

Office of Neighborhood Safety and Engagement FY2019

Agency Office of Neighborhood Safety and Engagement

Agency Code NSO

Fiscal Year 2019

Mission The Office's mission is to foster a community-oriented model to violence prevention and public safety. Our violence prevention strategy is rooted in a public health approach recognizing that reducing crime is not accomplished solely through law enforcement.

2019 Strategic Objectives

Objective Number	Strategic Objective
1	Coordinate the District's violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations
2	Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior
3	Create and maintain a highly efficient, transparent and responsive District government.

2019 Key Performance Indicators

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
1 - Coordinate the District's violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations (3 Measures)					
Percent participation in ONSE violence prevention and intervention training for District Government agencies that impact violence	Up is Better	Not Available	Not Available	30%	75%
Percent participation in ONSE training for community based organizations and private organizations receiving funding from ONSE	Up is Better	Not Available	Not Available	100%	50%
Percent of training attendees who rate the ONSE training as satisfactory or higher (5 level Likert scale)	Up is Better	Not Available	Not Available	93.8%	75%
2 - Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior (4 Measures)					
Percent of the total number of short-term milestones set by the cohort of participants during pre-assessment, that were successfully met 3 month post completion of workforce/life skills component	Up is Better	Not Available	Not Available	Waiting on Data	25%
Percent of the total number of long-term milestones set by the cohort of participants during pre-assessment, that were successfully met 6 month post completion of workforce/life skills component	Up is Better	Not Available	Not Available	Waiting on Data	75%
	Up is Better	Not Available	Not Available	81.3%	75%

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
Percent of individual family member referrals who connect to services within 60 days of being referred (Pathways)					
Percent of individual participant referrals who connect to services within 60 days of being referred (Pathways)	Down is Better	Not Available	Not Available	91.6%	25%
3 - Create and maintain a highly efficient, transparent and responsive District government. (9 Measures)					
HR MANAGEMENT - Percent of eligible employees completing and finalizing a performance plan in PeopleSoft (Updated by OCA)	Up is Better	Not Available	No data available	No data available	Not Available
HR MANAGEMENT - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft (Updated by OCA)	Up is Better	Not Available	No data available	Waiting on Data	Not Available
FINANCIAL MANAGEMENT - Quick Payment Act Compliance - Percent of QPA eligible invoices paid within 30 days (Updated by OCA)	Up is Better	Not Available	No data available	Waiting on Data	Not Available
FINANCIAL MANAGEMENT - Percent of local budget de-obligated to the general fund at the end of year (Updated by OCA)	Down is Better	Not Available	No data available	Waiting on Data	Not Available
CONTRACTS AND PROCUREMENT - Average number of calendar days between requisition and purchase orders issued (Updated by OCA)	Up is Better	Not Available	No data available	Waiting on Data	Not Available
CONTRACTS AND PROCUREMENT - Percent of Small Business Enterprise (SBE) annual goal spent (Updated by OCA)	Up is Better	No applicable incidents	No applicable incidents	Waiting on Data	Not Available
IT POLICY AND FOIA COMPLIANCE - Percent of "open" data sets identified by the annual Enterprise Dataset Inventory published on the Open Data Portal - (Updated by OCA)	Up is Better	Not Available	No data available	No applicable incidents	Not Available
IT POLICY AND FOIA COMPLIANCE - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension - (Updated by OCA)	Down is Better	Not Available	No data available	Waiting on Data	Not Available
HR MANAGEMENT - Average number of days to fill vacancy from post to offer acceptance (Updated by OCA)	Down is Better	Not Available	Not Available	Not Available	New Measure

2019 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Coordinate the District's violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations (2 Activities)			
	Communications	Support EOM Communications and PSJ Cluster agency Public Information Officers (PIOs) with the efficient collection and distribution of information within and outside of government.	Daily Service
	Education and Training		Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
		Develop curriculum and provide education and training opportunities to government agencies, community based organizations and private organizations for the purpose of increasing their knowledge and building their capacity to engage in violence prevention and intervention in the District.	
2 - Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior (4 Activities)			
	Safer, Stronger DC Community Partnerships Office	Operate within PSAs, recognized as having high levels of violent crime and foster a place-based prevention strategy, including developing positive relationships, facilitating action teams, coordinating community events, and connecting residents to resources.	Daily Service
	Community Stabilization Protocol	Activated in response to a homicide or violent incident and set in motion a multi-agency response, for the purpose of providing immediate services to individuals and families involved and/or affected and to reduce or prevent retaliation.	Daily Service
	Pathways Program	Identify, recruit and engage individuals and families determined to be at high risk of participating in or being a victim of violent crime in a 9-12 month program that includes immediate strength and needs based service support and navigation and employment/training opportunities.	Daily Service
	Contracted Services	Contract with other District agencies and community based organizations to provide transformative mentoring (Credible Messenger) and supplement the Violence Interruption Program. Operate within communities having experienced a homicide or violent event and work to reduce or prevent further acts of violence by fostering relationships, linking individuals to supports and services, and facilitating mediation (Violence Interrupters).	Daily Service

