

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Executive Office of Mayor Muriel Bowser



Office of the City Administrator

January 15, 2021

Fiscal Year (FY) 2020 was an unprecedented year for all DC residents, businesses and the District Government. In March 2020—the second quarter of the fiscal year—Mayor Bowser declared a public health emergency and District government quickly pivoted to respond to the COVID-19 global health pandemic. To align with recommended social distancing and public safety guidelines, in just one day, over 60 percent of District government employees transitioned to a telework posture. In addition, many District agencies limited or temporarily ceased most in-person activities and services.

The global health emergency required the District to significantly reallocate financial and personnel resources to respond to the pandemic. With the change in operations and a substantial decrease in revenues, the District's response required all agencies to determine how to best provide services to District residents, visitors and employees, while maintaining the necessary protocols to help slow the spread of COVID-19.

As such, the global health pandemic greatly impacted some agencies' abilities to meet their FY20 key performance indicators (KPIs) and strategic initiatives established prior to its onset as agencies shifted resources to respond to COVID-19. Therefore, outcomes for KPIs and strategic initiatives reflect a shift in District priorities and efforts during this crisis. While we continue to believe strongly in performance tracking to improve District services, the data for FY20 is not fully indicative of agencies' performance and should be reviewed factoring in the unprecedented challenges encountered in FY 2020.

Sincerely,

A handwritten signature in black ink that reads 'Kevin Donahue'.

Kevin Donahue
Interim City Administrator



Office of Victim Services and Justice Grants FY2020

Agency Office of Victim Services and Justice Grants

Agency Code FOO

Fiscal Year 2020

Mission The mission of the Mayor's Office of Victim Services and Justice Grants (OVSJG) is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Summary of Services OVSJG coordinates and funds community-based and District agency services for victims of crime and justice involved individuals. Additionally, OVSJG manages efforts that aim to reduce truancy in the District's public and charter schools, and supports juvenile delinquency prevention, juvenile justice diversion, mentoring, and gang intervention efforts. OVSJG is the State-Administering Agency (SAA) responsible for the direction of systemic criminal justice planning, coordination, management, research, training, and technical assistance. OVSJG also provides policy making expertise, advice, and counsel to the Executive on the role of victims and offenders in the criminal justice system, and evidence-based practices to respond to, intervene in, and prevent violence.

2020 Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
Passage of the Sexual Assault Victims' Rights Amendment Act of 2019 and initial implementation activities including releasing the Request for Applications (RFA) to support expanded advocacy services and the development of training standards for sexual assault counselors, advocates, and youth advocates.	SAVRAA 2019 requires OVSJG to provide training, develop resources, and partner with community-based organizations to expand advocacy services for sexual assault victims/survivors. It also expands the Sexual Assault Response Team (SART) which OVSJG is responsible for coordinating.	SAVRAA 2019 enhances the rights and resources available to victims/survivors of sexual assault in the District and promotes a comprehensive, victim-centered response.
Enhanced the Hospital-based Violence Intervention Program (HVIP) by adopting project-wide goals and objectives and strengthening collaboration among the HVIPs and the ONSE and OAG violence interruption programs to include regular case coordination.	OVSJG provided leadership, funding, and technical assistance for the collaborative of HVIPs and violence interrupters across the District to enhance coordination of complimentary efforts of response to acts of violence resulting in injury in the District.	All victims of violent injury who engage with any HVIP program will receive the same standard of services regardless of which hospital is their point of entry.
Quickly and efficiently adapted operations and funding to shift to remote work due to COVID-19 and the state of emergency that allowed for seamless continuation of services.	The shift to remote work required several agency adjustments including enhancing remote grant monitoring capabilities and shifting to virtual provision of training and technical assistance to grantees.	Grantees providing services to District residents were able to adjust their service provision and use grant funding to continue to provide services in alignment with District operating guidelines, ensuring that victims of crime, justice-involved individuals, and youth and their families retained access to critical services and supports.

