#### **Public Employee Relations Board FY2020**

Agency Public Employee Relations Board Agency Code CG0 Fiscal Year 2020

**Mission** The District of Columbia Public Employee Relations Board (hereafter, "PERB") is an impartial, quasi-judicial, independent agency empowered with the exclusive jurisdiction to resolve labor-management disputes.

#### Strategic Objectives

Objective Number	Strategic Objective
1	Resolve cases efficiently to provide stable labor relations in District agencies.
2	Assist parties in reaching mutually agreed resolutions of disputes
3	Provide labor-management training
4	Maintain a system to allow the public to have access to all decisions rendered by PERB

### Key Performance Indicators

Measure	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target
1 - Resolve cases efficiently to provide stable labor relations in District agencies. (3 Measures)					
Percent of cases requiring a hearing that are resolved within 300 days	Up is Better	100%	64.9%	63.2%	50%
Percent of cases not requiring a hearing that are resolved within 120 days	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
Percent of cases referred to the Board with a Decision within 120 days	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
2 - Assist parties in reaching mutually agreed resolutions of disputes (2 Measures)					
Number of mediations conducted	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
Number of settlements resulting from mediation	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
3 - Provide labor-management training (1 Measure)					
Number of training sessions conducted	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
4 - Maintain a system to allow the public to have access to all decisions rendered by PERB (2 Measures)					
Percent of decisions uploaded to PERB's website within 60 days	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020
Percent of Board decisions published in the D.C Register within 60 days of issuance	Up is Better	New in 2020	New in 2020	New in 2020	New in 2020

### Operations

Operations Header	Operations Title	Operations Description	Type of Operations		
1 - Resolve cases efficiently to provide stable labor relations in District agencies. (2 Activities)					
PERFORMANCE MANAGEMENT	Decisions and Orders	Drafting opinions for Board approval.	Daily Service		

Operations Header	Operations Title	Operations Description	Type of Operations	
INFORMATION TECHNOLOGY	Information Technology	PERB will seek to modernize the Information Technology Infrastructure of the office.	Key Project	
2 - Assist parties in reaching mutually agreed resolutions of disputes (1 Activity)				
LEGAL SUPPORT	Mediation	Dispute resolution that may reduce time and cost traditionally associated with these disputes and identify mutually agreeable solutions.	Daily Service	
3 - Provide labor-management training (2 Activities)				
PUBLIC EMPLOYEE RELATIONS BOARD	Training Center	PERB will create an in-house training center to further promote better understanding of labor relations and responsibilities to DC government managers and union representatives.	Key Project	
Training	Trainings	PERB will provide training sessions to promote better understanding and knowledge of labor relations and responsibilities to DC government managers and union representatives.	Daily Service	
4 - Maintain a system to allow the public to have access to all decisions rendered by PERB (1 Activity)				
Information Distribution	Publishing	PERB will publish Decisions and Orders in a timely fashion for public distribution.	Daily Service	

## Workload Measures

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
1 - PERFORMANCE MANAGEMENT (12 Measures)			
Number of total cases closed in Fiscal Year	99	96	58
Number of total cases filed with PERB in Fiscal Year	65	81	51
Number of Arbitration Review Requests filed with PERB in Fiscal Year	11	19	11
Number of cases that held a hearing in Fiscal Year	15	8	12
Number of Representation cases filed with PERB in Fiscal Year	6	7	2
Number of Negotiability cases filed with PERB in Fiscal Year	6	6	1
Number of Non-Compensation Negotiation Impasse cases filed with PERB in Fiscal Year	1	1	2
Number of Compensation Negotiation Impasse cases filed with PERB in Fiscal Year	2	4	1
Number of Unfair Labor Practice Complaints filed in Fiscal Year	New in 2020	New in 2020	New in 2020
Number of Standards of Conduct Complaints filed in Fiscal Year	New in 2020	New in 2020	New in 2020
Number of Enforcement Petitions filed in Fiscal Year	New in 2020	New in 2020	New in 2020
Number of motions for reconsideration of Board decisions filed	New in 2020	New in 2020	New in 2020
3 - Training (1 Measure)			
Number of participants who completed training, outreach and facilitation activities	192	176	253
4 - (empty) (2 Measures)			
Number of cases uploaded to PERB's website	New in 2020	New in 2020	New in 2020
Number of cases published in the D.C. Register	New in 2020	New in 2020	New in 2020

# Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date		
No strategic initiatives found				