



# **OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS**

## **FY 2024 PERFORMANCE PLAN**

**MARCH 22, 2023**

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# 1 OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS

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*Mission:* The mission of the Mayors Office of Victim Services and Justice Grants (OVSJG) is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

*Services:* The Office of Victim Services and Justice Grants (OVSJG) coordinates and funds community-based organizations and District agencies that provide services for: (1) victims of crime; (2) justice-involved individuals; and (3) truancy reduction and juvenile delinquency prevention programs. As the State Administering Agency (SAA) for federal victim services and criminal and juvenile justice system funding, OVSJG engages in planning and coordination with, and provides training and technical assistance to, organizations and agencies receiving grant funding to provide these services. In addition to the Victim Services, Justice Grants, and Truancy Reduction programs, OVSJG operates the Districts Address Confidentiality Program, which provides a legal substitute address and mail forwarding for eligible DC residents to maintain the confidentiality of her or his actual address; the Private Security Camera Incentive Program, which encourages residents, businesses, non-profits and religious institutions to install security camera systems on their property; and administers the Access to Justice initiative, which provides funding to entities providing civil legal services and student loan repayment assistance for eligible lawyers. OVSJG also provides policy making expertise, advice, and counsel to the Mayor on the role of victims and offenders in the criminal justice system, enhancing the Districts responses to trauma; and evidence-based practices to respond to, intervene in, and prevent violence.

## 2 PROPOSED 2024 OBJECTIVES

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### Strategic Objective

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Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.

Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence.

Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.

Provide leadership in developing the capacity of and improving the performance of grantees.

Create and maintain a highly efficient, transparent, and responsive District government.

Support community-based crime deterrence and response efforts to increase community safety

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### 3 PROPOSED 2024 OPERATIONS

Operation Title	Operation Description	Type of Operation
<b>Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.</b>		
Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities.	Daily Service
Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service
<b>Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence.</b>		
Reduce truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
Provide training to community members to help equip them with skills and resources for improving community outcomes	OVSJG will fund programs to train community members on techniques for reducing truancy, delinquency, and violence in their communities.	Daily Service
<b>Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.</b>		

(continued)

Operation Title	Operation Description	Type of Operation
Build and expand the network of community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
Provide legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service
<b>Provide leadership in developing the capacity of and improving the performance of grantees.</b>		
Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service
Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service
<b>Support community-based crime deterrence and response efforts to increase community safety</b>		
Fund place-based crime deterrence activities	OVSJG funds crime deterrence activities that help respond to and prevent community-based crime.	Daily Service

## 4 PROPOSED 2024 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

### Key Performance Indicators

Measure	Directionality	FY 2021	FY 2022	FY 2023 Target	FY 2024 Target
<b>Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.</b>					
Percent of new patients eligible for hospital-based violence intervention program services that were contacted by a program	Up is Better	New in 2023	New in 2023	New in 2023	70%
Percent of new patients that were contacted by a hospital-based violence intervention program who received services from a program	Up is Better	New in 2023	New in 2023	New in 2023	60%
Percentage of BIPOC identifying clients being served by OVSJG funded Victim Service programs	Neutral	New in 2023	New in 2023	New in 2023	No Target Set
Percent of primary and secondary victims of gun violence requesting same-day access to trauma-informed therapeutic services who receive care within 1 business day of referral	Up is Better	New in 2022	80.4%	80%	80%
Percent of victims who received information or support from the DC Victim Hotline (DCVH) call-takers to address caller needs and/or a referral by the DC victim hotline	Up is Better	94.1%	91.9%	95%	95%
Percent of victims who received language interpretation services from the Language Access Program	Up is Better	100%	98.9%	90%	90%
Percent of sexual assault victims who received on-call advocacy services	Up is Better	98.8%	97.2%	85%	85%
<b>Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence.</b>					
Percent of students in agency sponsored truancy reduction programs who are not rereferred from the preceding school year	Up is Better	92.4%	85.2%	70%	70%
Percentage of BIPOC identifying clients being served by OVSJG funded Truancy programs	Neutral	New in 2023	New in 2023	New in 2023	No Target Set
<b>Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals.</b>					
Percentage of participants in reentry programs who report and increase in self-sufficiency	Up is Better	54.9%	56.6%	55%	55%

