

REAL PROPERTY TAX APPEALS COMMISSION

FY 2022 PERFORMANCE AND ACCOUNTABILITY REPORT

JANUARY 15, 2023



CONTENTS

Co	Contents	
1	Real Property Tax Appeals Commission	3
2	2022 Accomplishments	4
3	2022 Objectives	5
4	2022 Operations	6
5	2022 Strategic Initiatives	7
6	2022 Key Performance Indicators and Workload Measures	8

1 REAL PROPERTY TAX APPEALS COMMISSION

Mission: The mission of the Real Property Tax Appeals Commission (RPTAC) is to conduct fair and impartial hearings to review disputed real property tax assessments, to resolve claims of improper real property classifications, and homestead (domicile) and senior eligibility issues.

Services: The real property assessment appeals process provides a second-level administrative remedy for property owners to adjudicate property assessments prior to having to pay the tax and sue for a refund in DC Superior Court.

2 2022 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
Hired two new full time temporary Hearing Examiners (6 month appt) to assist during the height of the appeals season.	Assisted in spreading the workload among Commissioners and Hearing Examiners	Residents were better served with more Commissioners and Hearing Examiners capable to hear cases and write decisions. The law allows for up to three commissioners and hearing examiners to sit for cases. More panelists means increased questioning and debate which is a benefit to the petitioners.

3 2022 OBJECTIVES

Strategic Objective	Number of Measures	Number of Operations
Process and render decisions within the statutory deadlines on all appeals heard by the Commission.	3	1
Enhance Commissioners' knowledge of various methods of real property valuation through use of market research and data gathering activities and required continued education and training.	2	2
Create and maintain a fair and transparent hearing process by providing detailed information on the agency website.	2	1
Create and maintain a highly efficient, transparent, and responsive District government.	11	0

4 2022 OPERATIONS

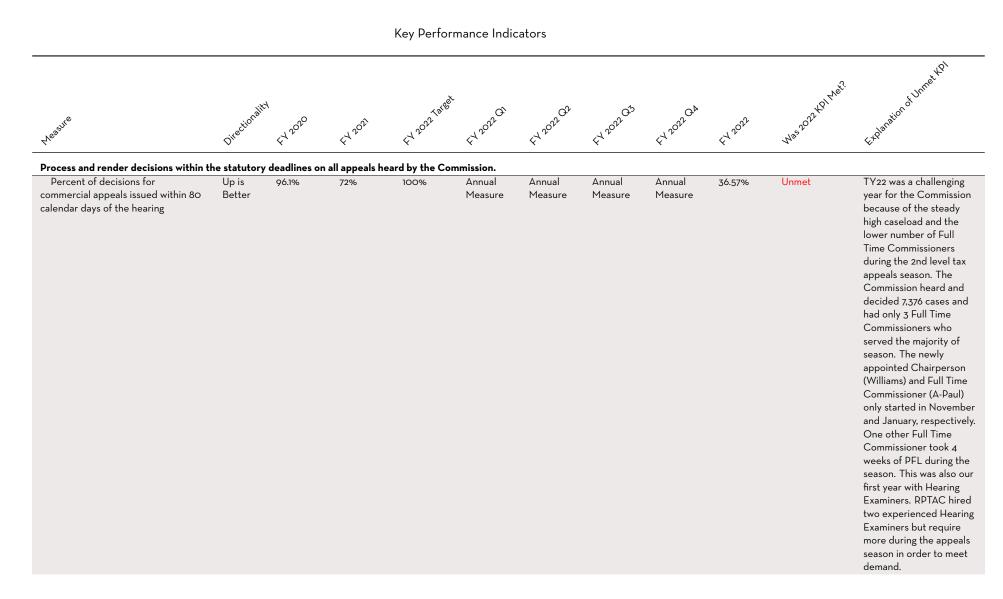
Operation Title	Operation Description	Type of Operation	
Process and render decisions	within the statutory deadlines on all appeals heard by t	he Commission.	
Appeals Process	The Commission has statutory mandates that govern the timeframes for issuing decisions on residential and commercial appeals.	Key Project	
	vledge of various methods of real property valuation the valuation the valuation the valuation and training.	through use of market re-	
Continuing Professional Education	Commissioners will be required to complete at least 12 hours of continued education to maintain and increase their knowledge, and competency in real estate valuation principles and practices.	Key Project	
Commissioners will perform market research and data gathering on at least 6 Assessment Neighborhoods.	Commissioners will gather market data for the assessment neighborhood in order to gain a full understanding of local trends and emerging market conditions. The Commissioners will benefit from innovative insights based on economic, demographic and real estate indicators that will assist in rendering well informed decisions.	Key Project	
Create and maintain a fair an website.	d transparent hearing process by providing detailed in	nformation on the agency	
The Commission will provide information workshops on the appeals process.	The Real Property Tax Appeals Commission will hold informational workshops to discuss items related to the assessment appeal process; including updates on changes that have happened as well as anticipated changes for the future.	Key Project	

5 2022 STRATEGIC INITIATIVES

In FY 2022, Real Property Tax Appeals Commission had 1 Strategic Initiatives and completed 0%.