2020 Key Performance Indicators

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Measures)												
Percent of victims who received language interpretation services	Quarterly	99.3%	97.4%	98.2%	90%	100%	97.9%	100%	100%	99.4%	Met	
Percent of victims who received information, support or a referral from the DC Victim Hotline to address their needs.	Quarterly	100%	100%	100%	95%	94.5%	94.8%	95.8%	100%	96.8%	Met	
Percent of sexual assault victims who received on-call advocacy services	Quarterly	99.1%	100%	96.8%	95%	100%	98.9%	98.7%	98.6%	99.1%	Met	
Percent of victims of attempted homicide who accept hospital based violence intervention project services	Quarterly	48%	76.8%	67.7%	70%	57.5%	72.7%	45.9%	50.2%	56.4%	Unmet	For more than half of FY20, Covid-19 limited the ability of the hospital-based violence intervention program staff to meet victims bed side, resulting in initial contact largely via phone. In-person contact is a key contributing factor to victims choosing to engage in services.
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (1 Measure)												
Percent of students in agency sponsored truancy reduction programs who are not rereferred	Annually	New in 2018	91.8%	85.4%	70%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	95.99%	Met	
3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. (1 Measure)												
Percentage of participants in reentry programs who report and increase in self-sufficiency	Annually	New in 2020	New in 2020	New in 2020	New in 2020	Annual Measure	Annual Measure	Annual Measure	Annual Measure	78.57%	New in 2020	
4 - Provide leadership in developing the capacity of and improving the performance of grantees. (4 Measures)												
Percent of sub-grantees that are in full compliance of federal and local requirements	Annually	100%	100%	100%	95%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020 Actual	KPI Status	Explanation for Unmet FY 2020 Target
Percent of budgeted federal grant funds lapsed at end of fiscal year	Annually	1.9%	1.18%	0.75%	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0.09%	Met	
Percent of budgeted local grant funds lapsed at end of fiscal year	Annually	1.4%	0.3%	3%	5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1.41%	Met	
Percent of training participants who reported learning	Annually	98.9%	90.2%	96.5%	90%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	No applicable incidents		

2020 Workload Measures

Measure	FY 2018 Actual	FY 2019 Actual	FY 2020 Quarter 1	FY 2020 Quarter 2	FY 2020 Quarter 3	FY 2020 Quarter 4	FY 2020
1 - Build a coordinated community response for all victims of crime that improves outcomes for survivors. (5 Measures)							
Number of victims receiving mental health services	2300	1611	938	890	905	925	3658
Number of victims served by the DC crime victim services hotline	3533	3259	688	692	1024	1319	3723
Number of victims provided housing services	1334	1163	685	512	396	773	2366
Number of victims receiving medical forensic care	938	2187	507	416	198	186	1307
Number of victims receiving legal services through coordinated continuums	1016	1399	304	292	456	378	1430
1 - Deliver a comprehensive response to underserved and marginalized victims in the District. (1 Measure)							
Number of victims who received interpretation services	1055	1444	225	432	312	361	1330
2 - Reduce truancy in the District (3 Measures)							
Number of schools participating in truancy reduction programs	70	81	Annual Measure	Annual Measure	Annual Measure	Annual Measure	67
Number of community-based providers that work with schools to reduce truancy	10	10	Annual Measure	Annual Measure	Annual Measure	Annual Measure	10
Number of students participating in agency sponsored truancy reduction programs	New in 2019	356	241	318	308	276	1143
3 - Build and expand the network of community-based providers that serve returning citizens. (2 Measures)							
Number of providers offering funded mental health and substance abuse programs for returning citizens	3	3	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4
Total number of participants in funded re-entry programs	552	1699	445	183	55	111	794
4 - Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes. (2 Measures)							
Number of participants in training programs	371	334	161	0	162	0	323
Number of technical assistance sessions provided for grantees	26	32	5	3	7	5	20