Key Performance Indicators (continued)

Measure	Directionality	FY 2021	FY 2022	FY 2023 Target	FY 2024 Target
Percentage of BIPOC identifying clients being served by OVSJG funded Reentry programs	Neutral	New in 2023	New in 2023	New in 2023	No Target Set
<b>Provide leadership in developing the capacity of and improving the performance of grantees.</b>					
Percent of budgeted federal grant funds lapsed at end of fiscal year	Down is Better	4.34%	7.98%	5%	5%
Percent of budgeted local grant funds lapsed at end of fiscal year	Down is Better	1.5%	4.7%	5%	5%
Percent of grantees that are in full compliance of federal and local requirements	Up is Better	99.2%	100%	95%	95%
Percent of participants attending OVSJG trainings who reported learning	Up is Better	95.8%	96%	97%	95%



Workload Measures

Measure	FY 2021	FY 2022
<b>Build a coordinated community response for all victims of crime that improves outcomes for survivors.</b>		
Number of victims receiving mental health services	3219	3,118
Number of victims served by the DC crime victim services hotline	4576	5,879
Number of victims provided housing services	1900	1,519
Number of victims of gun violence or residents at risk of gun violence provided access to safe housing	New in 2022	277
Number of primary and secondary victims of gun violence who participate in healing circles or other alternative healing options	New in 2022	660
Number of primary and secondary victims of gun violence provided trauma-informed therapeutic services.	New in 2022	381
Number of victims receiving medical forensic care	1107	1,104
Number of victims receiving legal services through coordinated continuums	1268	1,013
<b>Deliver a comprehensive response to underserved and marginalized victims in the District.</b>		
Number of LGBTQ+ residents provided housing with ARPA funds	New in 2022	1
Number of LGBTQ+ residents provided services with ARPA funds	New in 2022	11
Number of victims who received interpretation services	1634	1,990
Number of community members engaged in Trauma Response and Community Engagement Program services	New in 2023	New in 2023
<b>Provide a comprehensive response to intimate partner violence victims in the District.</b>		
Number of DV victims provided housing with ARPA funds	256	721
Number of DV victims provided services with ARPA funds	412	1,033
Number of victims and other eligible individuals participating in the Address Confidentiality Program	New in 2022	158
<b>Provide training to community members to help equip them with skills and resources for improving community outcomes</b>		
Number of individuals trained on de-escalation or mediation.	New in 2022	132
<b>Reduce truancy in the District</b>		
Number of community-based providers that work with schools to reduce truancy	10	9
Number of students participating in agency sponsored truancy reduction programs	1128	1,360

Workload Measures (continued)

Measure	FY 2021	FY 2022
Number of schools participating in truancy reduction programs	67	63
<b>Build and expand the network of community-based providers that serve returning citizens.</b>		
Number of providers offering funded mental health and substance abuse programs for returning citizens	5	5
Number of returning citizens provided flex funding to support individual needs.	New in 2022	1,128
Total number of new and ongoing clients receiving reentry services and supports from grantee reentry programs	1320	1,669
Number of clients placed in grant funded reentry housing programs	New in 2023	New in 2023
Number of participants in grantee mental health and substance abuse programs for returning citizens	New in 2023	New in 2023
<b>Provide legal services to low-income and underserved District residents.</b>		
Number of people or households receiving eviction prevention services (including legal representation)	New in 2022	6,464
Number of people or households receiving eviction prevention services (including legal representation)	New in 2022	1,545
<b>Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.</b>		
Number of participants in training programs	806	237
Number of technical assistance sessions provided for grantees	174	835
<b>Fund place-based crime deterrence activities</b>		
Number of times that footage from a private security camera contributed to a successful arrest by MPD	New in 2023	New in 2023
The total number of private security cameras funded through vouchers or rebates this FY	New in 2023	New in 2023