2019 Workload Measures

Measure	FY 2016	FY 2017	FY 2018
1 - Education and Training (3 Measures)			
Number of collaborating District government agencies	Not Available	Not Available	6
Number of collaborating community based and private sector companies	Not Available	Not Available	3
Number of training surveys administered	Not Available	Not Available	80
2 - Community Stabilization Protocol (5 Measures)			
Number of families referred to ONSE services	Not Available	Not Available	194
Number of families accepting ONSE services	Not Available	Not Available	127
Number of families living outside of the DC area with no involvement with DC agencies	Not Available	Not Available	28
Number of families not willing to work with the ONSE CSP team	Not Available	Not Available	21

Measure	FY 2016	FY 2017	FY 2018
Number of families not able to be reached by the ONSE CSP team	Not Available	Not Available	18
2 - Contracted Services (5 Measures)			
Number of mediations held	Not Available	Not Available	3
Number of cease fires achieved	Not Available	Not Available	5
Number of families served through contracted services	Not Available	Not Available	32
Number of community events and small group activities held by contracted services	Not Available	Not Available	108
Number of critical events responded to by contracted services	Not Available	Not Available	54
2 - Pathways Program (13 Measures)			
Total number of individuals engaged	Not Available	Not Available	73
Total number of individuals recruited	Not Available	Not Available	24
Number of individuals who complete the workforce/life skills component	Not Available	Not Available	18
Number of individuals placed in subsidized employment post workforce/life skills component	Not Available	Not Available	16
Number of individuals placed in un-subsidized employment post workforce/life skills component	Not Available	Not Available	1
The total number of short-term milestones set by the cohort of participants during pre-assessment	Not Available	Not Available	37
The total number of short-term milestones successfully met by the cohort participants	Not Available	Not Available	Waiting on Data
The total number of long-term milestones set by the cohort of participants during pre-assessment	Not Available	Not Available	101
The total number of long-term milestones successfully met by the cohort participants	Not Available	Not Available	Waiting on Data
Number of individual family referrals	Not Available	Not Available	Waiting on Data

Measure	FY 2016	FY 2017	FY 2018
Number of individual family referrals connected	Not Available	Not Available	Waiting on Data
Number of individual referrals	Not Available	Not Available	116
Number of individual referrals connected	Not Available	Not Available	109

2019 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Community Stabilization Protocol (1 Strategic Initiative)		
Roving Leaders	In FY19, 10 Roving Leaders positions will be filled to primarily support the ONSE violence prevention efforts. The Roving Leaders will assist with critical incident responses, mediations and conflict resolutions district-wide. They will also staff special events including DCPS sports games, community events and ONSE planned activities. Selected Roving Leaders will also act in the capacity of mentors and coaches working directly with select clients on supervision with DYRS or CSS.	09-30-2019
Pathways Program (2 Strategic initiatives)		
Carpenter's Union Pre-Apprenticeship Program	In FY 19, pending DMPSJ approval, the ONSE office will begin a six-month Carpenters' Union pre-apprenticeship program to support participants in the Pathways program. Participants in the pre-apprenticeship program will be taught by a retired Union carpenter. The work will focus on projects that benefit District of Columbia communities. Not only will technical skills be taught in the pre-apprenticeship program, but GED preparation classes will be offered to participants who do not currently have education credentials. Two instructors will be contracted by ONSE in FY 19 to support this program.	09-30-2019
Database System	In FY19, pending budget approval, the ONSE will incorporate a database system to track engagement and progress of individuals, families and communities connected to ONSE programming. This data tracking system will be used to support real-time outcomes management and streamline workflow processes.	09-30-2019