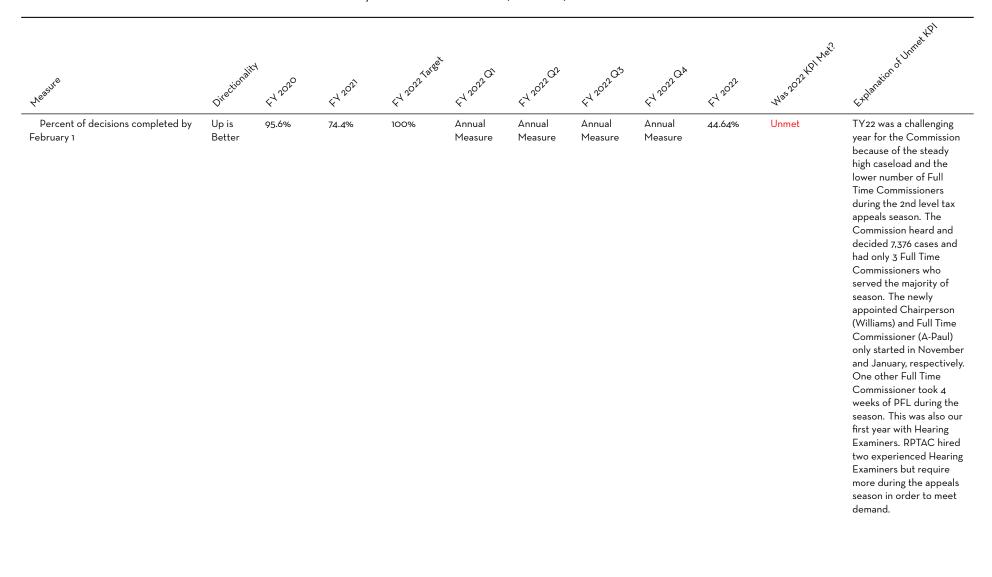
Title	Description	Completion to Date	Update	Explanation for Incomplete Initiative
Racial Equity Training	In cooperation with the Office of Racial Equity Training, conduct a racial equity training for all commissioners and staff.	25-49%	Conducted racial equity consultation with MORE	RPTAC has limited statutory scope (i.e. it corrects for OTR errors in assessing real estate) and addressing racial equity would be outside of this scope.

6 2022 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

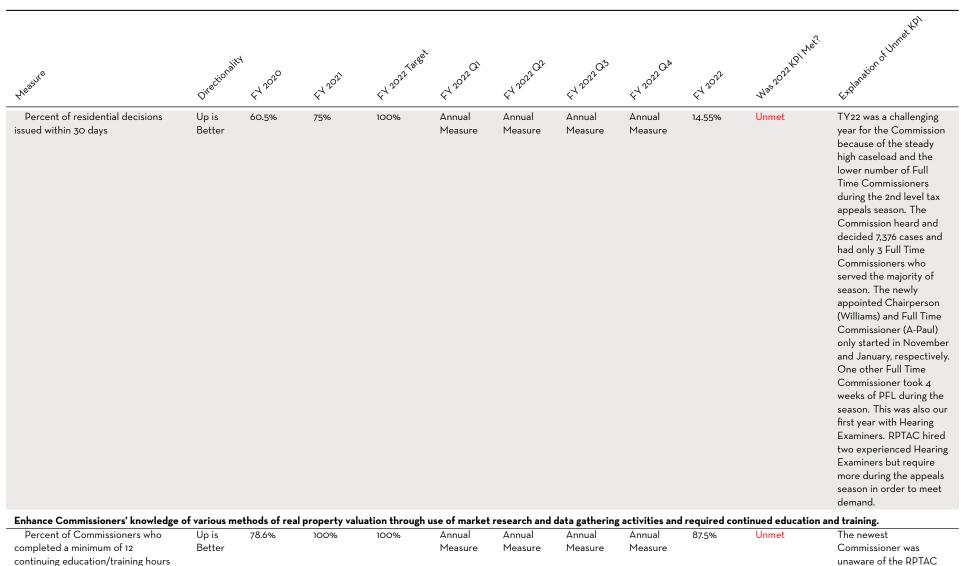


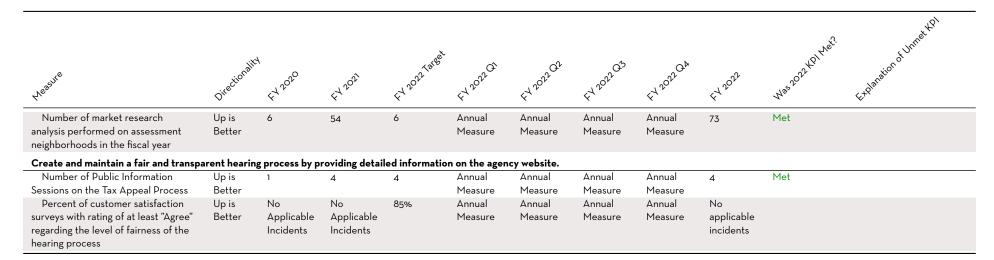
Page 8 / 12

Key Performance Indicators (continued)



Key Performance Indicators (continued)





Workload Measures

r Neastre	E4 2020	\$120 ²⁰	\$12022 Q1	5 ⁴²⁰²² 02	5 ⁴²⁰²⁰² 03	5 ¹²⁰²² QA	F4 2022
Appeals Process							
Number of Appeals Filed	5829	7341	Annual Measure	Annual Measure	Annual Measure	Annual Measure	7376
Percent of Appeals sustained	61.5%	80%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	92.83%
Percent of appeal reduced	17.4%	18.7%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	6.98%
Percent of Appeals Increased	0.3%	0.5%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0.18%
Percent of appeals withdrawn	12.1%	0.8%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0.01%
Percent of appeals resulting in	8.3%	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	11.14%
Stipulation Agreements							
Number of appeals reduced by recommendation	26	0	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0