2020 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Activities)			
VICTIMS SERVICES GRANTS	Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities.	Daily Service
VICTIMS SERVICES GRANTS	Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service
2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (3 Activities)			
INTERVENTION GRANT	Reduce truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
INTERVENTION GRANT	Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
INTERVENTION GRANT	Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. (2 Activities)			
JUSTICE IMPROVEMENT GRANT	Build and expand the network of community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	Daily Service
JUSTICE IMPROVEMENT GRANT	Provide legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service
4 - Provide leadership in developing the capacity of and improving the performance of grantees. (4 Activities)			
PERFORMANCE MANAGEMENT	Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
GRANT MANAGEMENT	Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
PERFORMANCE MANAGEMENT	Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service
PERFORMANCE MANAGEMENT	Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service

2020 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Build a coordinated community response for all victims of crime that improves outcomes for survivors. (2 Strategic initiatives)				
Trauma-Informed Responses	Enhance the ability of professionals to recognize and respond to trauma among victims of crime, justice involved individuals, and youth who are at risk for truancy or juvenile delinquency in the District by recruiting and training of mental health providers to provide pro-bono trauma-specific mental health services.	Complete	The pro-bono mental health bank is fully operational and providing services for victims as of this quarter. Currently over 75 providers are available to provide pro-bono mental health services for victims in the District.	
Place-Based Trauma Response and Community Engagement Program	Develop and establish three sites for Place-based Community Engagement and Trauma services with locations in Wards 7&8.	25-49%	Due to COVID, the implementation of the TRCEP sites was delayed to FY21. OVSJG released an RFA to identify community-based organization partners for two planned sites.	Implementation was pushed to FY21 due to the FY20 budget spending freeze.
Provide a comprehensive response to intimate partner violence victims in the District. (1 Strategic Initiative)				
Address Confidentiality Program	Implement the Address Confidentiality Program. The ACP provides eligible victims of domestic violence, sexual assault, stalking, and human trafficking; employees of organizations that primarily serve eligible victims; and employees of reproductive health organizations with a substitute address to protect their residential address.	Complete	The ACP is almost complete. Still pending before launch is the MOU's with DCPS, MPD and DGS. The MOU with DMV was recently signed. The Coordinator is working on outreach and preparing final documents. Have identified Application Assistants and begun training process.	
Provide a comprehensive response to sexual assault victims in the District. (2 Strategic initiatives)				
Expand sexual assault victim advocacy services.	Expand sexual assault victim advocacy services to ensure that all victims of sexual assault have access to on call advocacy, including those victims who report outside of the DC SANE process.	50-74%	OVSJG released an RFA for the advocacy expansion and developed training curriculum for Counselors, Advocates, and Youth Advocates. The implementation date of October 1, 2020 was pushed to January 1, 2021 due to delays caused by COVID-19.	Due to COVID-19, unable to hold the training that was needed to increase the advocate pool to meet demand.
Address Confidentiality Program	Implement the Address Confidentiality Program. The ACP provides eligible victims of domestic violence, sexual assault, stalking, and human trafficking; employees of organizations that primarily serve eligible victims; and employees of reproductive health organizations with a substitute address to protect their residential address.	Complete	The ACP is almost complete. Still pending before launch is the MOU's with DCPS, MPD and DGS. The MOU with DMV was recently signed. The Coordinator is working on outreach and preparing final documents. Have identified Application Assistants and begun training process.	
Reduce truancy in the District (2 Strategic initiatives)				
High School Truancy Reduction Pilot	FY20 will mark the third and final year of the high school truancy reduction pilot program, which is intended to decrease unexcused absences among students in grades 9-12 in participating schools. Initial results of the pilot are positive.	Complete	OVSJG has gathered all survey data for SY19-20 from grantees for analysis of knowledge, attitudes, behavior. Evaluator is awaiting student level data from DCPS for SY18-19 to measure impact on attendance outcomes.	
Trauma-Informed Responses	Enhance the ability of professionals to recognize and respond to trauma among victims of crime, justice involved individuals, and youth who are at risk for truancy or juvenile delinquency in the District by recruiting and training of mental health providers to provide pro-bono trauma-specific mental health services.	Complete	The pro-bono mental health bank is fully operational and providing services for victims as of this quarter. Currently over 75 providers are available to provide pro-bono mental health services for victims in the District.	