative also provided greater transparency as to what items the department has found.



INITIATIVE 1.2: Enhance Customer Service and Automation by Modernizing Processes for the Public Requesting MPD Services

Partially Achieved; In Fiscal Year 2013, the Frequently Asked Questions (FAQ) section of the Department's webpage was updated to outline how to obtain police clearance and fingerprint reports. However, challenges with existing information technology systems and payment options limited accomplishing the initiative beyond that point. The MPD will continue to improve the online services and complete the initiative by the end of FY 2014. Once the initiative is fully achieved, the citizens will have easier ways to request services, and the MPD will be able to measure efficiency based on web traffic.

OBJECTIVE 2: Improve police service to the public through the integration of the Department's people, technology and business systems (including One City Action Plan Action 3.1.2).

INITIATIVE 2.1: Expand Volunteer Services Recruitment and Contributions.

Fully Achieved; In Fiscal Year 2013 (FY 2013), the MPD increased the participation of volunteers and successfully managed the Reserve Corps, Citizen Volunteer Corps, and Collegiate Internship Program due to the enthusiastic and engaged volunteers who provided meaningful contributions to the Department and to the city. The value of services provided from the Volunteer Service Program to the Department in CY 2012 was \$1.9 million. As of September 2013, the year-to-date contributions have exceeded \$1.5 million and are expected to exceed the 2012 contributions by the end of the year. The MPD has also hosted over 100 collegiate interns during FY 2013, many of whom have become MPD police officers, over 40 citizen volunteers, and 85 ongoing reserve police officers.

INITIATIVE 2.2: Initiate the recruitment, hiring and training of new recruits to stabilize the size of the sworn force, as funded by the Department's FY13 budget. (One City Action Plan Action 3.1.2).

Fully Achieved; In Fiscal Year 2013 (FY 2013), the Department improved its pre-employment screening capabilities and restructured its recruiting operations to ensure it can identify and hire the best qualified candidates. The Recruiting Division hired five civilian applicant investigators and one investigative supervisor position to meet the FY 2013 – 2015 hiring demands without relying on sworn personnel. Moreover, the Recruiting Division outsourced the pre-employment polygraph operations. To expand the Department's outreach effort, MPD also conducted a thorough analysis of outreach mechanisms and placed an increased focus on web-based advertisements based upon past hiring survey data. The Department has targeted returning military personnel, college graduates, and job-seekers on many web-based sites including Policeone.com, Military.com, Monster.com, and CareerBuilder.com. As a result of the initiative, the Recruiting Division successfully screened over 6,000 individual applications in FY 2013 that resulted in hiring almost 300 entry-level police officers over a 10-month time frame.



Key Performance Indicators – Assessment Details

Performance Assessment Key:

● Fully achieved
 ● Partially achieved
 ● Not achieved
 ● Data not reported

	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
Investigation Services Bureau								
	3.1	Homicide clearance rate	80.7%	75.0%		79.8%	106%	Investigative Services Bureau
	3.2	Clearance Rate for Forcible Rape	81.4%	85.5%		NA ¹	Data not reported	Investigative Services Bureau
	3.3	Clearance Rate for Robbery	17.3%	24.2%		NA ¹	Data not reported	Investigative Services Bureau
	3.4	Clearance Rate for Aggravated Assault	57.7%	60.6%		NA ¹	Data not reported	Investigative Services Bureau
	3.5	Clearance Rate for Burglary	8.0%	9.7%		NA ¹	Data not reported	Investigative Services Bureau
	3.6	Clearance Rate for Larceny – Theft	9.0%	16.4%		NA ¹	Data not reported	Investigative Services Bureau
	3.7	Clearance Rate for Motor Vehicle Theft	2.6%	8.2%		NA ¹	Data not reported	Investigative Services Bureau
	3.8	Percentage of motor vehicle thefts resolved	15.5%	16.3%		NA ¹	Data not reported	Investigative Services Bureau

¹ All clearance rates are reported on a calendar year basis consistent with national FBI reporting. CY 2013 data will be available in March 2014.



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
Professional Development & Internal Affairs Bureaus								
●	2.1	Average # of Court Overtime Hours per Arrest	3.23	3.16		3.1	101.93%	Assistant Chief Internal Affairs Bureau
●	2.2	# of court overtime hours	141,796.5	No Target Required		126,723	Workload Measure Not Rated	Assistant Chief Internal Affairs Bureau
Strategic Corporate Support								
●	2.1	Average Daily Fleet Availability	96.7%	95%		96.20%	101.27%	Corporate Support Bureau
●	2.2	# of applications for firearm registration processed for private citizens	786	No Target Required		1,195	Workload Measure Not Rated	Corporate Support Bureau
●	2.3	# of applications for security personnel processed	19,417	No Target Required		19,169	Workload Measure Not Rated	Corporate Support Bureau
●	2.4	# of police officers hired	310	No Target Required		300	Workload Measure Not Rated	Professional Development Bureau
Operation and Agency Management								
●	1.1	% Change in DC Code Index Property Crime	3.7%	-5.0% ²		0.18%	2721.13% ³	Agency Management
●	1.2	% Change in DC Code Index Violent Crime	10.7%	-5.0% ²		-3.50% ⁴	142.75% ³	Agency Management

² FY2013 YE Target corrected from "5.0%" to "-5.0%" – incorrect PAR data due to KPI Manager not supporting negative values.

³ The FY2013 YE Ratings of "2721.13%" and "142.75%" need to be re-calculated by the EOM if "5.0%" was used as the target instead of "-5.0%".

⁴ FY2013 YE Actual corrected from "3.5%" to "-3.5%" – incorrect PAR data due to KPI Manager not supporting negative values.



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
●	1.3	# of arrests	43,919	No Target Required		40,876	Workload Measure Not Rated	Agency Management
●	2.1	Rate of sustained citizen allegations of police misconduct per 1,000 sworn members	23.4%	22.9%		15.31%	149.61%	Agency Management
●	2.2	# of Priority 1 Calls for Service	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	2.3	# of Priority 1 Calls for Service: 1st District	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	2.4	# of Priority 1 Calls for Service: 2nd District	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	2.5	# of Priority 1 Calls for Service: 3rd District	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	2.6	# of Priority 1 Calls for Service: 4th District	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	2.7	# of Priority 1 Calls for Service: 5th District	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	2.8	# of Priority 1 Calls for Service: 6th District	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	2.9	# of Priority 1 Calls for Service: 7th District	NA ⁵	No Target Required		NA ⁵	Workload Measure Not Rated	Agency Management
●	3.1	% change in the number of email accounts on police district listservs	3.7%	10%		9.47%	94.71%	Agency Management

⁵ Due to data conversion issues during the transition to a new records management system, MPD is unable to report on this measure at this time.



	KPI	Measure Name	FY 2012 YE Actual	FY 2013 YE Target	FY 2013 YE Revised Target	FY 2013 YE Actual	FY 2013 YE Rating	Budget Program
●	3.2	# of non-court locally funded overtime hours	108,439	No Target Required		223,043	Workload Measure Not Rated	Agency Management
Homeland Security Bureau								
●	1.1	# of call outs for suspicious packages	214	No Target Required		219	Workload Measure Not Rated	Homeland Security Bureau
●	1.2	# of Vehicle Crash Fatalities	25	No Target Required		28	Workload Measure Not Rated	Homeland Security Bureau
●	2.1	# of CCTV recordings retrieved for investigations	931	No Target Required		1,542	Workload Measure Not Rated	Homeland Security Bureau